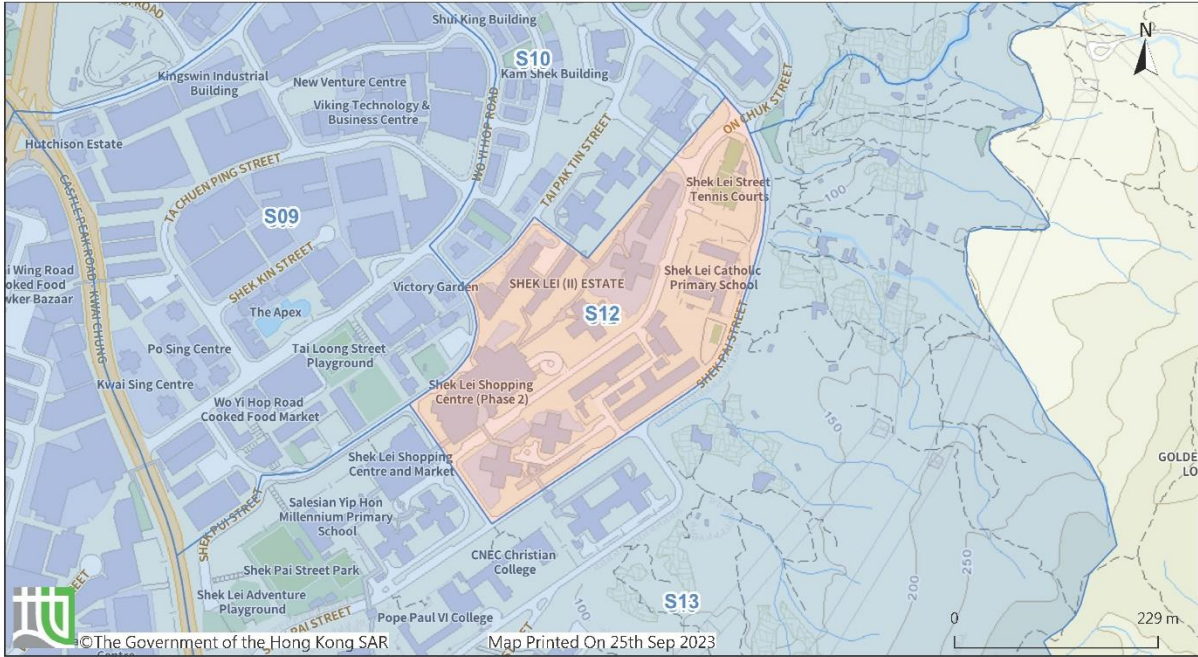


Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Shek Lei North [Sub-district boundary map attached]



Operating organisation : Tsuen Ngai Music Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	6365 4618
Email :	slncareteam@gmail.com
Whatsapp :	6365 4618
WeChat :	6365 4618

List of Care Team members :

Captain :	Ms CHAN Kin Kwan
Vice-captain :	Mr WONG Chun Fai Henry
Members :	Mr TAM Tsuen Mr LI Yik Mr HUANG Bin Ms KWAN Chi Ha Ms LAM Wun Ms CHENG Wai Kan Ms CHAU Suet Yam Ms LAM Chau Yuet

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>(i) Provide information/services to 350-500 elderly households.</p> <p>(ii) Provide 2 times of ID photo taking service for elderly people aged above 65 with a plan to serve 100-150 elderly people in the sub-district each time.</p> <p>(iii) Organise 3 times of health checks to conduct health checks for 400-750 elderly people in total.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>(i) Provide information/services to 400-500 households in need.</p> <p>(ii) Organise 2 times of day tour in Hong Kong with a target of 232 residents from low-income families in the sub-district to participate each time.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Organise a talk on legal support - work injury-related rights for 50-100 people in need.</p> <p>(ii) Organise a talk on legal support - will for 50-100 people in need.</p> <p>(iii) Provide 2 times of influenza vaccination service, serving 100-200 people in need each time.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities to promote national education, understanding of the Basic Law, understanding of the National Security Law, etc.	<p>(i) Produce and distribute small gifts and publicity materials related to the National Security Education Day with a target of distributing small gifts to 1000 residents in the sub-district and distributing publicity materials to 2000 residents each year.</p> <p>(ii) Organise 4 times of visits with a target of 400-480 residents to participate.</p>
(b) Carnival in celebration of Hong Kong's return to the Motherland	Organise 2 times of activities with a target of at least 1000 participants.

Service requirement	Key Performance Indicator (KPI)
(c) Joyous Feast for the Elderly in Shek Lei North	Invite elderly people aged 75 or above in Shek Lei North to an afternoon tea gathering around New Year with a target of 120 elderly participants each year.
(d) New School Year Has Started! Support and Encouragement for Students in Shek Lei North	With a target to attract 100-150 students for participation each year.
(e) Joyous Celebration for the National Day	Organise activities in celebration of the 75 th anniversary of the National Day with a target of 1000 residents in the sub-district to participate.