

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Kowloon Bay [Sub-district boundary map attached]



J02 – Kowloon Bay



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Operating organisation : Hong Kong Kwun Tong Industries and Commerce Association Limited

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會
聯豐興業〔集團〕有限公司
香港林氏總商會
牛頭角區街坊福利會
香港製造業總工會
香港青山獅子會

Communication Channels of the Care Team :

Telephone:	9208 9954
Email:	info@kowloonbay.org
Whatsapp:	9208 9954
Facebook:	九龍灣關愛隊
Website:	https://www.kowloonbay.org/

List of Care Team members :

Captain :	Mr YU Man
Vice-captain :	Mr LAM Tin-yi
Members :	Mr LAM Lo Mr LI Kin-man Mr SZE Wai-chin, Albert Mr LI Chak-kong Mr CHAN Chi-sun Mr YU Leung-ho Ms LAM Jess Mr SHAM Chung-hang Mr LAM Sing-to Mr CHAN Siu-hin

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for</p>	<p>Provide information/services to at least 200 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>professional services.</p>	
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 50 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 8 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise festive activities Carnival in celebration of Hong Kong's reunification with the Motherland (expenditure estimate for 1 event)	Organise various festive activities in the sub-district, including a carnival in celebration of Hong Kong's reunification with the Motherland to enhance a sense of national identity among the residents. A total of 300 participants are expected.
(b) Organise festive activities XXX show appreciation to parents	Distribute flower hairpins as gifts on Mother's Day twice in two years. A total of 1600 participants are expected.
(c) Organise festive activities XX Community Fun – Dragon Boat Festival – Parent-child Rice Dumpling Class 1 person or parent-child (1 adult and 1 child aged 7-12 can join together) are welcome	Organise a parent-child rice dumpling class twice in two years. A total of 300 participants are expected.
(d) Organise festive activities XX Community Fun – Mid-Autumn Festival – Snowy Mooncake Class 1 person or parent-child (1 adult and 1 child aged 7-12 can join together) are welcome	Organise a snowy moon cake class twice in two years. A total of 300 participants are expected.

Service requirement	Key Performance Indicator (KPI)
<p>(e) Organise neighbourhood social activities Parent-child movie appreciation in celebration of the National Day (co-organised with the Hing Tin Care Team) (expenditure estimates for 2 sessions)</p>	<p>Parent-child movie appreciation in celebration of the National Day 2 patriotic/inspirational/family entertainment movie appreciation sessions will be held free of charge to celebrate the 75th and 76th Anniversary of the Founding of the People's Republic of China respectively. Families in the district will be invited to participate.</p>
<p>(f) Organise neighbourhood social activities Seeking the Art of Life – Beautified Boxes</p>	<p>Organise social activities for residents in the sub-district to foster harmonious relationships in the neighbourhood Hope to recreate packaging cardboard easily found in supermarkets and carton boxes often used by brands in online shopping to give them a second life. A carton box carrying 27 packs of lemon tea can be transformed into 2 "beautified boxes", which can certainly be reused. Materials: scratch-off stickers, cardboard, special paper, acrylic paint, brushes, 3D printed cover (printed with environmentally friendly materials), and boxed tissues. Preparation: cutting mat, cutter, and transparent tape. A total of 60 participants are expected.</p>
<p>(g) Support services for groups with specific or special needs, and designated activities Passport photo-taking service (expenditure estimate for 2 rounds of activities)</p>	<p>Support services for groups with specific or special needs, and designated activities Provide passport-photo taking service to an estimation of 300 people in total.</p>
<p>(h) Support services for groups with specific or special needs, and designated activities Escort service for medical appointment</p>	<p>Provide escort service for medical appointment for groups with special needs in the sub-district, serving an estimated 30 people.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(i) Provide health information to the elderly/people in need in the district and organise various activities</p> <p>Vaccination service</p>	<p>Vaccination service</p> <p>Serving an estimated 30 people.</p>
<p>(j) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness</p> <p>National Security Education Day cum Parent-Child Art Jamming Workshop for 120 people will be held twice in the sub-district (co-organised with the Hing Tin Care Team)</p>	<p>Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.</p> <p>National Security Education Day cum Parent-Child Art Jamming Workshop for 150 people will be held twice in Kwun Tong District.</p>