

Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Wai Ying [Sub-district boundary map attached]



Operating organisation :

Modern Family

Partnering organisation(s) :

Union of Women Cheung On

Hong Kong Cheung Keung Martial Arts Association

Tsing Yi Health Community Care

New Home Association Limited

Hong Kong Federation of Employees Unions in Public Utilities

Hong Kong Construction Industry Employees General Union

Lok Kwan Social Service

Kwai Shing Community Service Association

Teen Dynamic

Tai Wo Hau Interactive Services Network

Kwai Chung Friend's Association

The H.K.F.T.U Kwai Tsing District Service Office

On Yam Estate Community Service Association

**The Hong Kong Federation of Trade Unions Workers’
 Medical Clinics
 FTU Community Caring Unit
 The Hong Kong Federation of Trade Unions Hong Ling
 Society
 The Hong Kong Federation of Trade Unions Occupational
 Retraining Centre Limited
 Hong Kong Ladies Dynamic Association**

Communication Channels of the Care Team :

Telephone:	6365 4917
Email:	modernfamilykt@gmail.com
Whatsapp:	6365 4917

List of Care Team members :

Captain :	Mr PANG Yap Ming
Vice-captain :	Mr LAU Hing Wah
Members :	Mr LI Wing Kuen Simon Mrs TAM Wai Chun Mr LEUNG Chung Fat Mr LUI Tak Mong Mr TANG Siu Lun Mr CHAK Gon Ting Ms POON Siu Ping Nancy Mr LEUNG William Fai Hung Mr CHAN Chan Ming Ms FUNG Wai Ching Michelle

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300-700 elderly households.

Service requirement	Key Performance Indicator (KPI)
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500-600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Invite professional tutors to train those who are interested in learning hair cutting, with an estimation of training about 8-15 people. Organise 5-10 times of elderly haircut service to serve no less than 400-500 people.</p> <p>(ii) Invite qualified technicians with valid licenses for plumbers and electricians to hold at least 2 times of talks on home repairs and form a care team on repairs to serve no less than 50 residents in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise “Civic Education for All” to hold activities, such as visits to the Legislative Council or the Patriotic Education Centre, in collaboration with the schools, partnering organisations, patriotic associations, etc. in the district to strengthen students’ and teenagers’ knowledge of the Basic Law, the National Security Law, rule of law education and sense of national identity.	2 sessions, with an estimation of no less than 80-100 participants in total
(b) Organise “Parent-child Film Appreciation in Celebration of the National Day/Hong Kong’s Return to the Motherland”	2 sessions, with an estimation of serving 160-180 people in total
(c) Organise “Get Running, Wai Ying – Running Course”, inviting professional tutors to conduct a running course.	6-8 sessions, with an estimation of 10-15 participants
(d) Organise “Heartwarming Moments in Wai Ying - Show Your Care on Parents’ Day”, distributing souvenirs (such as festive flowers or small gifts) in the form of street booths in celebration of Father’s Day and Mother’s Day.	2-4 times, setting up 3-5 times of street booths for each and distributing about 3500-4000 gift packs
(e) Visit and show care to frontline cleaners and security staff and distribute sunscreen products/other supplies to them.	At least 2 times, with an estimation of 350-400 beneficiaries in total
(f) Organise “Carnival in Celebration of the National Day/Hong Kong’s Return to the Motherland”.	2 times, with an estimation of about 100-150 participants in each carnival