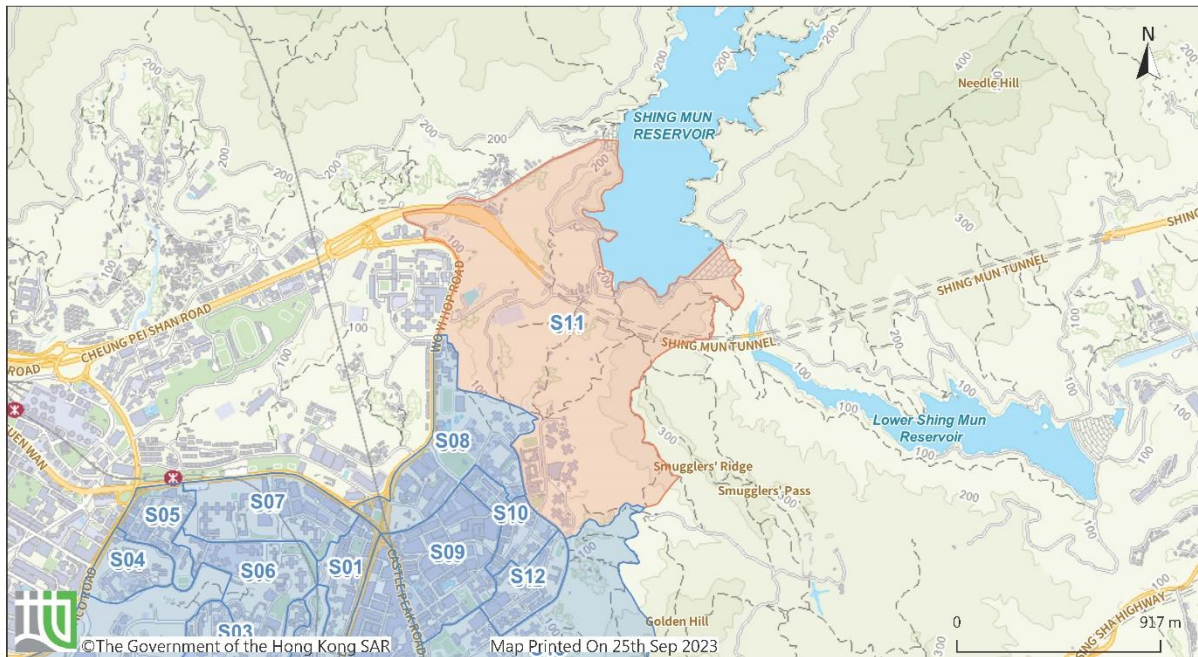


Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : On Yam [Sub-district boundary map attached]



Operating organisation :

On Yam Estate Community Service Association

Partnering organisation(s) :

Hong Kong Construction Industry Employees General Union

Hong Kong Federation of Employees Unions in Public Utilities

FTU Community Caring Unit

The Hong Kong Federation of Trade Unions Hong Ling Society

Hong Kong Youth Power Association

Hong Kong Ladies Dynamic Association Limited

工聯會葵青地區服務處

New Home Association Limited

Lok Kwan Social Service

Kwai Shing Community Service Association

The Hong Kong Federation of Trade Unions Workers' Medical Clinics

Teen Dynamic
Tai Wo Hau Interactive Services Network
Kwai Chung Friend's Association

Communication Channels of the Care Team :

Telephone :	6365 4580
Email :	onyamcct@gmail.com
Whatsapp :	6365 4580
Facebook :	葵青區安蔭小區關愛隊

List of Care Team members :

Captain :	Miss WU Shiqin
Vice-captain :	Ms TAM Choi Ha
Members :	Ms ZHOU Qiaoshun Ms LONG Ting Miss CHUN Yuk Ying Miss WONG Tan Mei Mr SUN Ming Yeung Mr LEUNG Tsz Wing Dennis Ms NG Shuk Kwai Mr FUNG Chi Nok Mr LEUNG Chi Keung Mr SU Wei Sheng

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide 150 times of simple home cleaning services, etc. to the elderly/households in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise “Health Talk on the Well-being of the Elderly” and provide health and social information and simple health check services to the elderly community.	4 times (with an estimation of about 600 participants)
(b) Organise “Civil Education in Kwai Tsing”, an activity to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	2 times (with an estimation of about 100 participants)
(c) Organise “Civil Education Carnival – Youth and You”, an activity to promote the Basic Law, the National Security Law, rule of law education and sense of national identity.	2 times (with an estimation of about 300 participants)
(d) Organise festive activity “Parent-child Film Appreciation in Celebration of the National Day and Hong Kong's Return to the Motherland”.	4 times (with an estimation of about 756 participants)
(e) Organise caring activity “Share Love – Gift Packs for Students”.	1-2 times (with an estimation of 100 students from low-income families as beneficiaries)
(f) Organise neighbourhood social activity “Oldies/Cantonese Operatic Songs Appreciation”.	2 times (with an estimation of 200 participants in total)