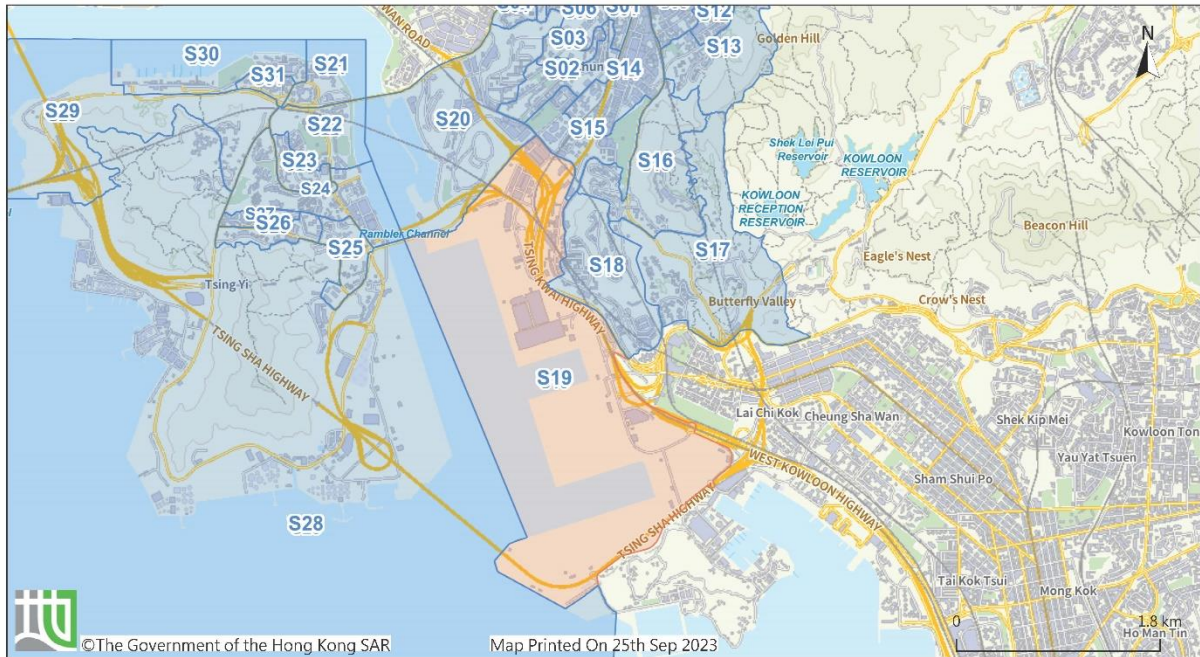


Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Lai King [Sub-district boundary map attached]



Operating organisation : Kwai Chung (Central and South) Family Education Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone :	6365 4874
Email :	kccasfea2023@gmail.com
Whatsapp :	6365 4874

List of Care Team members :

Captain :	Ms CHENG Lam
Vice-captain :	Miss WONG Men Chu

Members :	Miss LEUNG Sau Wai Mr CHOW Yick Hay Mr LUK Wai Yin, Vincent Ms LEE Wai Lan Ms KO Tip Ngan Mr LAU Yiu Wing Mr YIU Ka Wai Mr KWOK Tuen Cheung, Jacky Mr TONG Kai Shing Ms LAM Ching
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide 110 times of home cleaning services to households of elderly doubletons/households in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Provide health information and organise various activities to the elderly/people in need in the sub-district:</p> <ul style="list-style-type: none"> (i) Health talks (ii) Free haircut activities (iii) Influenza vaccination service 	<ul style="list-style-type: none"> (i) 2 times, 600 participants in total (ii) 6 times, serving 180 people in total (iii) 1-2 times, with a target of 250 participants in total
<p>(b) Organise activities to promote the Basic Law, the National Security Law, rule of law education and sense of national identity:</p> <ul style="list-style-type: none"> (i) Set up street booths in the sub-district to promote the Basic Law and the National Security Day (ii) Organise patriotic film appreciation activities 	<ul style="list-style-type: none"> (i) 4 times (ii) 2 times, 240 participants in total
<p>(c) Organise various festive activities and distribute festival gift packs in the sub-district:</p> <ul style="list-style-type: none"> (i) Mother's Day activities (ii) Celebrating Festivals by Spreading Love and Warmth (iii) Greeting Chinese New Year with Spring Couplets 	<ul style="list-style-type: none"> (i) 2 times, 600 participants in total (ii) 2 times, 1800 participants in total (iii) 2 times
<p>(d) Organise neighbourhood social activities:</p> <ul style="list-style-type: none"> (i) Calligraphy classes (ii) Singing classes (iii) National education day tour 	<ul style="list-style-type: none"> (i) 5 phases (4 sessions for each), 120 participants in total (ii) 24 sessions, 360 participants in total (iii) 1 time, 240 participants in total