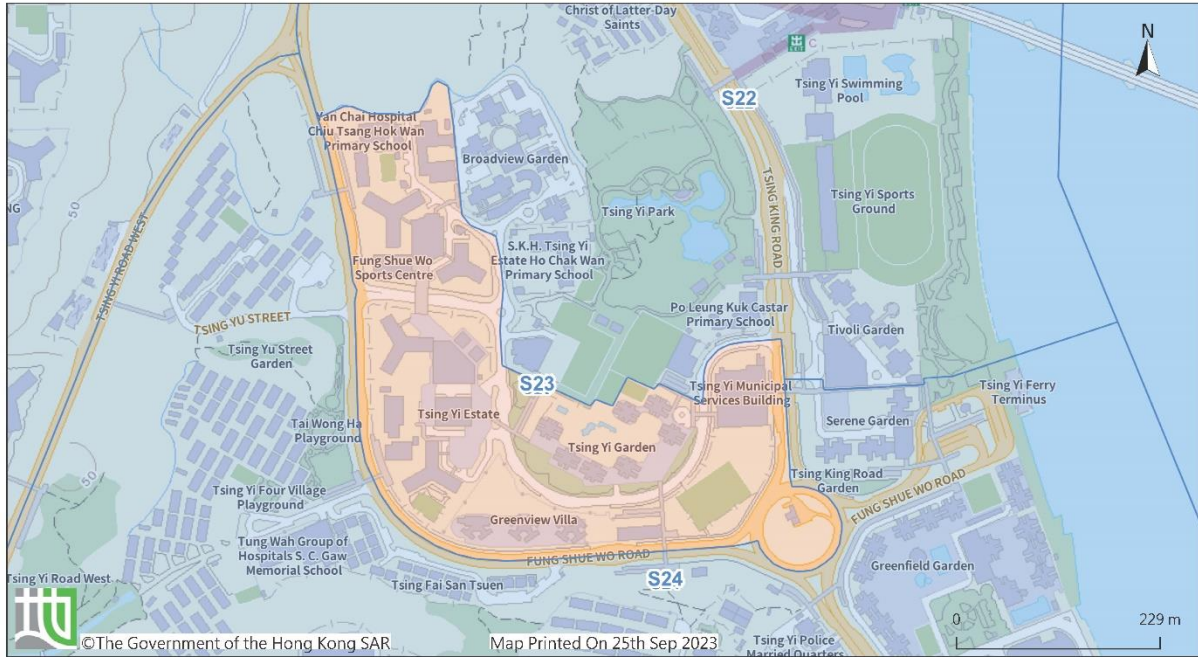


Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Tsing Yi Estate [Sub-district boundary map attached]



Operating organisation : Tsing Luen Sports Association

Partnering organisation(s) : /

Communication Channels of the Care Team :

Telephone:	6365 4956
Email:	tyect2023@yahoo.com
Whatsapp:	(+852) 6365 4956
Facebook:	青衣邨小區關愛隊

List of Care Team members :

Captain :	Mr CHAN Siu Man Simon
Vice-captain :	Mr LAI Tak Shing

Members :	Miss CHEN Jinglin Mr TO Kam Sing Mr YUEN Yuk Hon Mr LEE Yui Sun Ms CHENG Lai Chun Ms CHIU Mei Fung Sara Mary Mr LAI Tsz Chun Mr MAAN Sui Mr LEUNG Kam Pui
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 92% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 18% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 330 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to 440 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>(i) Provide 120 times of home cleaning support services to those in need.</p> <p>(ii) Provide influenza/COVID-19 vaccination to 300 households in the community.</p> <p>(iii) Recruit 25 volunteers and organise 4 times of training activities.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Set up residents' blood pressure measuring station/ residents' information station to provide blood pressure checks and health information to the community.	96 times (with an estimation of about 3840 participants)
(b) Family fun day in celebration of Hong Kong's return to the Motherland cum Tuen Ng Festival	2 sessions (with an estimation of 2000 participants in total)
(c) The National Day Celebration for All	2 sessions (with an estimation of 2000 participants in total)
(d) National security education activity cum Cantonese operatic songs appreciation	1 session (with an estimation of 900 participants)