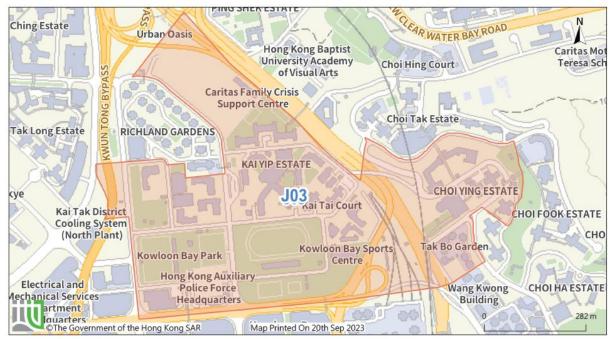
Information on Sub-district Care Teams

District: Kwun Tong

Sub-district: Kai Yip [Sub-district boundary map attached]



J03 – Kai Yip



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Kai Yip Community Affairs Association

Partnering organisation(s): 九龍社團聯會觀塘地區委員會

彩盈邨居民聯會

Communication Channels of the Care Team:

Telephone:	8494 8427
Email:	kaiyipnok@gmail.com

List of Care Team members:

Captain:	Ms LAM Luen
Vice-captain:	Mr YIM Yu-wai

Members:	Mr AU YEUNG Kwan-nok
	Ms CHAN On-kok
	Ms LIU Juanai
	Mr LAI Fat-yau
	Ms KEE Lai-kiu, Annie
	Mr LUK Hoi-ho
	Mr SIN Leung-yun
	Mr NG Wing-kei
	Mr Ll Zhanzhao
	Ms FAN Sau-ki

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 8 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 8 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Vaccination service	Organise the activity twice
(b) 1. Organise activities to promote the	Organise the activities twice
Basic Law, the National Security Law,	
education on the rule of law and national	
awareness	
2. Hold an exhibition to promote the	
Basic Law/National Security Day	
(c) 1. Celebration of Dragon Boat Festival in	1. Distribute gift packs during Dragon Boat
Kai Yip	Festival twice in two years
2. Celebration of Mid-Autumn Festival in	2. Distribute gift packs during Mid-Autumn
Kai Yip	Festival twice in two years

Service requirement	Key Performance Indicator (KPI)
(d)Organise social activities for residents in	Organise the activities once
the sub-district to foster harmonious	
relationships in the neighbourhood	
Movie appreciation	
(e) Festive activities	Organise the activities twice