Information on Sub-district Care Teams

District: Kowloon City

Sub-district: Oi Chun [Sub-district boundary map attached]





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Operating organisation: OI CHUN FANS CLUB

Partnering organisation: 潤愛同行有限公司

Communication Channels of the Care Team:

Telephone:	9791 8441
Email:	oichunfans@gmail.com
Whatsapp:	9791 8441
WeChat:	oichunfans
Facebook:	愛俊關愛隊
YouTube:	愛俊關愛隊

List of Care Team members:

Captain:	Ms. YIM Wai-ching Christinnie
Vice-captain:	Mr. TO Hin-kwong

Members :	Ms. CHEUNG Ching-ching Daisy
	Ms. YUEN Man-sum
	Mr. TANG Kok-wah Sidney
	Mr. FU Wei-long
	Ms. CHAN Ki-yee
	Ms. MAK Ka-ni
	Mr. WONG Siu-ming Samuel
	Mr. TSANG Ho-yeung
	Ms. WONG Oi-ying

${\bf Summary\ of\ Services\ for\ the\ Sub-district:}$

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care	The relevant channels shall be opened within
Team with at least 2 channels, such as	three weeks after the funding agreement takes
telephone, email, social media, instant	effect, and shall be maintained until the end of
messaging software, etc.	the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement		Key Performance Indicator (KPI)
(d)	Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/ social welfare/ medical/ other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/ organisations for professional services.	Provide information/ services to at least 500 elderly households.
(e)	Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/ medical/ other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/ organisations for professional services.	Provide information/ services to at least 600 households in need.
(f)	Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/ cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of services to those in need.

2. Assistance in Emergencies

	Service Requirement	Key Performance Indicator (KPI)
(a)	When there is a sudden incident/	Provide services up to 4 times as required by the
	emergency/ disaster in the district, care for	Government.
	the needs of the affected people and provide	
	appropriate assistance, and forward	
	important information to the residents as	
	required by the Government.	
(b)	Provide emergency support for new	Provide services up to 4 times as required by the
	policies/ services of the Government or	Government.
	public organisations, such as assisting those	
	in need to make applications (especially	
	online applications), assisting in the	
	distribution of materials or information, etc.	

B. Add-on Services

	Service Requirement	Key Performance Indicator (KPI)
(a)	Provide health information for the elderly: Organise health talks.	4 times in total.
(b)	Organise national education promotion activities to promote the Basic Law and the National Security Law: 1. Mobile promotion booths; and 2. Talks.	6 times in total.
(c)	Organise festive activities: Organise activities celebrating Hong Kong Special Administrative Region Establishment Day, National Day, Lunar New Year and Chinese Mid-Autumn Festival.	8 times in total.
(d)	 Strengthen connections with youth: Organise back-to-school information booths. Organise neighbourliness activities: Organise family farm tours. 	4 school opening information booths, and 2 family farm tours.

	Service Requirement	Key Performance Indicator (KPI)
(e)	Organise community caring activities:	170 times in total.
	Provide home maintenance services.	
(f)	Organise community caring activities: Provide home electrical inspections.	14 times in total.