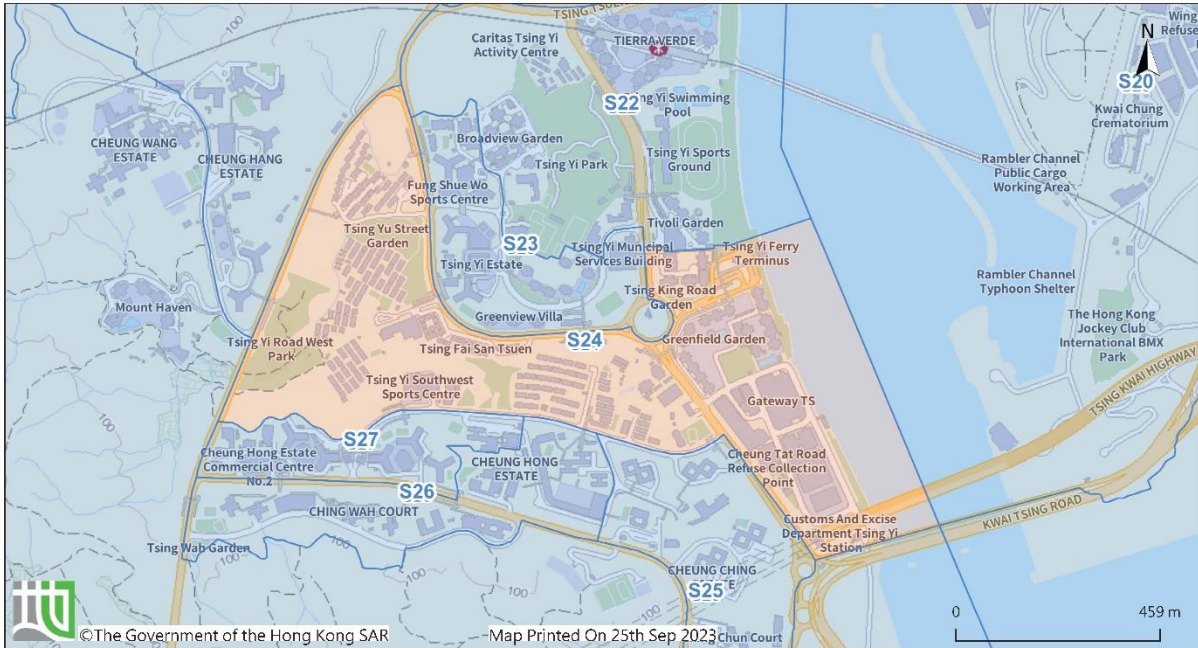# Information on Sub-district Care Teams

District：Kwai Tsing

Sub-district：Greenfield   **[Sub-district boundary map attached]**

Operating organisation：   **Tsing Yi South Residents Association**

Partnering organisation(s)：   **/**

Communication Channels of the Care Team：

Telephone:	6365 4950 / 6365 4305
Email:	s24greenfield.ct@gmail.com
Whatsapp:	6365 4950

List of Care Team members：

Captain：	Mr CHAN Pik Man
Vice-captain：	Mr LAM Chor Chiu

Members：	Ms CHAN Sau Ling
	Mr TANG Kwong Wing
	Mr CHAN Kwok Man
	Mr TAM Sai Wah Philip
	Ms NG Sau Chu
	Ms LAU Chi Wah Venessa
	Mr TONG Cheuk Pan
	Mr WONG Tang Cheong Danni
	Ms TSANG Sau Fong

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300-600 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400-600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	(i) Provide simple home repairs and cleaning services to no more than 50 households in need. (ii) Provide influenza vaccination cum talks in the community to 150-200 elderly people and people in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Health check services	(i) Provide health information and blood pressure measuring services: 24 times, with an estimation of about 80-100 participants for each (ii) Provide health check services such as free measuring of blood glucose level: 2 times, with an estimation of about 200-300 participants for each
(b) Celebrate Hong Kong's Return to the Motherland and the National Day with Love and Care	(i) Provide 2 times of ID photo taking and printing services (photography service) to residents, with a target of about 300-400 participants. (ii) Organise 1 carnival, with a target of about 400-600 participants.

Service requirement	Key Performance Indicator (KPI)
	(iii) Visit and show care to the residents in Greenfield district during the anniversary of Hong Kong's return to the Motherland and the National Day 4 times in total, with a target of about 400-600 participants for each.
(c) Workshop on understanding the Basic Law and national security	2 times, about 300-500 participants in total
(d) Let's Celebrate Spring Festival Joyously	2 times, with an estimation of 300-500 participants for each