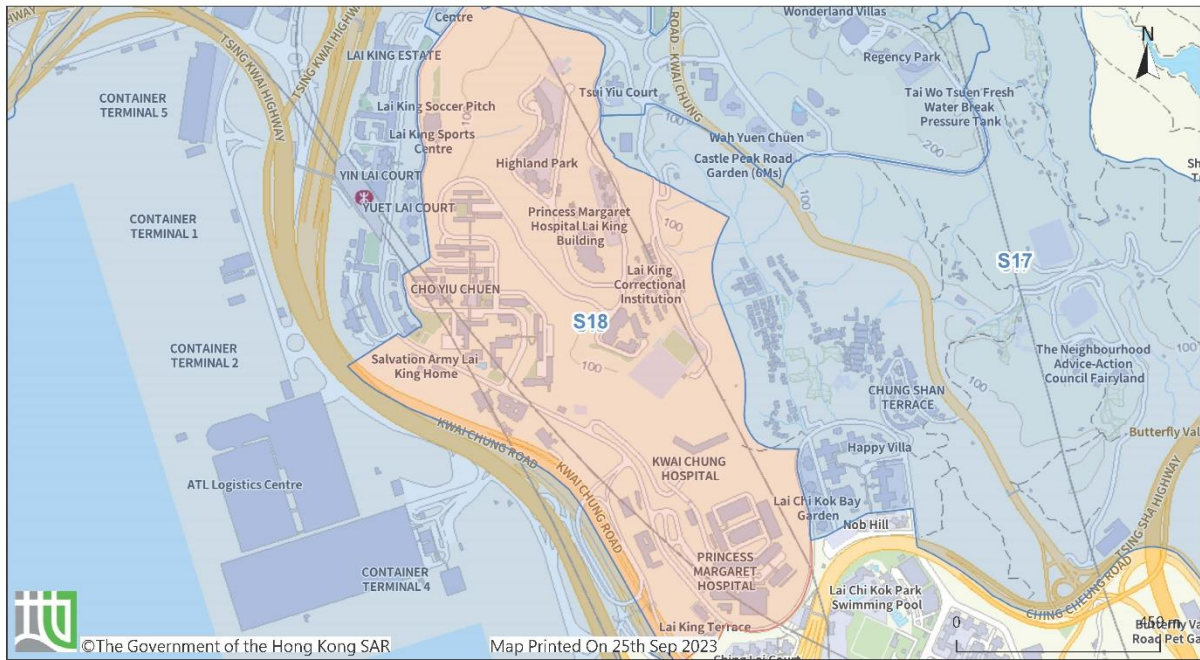


Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Cho Yiu [Sub-district boundary map attached]



Operating organisation : Cho Yiu Gala Club

Partnering organisation(s) : /

Communication Channels of the Care Team :

| | |
|-------------|-------------------------|
| Telephone : | 6365 4869 |
| Email : | kts18careteam@gmail.com |
| Whatsapp : | 6365 4869 |

List of Care Team members :

| | |
|----------------|--------------------|
| Captain : | Mr WONG Chun Yeung |
| Vice-captain : | Mr KAN Chik Hong |

| | |
|-----------|---|
| Members : | <p>Ms CHAN Oi Yi</p> <p>Ms LAI Fan Fong</p> <p>Mr NG Yim Fai</p> <p>Mr CHAN Wing</p> <p>Mr SO Ki Chi</p> <p>Mr CHAN Mang Ka</p> <p>Ms LAM Miu Chun</p> <p>Mr LAI Kwok Piu</p> <p>Mr CHUNG Man Hon</p> <p>Mr CHEUNG Man Chiu</p> |
|-----------|---|

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. | The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement. |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district. | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect. |
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district. |

| Service requirement | Key Performance Indicator (KPI) |
|--|--|
| <p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 300 elderly households.</p> |
| <p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 400 households in need.</p> |
| <p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p> | <p>Provide at least 110 times of services to those in need.</p> <p>Number of beneficiaries:</p> <ul style="list-style-type: none"> (i) Volunteer trainings (96 people in total) (ii) Talks on will (150-180 people in total) (iii) Simple home repairs and cleaning for the elderly (40-50 households in total) |

2. Assistance in Emergencies

| Service Requirement | Key Performance Indicator (KPI) |
|---|--|
| (a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government. | Provide services up to 4 times as required by the Government |
| (b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 4 times as required by the Government |

B. Add-on Services

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Carnival in celebration of Hong Kong's return to the Motherland, carnival in celebration of the National Day | 3 times (2 times in celebration of Hong Kong's return to the Motherland and 1 time in celebration of National Day, with an estimation of 600 participants in total) |
| (b) Celebrate Chinese New Year - rice cake distribution | 2 times (with a target of 2800-3000 residents as beneficiaries in total) |
| (c) Patriotic tours | 2 times (with an estimation of about 80-100 participants each time) |
| (d) Organise "Celebrate Tuen Ng Festival Joyously" and offer festive food, rice dumplings, to people in need. | 2 times (with an estimated target of about 1400-1500 beneficiaries each time) |
| (e) Elderly Health Day (arrange blood glucose and cholesterol level measuring service, etc. for the elderly) | 4 times (with an estimated target of 200 beneficiaries each time) |
| (f) Concern about the life and financial planning of young people; organise talks and activities for young people and middle-aged people in the sub-district to help them learn about future paths available and correct financial management concepts. | 2 times (with an estimation of 50 participants each time) |

| Service requirement | Key Performance Indicator (KPI) |
|---|--|
| <p>(g) Raise residents' awareness of improving the environment in the community. Encourage the residents in the sub-district to raise suggestions or make reports on District Minor Works, hygiene black spots in the sub-district, etc. through the community network of the Care Team. Collect views from local residents and make referrals to the government departments concerned.</p> | <p>Collect views via setting up 4 times of street booths and make 10 suggestions or referrals to the government departments concerned.</p> |
| <p>(h) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity by collaborating with local schools, organisations and government departments.</p> | <p>2 times (with an estimation of 100 participants in total, i.e. 50 participants each time)</p> |
| <p>(i) Enhance publicity and education of environmental awareness. Organise promotional and educational activities in the sub-district to promote the arrangements of waste charging.</p> | <p>2 times (with an estimation of 100 participants in total, i.e. 50 participants each time)</p> |
| <p>(j) Celebrate the National Day and Hong Kong's return to the motherland – gift packs distribution in Cho Yiu</p> | <p>2 times (with an overall target of participation of 1600-1800 residents in Cho Yiu sub-district)</p> |