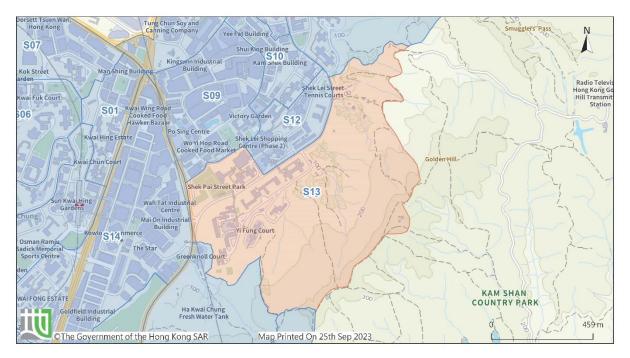
District : Kwai Tsing

Sub-district : Shek Lei South [Sub-district boundary map attached]





Operating organisation : Shek Lei Community Service Association Partnering organisation(s) : /

Communication Channels of the Care Team:

Telephone:	6365 4703
Email:	slscareteam2023@gmail.com
Whatsapp:	6365 4703

List of Care Team members :

Captain :	Mr NG Yam Fung Benny
Vice-captain :	Mr POON Kwok Ching

Members :	Ms WONG Wei Ling Decky
	Ms YAU Wai Yu Rainbow
	Mr CHANG Wai Shing Andy
	Mr LAI Siu Tong
	Ms TAM Hau Kan
	Ms CHAN Yin Ping
	Mr CHAN Wai Keung
	Ms KWAN King Fa

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
 (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. 	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub- district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
 (d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. 	Provide information/services to 350-500 elderly households.
 (e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. 	Provide information/services to 400-500 households in need.

(f) Depending on the circumstances of the	Provide support services to those in need:
sub-district, provide home or other	
support services to those in need (such as	(i) A total of 100-110 times of blood
simple home repairs/cleaning, health	pressure station service (with an
talks, "Share and Care" activities like	estimation of serving 50-100 people each
collection of old clothes for donation,	time)
recruiting and training residents to be	(ii) At least 2 talks on legal/retirement
volunteers to serve other people in need,	information/other information as
etc.).	appropriate (with a target of 50-100
	participants each time)
	(iii)2 times of volunteer recruitment and
	training (with a target of 20-30 volunteers
	to participate each time)
	(iv)Conduct 2 times of influenza vaccination
	for low-income households (with a target
	of 50-100 participants each time)

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 4 times as required by
incident/emergency/disaster in the	the Government
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 4 times as required by
policies/services of the Government or	the Government
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Publicity and education of policies: promotion of the National Security Education Day	Promotional street booth: 2 times (distribute publicity materials to 1000 residents in Shek Lei South sub-district each year)
(b) National education: visit to the Chinese People's Liberation Army Hong Kong Garrison Exhibition Center/exhibition centres of the disciplined services in Hong Kong/museums or other suitable spots	2 times (with a target of at least 200 participants)
(c) District festive activity: gift packs distribution to celebrate Hong Kong's return to the Motherland	2 times (with a target of 2000 participants)
(d)District festive activity: Celebrate the National Day in Shek Lei South – Gift pack distribution	2 times (with a target of 2000 participants)
(e)District festive activity: Celebrate Spring Festival in Shek Lei South – Gift pack distribution	2 times (with a target of 2000 participants)
(f) Football training course for children in Shek Lei South	2 classes (with a target of 60 participants)