Information on Sub-district Care Teams
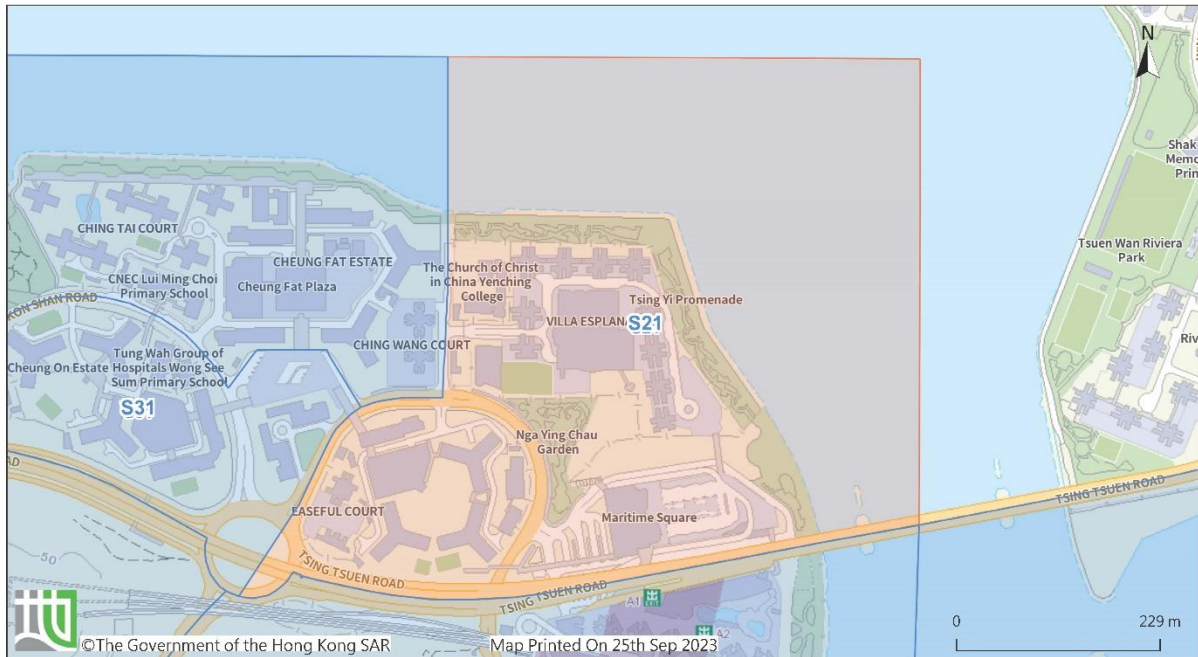
District：Kwai Tsing

Sub-district：On Ho   [Sub-district boundary map attached]

Operating organisation：   **Kwai Tsing Volunteer Develop Team**

Partnering organisation(s)：   香港廣西社團總會有限公司

Communication Channels of the Care Team：

Telephone：	6365 4909
Email：	onhokt@gmail.com
Facebook：	葵青安灝關愛隊

List of Care Team members：

Captain：	Miss MOK Yee Ki
Vice-captain：	Mr CHAN Chi Kong
Members：	Mr LAM Kwun Tung
	Mr LI Sum
	Miss LEUNG Yuk Ling
	Ms TSUI Kuen Kuen
	Mr LI Chi Yin
	Ms LIN Ping
	Miss WU Xiaoman
	Mr YEUNG Ka Leung
	Mr YUNG Sin Wing
	Mr CHUNG Chun Kit

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to 300-500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400-500 households in need.

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	(i) Provide 50 times of simple home repairs and upgrade services to those in need. (ii) Organise volunteer recruitment and trainings (4 training sessions, 40-80 people to be trained in total). (iii) Organise 2 sessions of influenza vaccination in the community (serving at least 200 people). (iv) Organise 12 sessions of share and care services in the community (recycling of used items for sharing and book-floating activities), providing 100-300 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise "Concern for Elderly Health Month", providing simple health check services, sports courses, talks or other activities related to elderly health to the elderly in the district.	Organise 2 times of "Concern for Elderly Health Month" with 8 activity sessions in total (with an estimation of 200-400 participants).
(b) Organise family-friendly thematic visits/activities on rule of law education and sense of national identity for the promotion of the Basic Law and the National Security Law.	4 times (with an estimation of 200-400 participants in total)
(c) Organise "Family Fun Day in Celebration of Hong Kong's Return to the Motherland and Tuen Ng Festival with the Theme of National Education", "Family Fun Day in Celebration of New Year with the Theme of National Education" and "Family Fun Day in Celebration of the National Day and Mid-Autumn Festival with the Theme of National Education".	4 sessions (with an estimation of 1200-2000 participants in total)