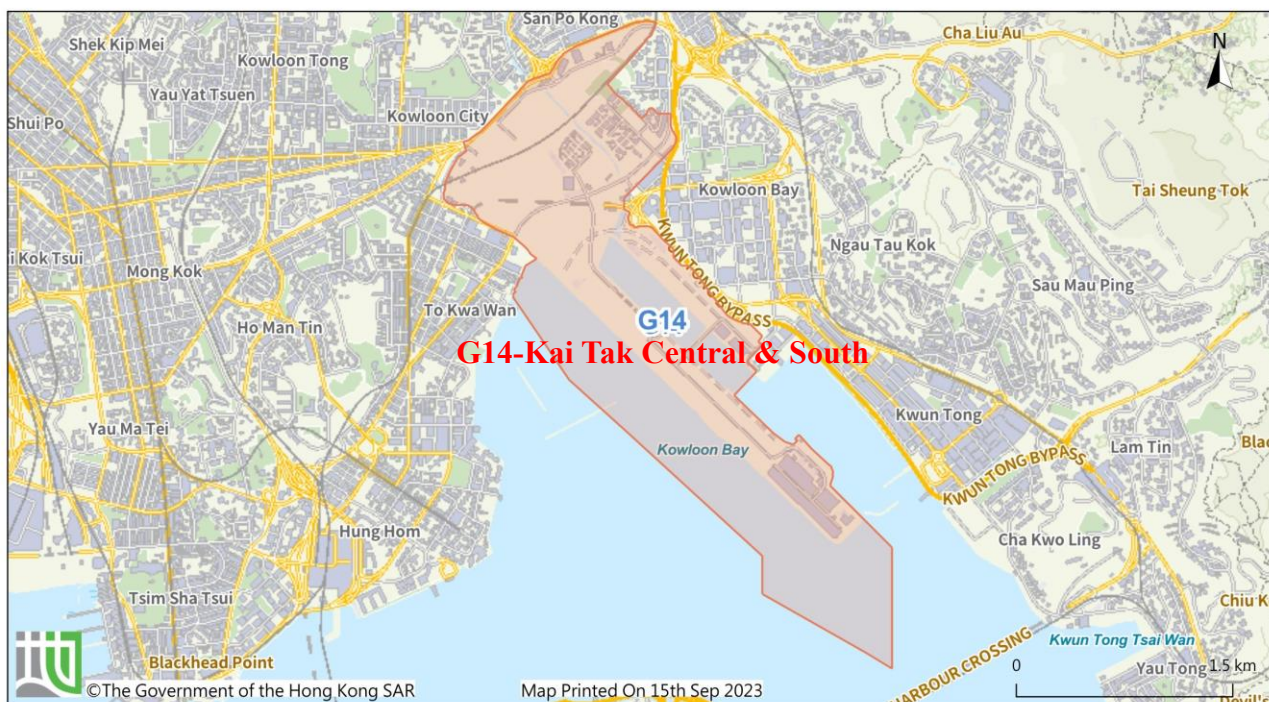**Information on Sub-district Care Teams**

District :   **Kowloon City**

Sub-district :   **Kai Tak Central & South**   **[Sub-district boundary map attached]**

Powered by GeoInfo Map: https://www.map.gov.hk
Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation :   **KOWLOON   CITY   DISTRICT   CELEBRATIONS ASSOCIATION LIMITED**

Partnering organisation :   **FEDERATION   OF   HK   JIANGSU   COMMUNITY ORGANISATIONS**

Communication Channels of the Care Team :

Telephone :	6355 4524
Email :	kaitakcentralandsouthcareteam@gmail.com
Whatsapp :	6355 4524
WeChat :	kaitakcareteam
Facebook :	啟德中及南關愛隊

List of Care Team members :

Captain :	Ms. LU Jingke
Vice-captain :	Mr. FUNG Hing Yuen

Members :	Ms. NG Mei-ying Rebecca
	Mr. LAM Kai-yuen
	Ms. CHAN Lok-yi Annie
	Mr. POON Cheuk-kwan Marco
	Mr. CHOW Kwong-yiu
	Mr. FUNG Yiu-cheung Fielie
	Mr. CHEUNG Yat-fung Johnny
	Mr. NG Yuk-ping
	Mr. WAH Wai-hong
	Ms. FEN Wai Fong

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/ social welfare/ medical/ other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/ organisations for professional services.	Provide information/ services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/ social welfare/ medical/ other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/ organisations for professional services.	Provide information/ services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/ cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/ emergency/ disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/ services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information for the elderly: Organise health talks.	4 times in total.
(b) Organise national education promotion activities to promote the Basic Law and the National Security Law: 1. Mobile promotion booths and 2. Talks.	6 times in total.
(c) Organise festive activities: Organise activities celebrating Hong Kong Special Administrative Region Establishment Day, National Day, Lunar New Year and Chinese Mid-Autumn Festival.	8 times in total.
(d) 1. Strengthen connections with youth: Distribution of back-to-school stationery kits. 2. Organise neighbourliness activities: Organise family farm tours.	2 give away, and 2 family farm tours.

Service Requirement	Key Performance Indicator (KPI)
(e) Promote inclusion of pets: Organise community care and integration activities for pets.	2 times in total.