

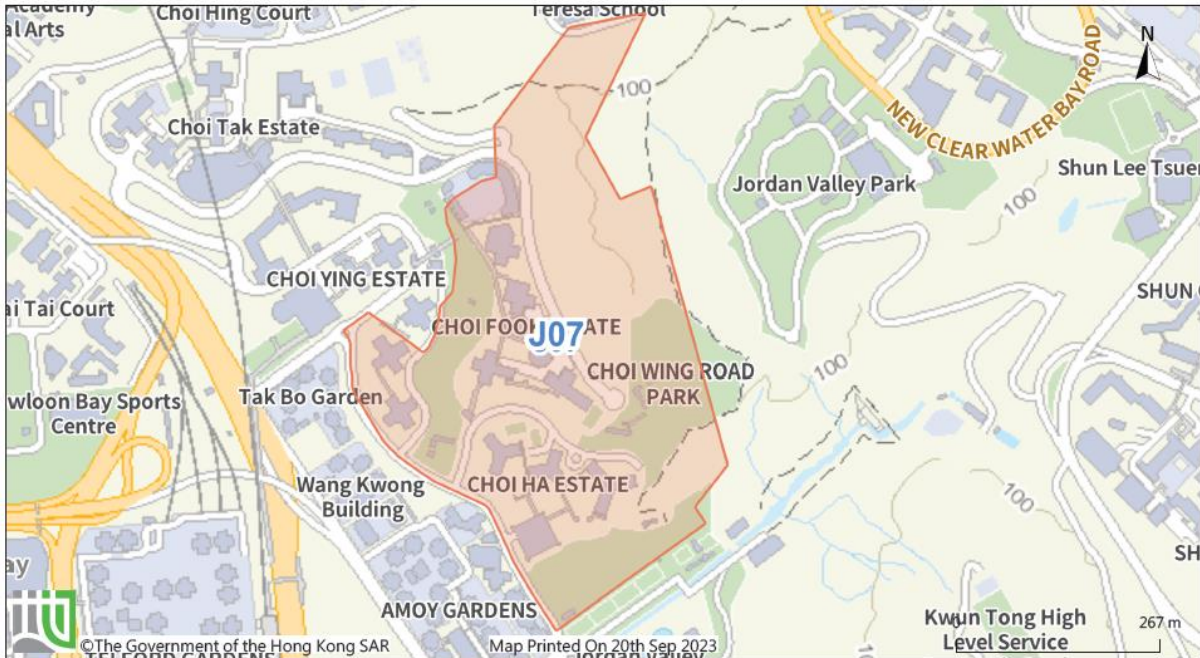
## Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Jordan Valley [Sub-district boundary map attached]



J07 – Jordan Valley



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** The Resident Union of Choi Fook Estate

**Partnering organisation(s) :** 九龍社團聯會觀塘地區委員會  
牛頭角區街坊福利會  
彩霞邨關注組  
彩盈邨居民聯會  
青言社

**Communication Channels of the Care Team :**

Telephone:	6731 8050
Email:	choifookresidentunion@gmail.com
Whatsapp:	6731 8050
WeChat:	6731 8050
Facebook:	佐敦谷關愛隊

**List of Care Team members :**

Captain :	Mr CHAN Hei-kam
Vice-captain :	Mr YIP Chi-ho
Members :	Mr NGAN Man-yu Mr CHAN Zhiwei Mr AU Po-hay Ms MO Sun-ngan Mr SHEK Kam-chuen Ms LEUNG Kam-mui Ms TSUI Sau-hung Ms LAU Kau-man Ms YIM Tsz-Wai Mr LING Chi-keung

**Summary of Services for the Sub-district :****A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for</p>	<p>Provide information/services to at least 600 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

### B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Caregiving activities for the elderly	Prior to the Lunar New Year, free haircut service and gift packs will be delivered to the elderly in the district so that they can joyfully usher in the new year. The activities are expected to be carried out twice, serving at least 300 elderly residents in the sub-district.
(b) Winter Poon Choi (Basin Meal) Feast	In early 2024 and 2025, a winter Poon Choi feast will be held 6 times to facilitate interaction among residents, enhance community cohesion and foster harmony in the district. The activity is expected to serve at least 1680 residents in the sub-district.
(c) Visit the Legislative Council to understand “One Country, Two Systems”	Arrange for residents in the district to visit the Legislative Council Complex to understand its operation under One Country, Two Systems. The activity is expected to be held 4 times and serve at least 200 residents in the sub-district.
(d) Carnival in celebration of Hong Kong’s reunification with the Motherland	Organise a carnival in celebration of Hong Kong’s reunification with the Motherland to deepen a sense of national identity and enhance national pride. The activity is expected to be held twice and serve at least 1000 residents in the sub-district.

Service requirement	Key Performance Indicator (KPI)
(e) National Day cum Mid-Autumn Festival Evening Gala	Organise an evening gala in celebration of the National Day and Mid-Autumn Festival to deepen a sense of national identity and enhance national pride. The activity is expected to be held once and serve at least 600 residents in the sub-district.
(f) A series of activities to promote the Basic Law and the National Security Law	Organise a series of activities to promote the Basic Law and the National Security Law in the district, including an exhibition, a carnival and a colouring competition. The activities are intended to increase understanding of the Basic Law and the National Law among residents and the youth in the district and enhance their sense of national identity and national pride. The activities are expected to be held once and serve at least 400 residents in the sub-district.