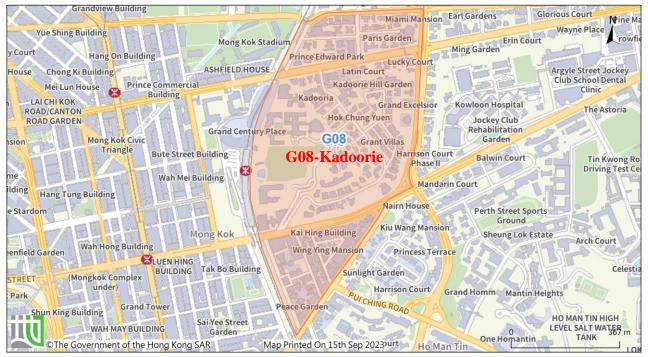
#### **Information on Sub-district Care Teams**

**District:** Kowloon City

Sub-district: Kadoorie [Sub-district boundary map attached]





Powered by GeoInfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: THE KOWLOON CITY YOUTHS ASSOCIATION

Partnering organisation: KOWLOON CHAMBER OF COMMERCE

### **Communication Channels of the Care Team:**

Telephone:	6733 4739	
Email: ctkadoorie@gmail.com		
Whatsapp:	6733 4739	
WeChat:	ct67334739	
Facebook:	嘉道理關愛隊	

### **List of Care Team members:**

Captain:	Mr. YUEN Ka-lok Ernest	
Vice-captain:	Mr. LIN Wei-qiao	

Members:	Mr. CHAN Chuen-piu
	Ms. TAO Arliss Kur-yu
	Ms. LEUNG Sze-wan
	Mr. YAM Wai-lam
	Ms. CHONG Suet-ling
	Ms. OU Minhua

# ${\bf Summary\ of\ Services\ for\ the\ Sub-district:}$

## A. Mandatory Services

# 1. Community Care

	Service Requirement	Key Performance Indicator (KPI)
(a)	Set up communication channels of the Care	The relevant channels shall be opened within
	Team with at least 2 channels, such as	three weeks after the funding agreement takes
	telephone, email, social media, instant	effect, and shall be maintained until the end of
	messaging software, etc.	the funding agreement.
(b)	Widely publicise the communication	Publicise the communication channels and
	channels and services of the Care Team to	services of the Care Team in the sub-district,
	the residents of the sub-district.	covering no less than 90% of the residents of the
		sub-district within three months after the
		funding agreement takes effect.
(c)	Establish a liaison network with the	Distribute in a timely manner the important
	residents of the sub-district, facilitating the	information provided by the Government
	residents to contact the Care Team and	through the liaison network between the Care
	assisting the Government to deliver	Team and the residents of the sub-district as
	information to the residents so as to	required by the Government or as needed.
	strengthen ties with the residents.	Within one year after the funding agreement
		takes effect, the established liaison network
		shall cover not less than 15% of the households
		of the sub-district.
1		

Service Requirement		Key Performance Indicator (KPI)
(d)	Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/ social welfare/ medical/ other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/ organisations for professional services.	Provide information/ services to at least 100 elderly households.
(e)	Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/ medical/ other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/ organisations for professional services.	Provide information/ services to at least 200 households in need.
(f)	Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/ cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 50 times of services to those in need.

~ .	_	•
Service	Rea	uirement
	1104	uncincin

Visit the "three-nil" buildings and old (g) buildings where the owners' corporations are not operating effectively/ without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.

### Key Performance Indicator (KPI)

Visit every year at least 2 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/ without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

### 2. Assistance in Emergencies

	Service Requirement	Key Performance Indicator (KPI)
(a)	When there is a sudden incident/	Provide services up to 4 times as required by the
	emergency/ disaster in the district, care for	Government.
	the needs of the affected people and provide	
	appropriate assistance, and forward	
	important information to the residents as	
	required by the Government.	
(b)	Provide emergency support for new	Provide services up to 4 times as required by the
	policies/ services of the Government or	Government.
	public organisations, such as assisting those	
	in need to make applications (especially	
	online applications), assisting in the	
	distribution of materials or information, etc.	

## **B.** Add-on Services

	Service Requirement	Key Performance Indicator (KPI)
(a)	Provide health information for the elderly:	4 times in total.
	Organise health talks.	
(b)	Organise national education promotion	6 times in total.
	activities to promote the Basic Law and the	
	National Security Law:	
	1. Mobile promotion booths; and	
	2. Talks.	
(c)	Organise festive activities:	8 times in total.
	Organise activities celebrating Hong Kong	
	Special Administrative Region	
	Establishment Day, National Day, Lunar	
	New Year and Chinese Mid-Autumn	
	Festival.	
(d)	Strengthen connections with youth:	
	Organise back-to-school information	
	booths.	

Service Requirement			Key Performance Indicator (KPI)
(e)	Provide mental health information for	or	2 talks, and 24 chat services.
	residents:		
	1. Organise talks; and		
	2. Provide chat services.		