

## Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Choi Tak [Sub-district boundary map attached]



J06 – Choi Tak



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Operating organisation : Choi Tak Estate Residents' Union

Partnering organisation(s) : 彩盈邨居民聯會

香港五邑總會

九龍社團聯會觀塘地區委員會

青年觀塘有限公司

### Communication Channels of the Care Team :

Telephone:	6099 9725
Email:	J0660999725@gmail.com
Whatsapp:	6099 9725
WeChat:	6099 9725

### List of Care Team members :

Captain :	Ms REN Juan
Vice-captain :	Ms CHAN Wing-hung

Members :	Mr NG Yat-sang Ms CHU Siu-fan Ms LEUNG Kit-wai Mr LEUNG Chung-kit, Vandesar Mr CHO Kai-fai Mr CHAN Tsz-chung, Chuck Mr CHUI Tak-lung Mr SHEONG Hung-kwan Ms TAN Yu-yun
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### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the elderly/people in need in the district and organise various activities: Health talks Vaccination service	Organise 6 health talks (free of charge) Provide vaccination service twice (fee-charging according to relevant government department guidelines: free for those above 50 and under 12 years of age)
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness: 1. Exhibition to promote the Basic Law 2. National Security Day Exhibition	1. Hold an exhibition to promote the Basic Law twice 2. Hold a National Security Day Exhibition twice
(c) Organise festive activities: Organise various festive activities in the sub-district, including: a carnival in celebration of Hong Kong's reunification with the Motherland to enhance residents' sense of national identity	Organise a carnival in celebration of Hong Kong's reunification with the Motherland twice

Service requirement	Key Performance Indicator (KPI)
(d) Organise neighbourhood social activities: Organise social activities for residents in the sub-district to foster harmonious relationships in the neighbourhood, such as local tours and cultural, recreational and sports activities	Organise a local tour 4 times (with 2 coaches and 120 participants per tour) Organise a movie appreciation session twice (with 200 participants per session)
(e) Enhance residents' awareness of improving the environment in the community, and organise activities for residents in the sub-district to promote environmental and hygiene improvement Hold an environmental protection talk	Hold an environmental protection talk twice
(f) Support services for groups with specific or special needs, and designated activities Passport photo-taking service	Provide passport photo-taking service 4 times (serving 200 people each time)
(g) 1. Show appreciation to mothers: distribute flowers on Mother's Day 2. Community fun – distribute rice dumplings during Dragon Boat Festival 3. Community fun – distribute mooncakes during Mid-Autumn Festival	1. Distribute flowers on Mother's Day twice (the Care Team will distribute 1000 flowers each time, twice in two years) 2. Distribute rice dumplings twice (the Care Team will distribute 1000 dumplings each time, twice in two years) 3. Distribute mooncakes on Mid-Autumn Festival twice (the Care Team will distribute 1000 mooncakes each time, twice in two years)