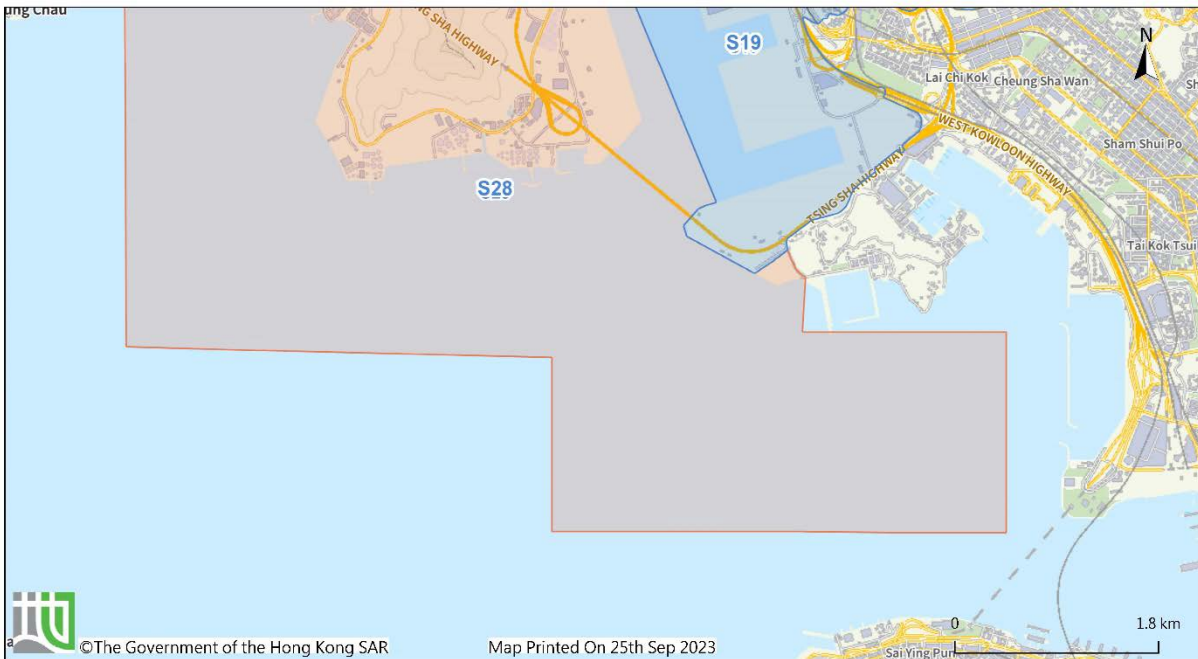


## Information on Sub-district Care Teams

District : Kwai Tsing

Sub-district : Tsing Yi South [Sub-district boundary map attached]



**Operating organisation :** Cheung Wang Estate Residents Association

**Partnering organisation(s) :** Caring Power of Elderly and Youth Limited

**Communication Channels of the Care Team :**

Telephone:	6365 4940
Email:	tsingyisouth.ct@gmail.com
Whatsapp:	6365 4940
Facebook:	葵青區青衣南關愛隊

**List of Care Team members :**

Captain :	Mr POON Chi Shing
Vice-captain :	Mr CHAN Wing Fai
Members :	Ms NG Chee Ling Mr YUNG Chi Ning Ms NGAN Wai Kong Ms MAK Miu Kuen Ms HON Yuet Fa Ms WONG Fung Kiu Ms SZETO Oi Ha Ms CHAN Sum Yu Tracy

**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300-500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400-600 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide influenza vaccination/talks to 150-200 elderly people/those in need in the community.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Health check service	<p>(i) Provide health information and blood pressure measuring service: 54 times, with an estimation of about 80-100 participants each time</p> <p>(ii) Provide health check services like measuring blood glucose level for free: 2 times, with an estimation of about 300-400 participants each time</p>
(b) Celebrate Hong Kong's Return to the Motherland and the National Day with Love and Care	<p>(i) Take ID photos and provide printing services for residents (photography services), 2 times, with a target of about 500-700 participants each time.</p> <p>(ii) Organise quiz game in celebration of the National Day and Hong Kong's return to the Motherland, 2 times, with a target of about 500-650 participants each time.</p> <p>(iii) Conduct visits to show care for residents in Tsing Yi South during the celebration of Hong Kong's return to the Motherland and the National Day, 4 times in total, with a target of about 700-1000 participants each time.</p>
(c) Workshops on understanding the Basic Law and national security	2 times, with about 300-500 participants in total

Service requirement	Key Performance Indicator (KPI)
(d) Let's Celebrate Spring Festival Joyously	<p data-bbox="810 257 1394 338">Conduct a series of activities in Tsing Yi South 2 times, the content of each includes:</p> <ul style="list-style-type: none"> <li data-bbox="810 398 1394 622">(i) Visit and make phone calls to people in need, elderly people and residents to show care for them, 2 times, with a target of about 800-1000 participants each time</li> <li data-bbox="810 683 1394 907">(ii) Hire tutors to conduct talks on theft precautions during Chinese New Year and home cleaning tips, 2 times, with a target of about 400-500 participants each time.</li> <li data-bbox="810 967 1394 1102">(iii) DIY Chinese New Year ornaments, 1 time, with a target of about 200-300 participants each time.</li> <li data-bbox="810 1162 1394 1296">(iv) Let's Celebrate Spring Festival Joyously Quiz Game, 1 time, with a target of about 700 participants.</li> </ul>