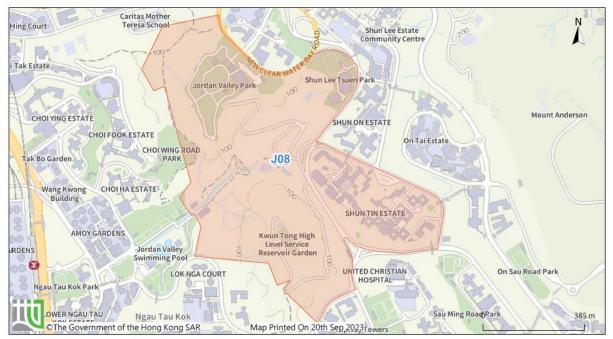
#### Information on Sub-district Care Teams

**District: Kwun Tong** 

Sub-district: Shun Tin [Sub-district boundary map attached]



J08 – Shun Tir



Powered by GeoInfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Kwun Tong Resident Association

Partnering organisation(s): 九龍社團聯會觀塘地區委員會

淄博同鄉會 大灣區扶輪社

港台青年創意聯會

就是敢言

觀塘區家長教師會聯會

#### Communication Channels of the Care Team:

Telephone:	6062 3463	
Email:	Ktra.st.careteam@gmail.com	
Whatsapp:	6062 3463	
WeChat:	6062 3463	

#### **List of Care Team members:**

Captain:	Mr WONG Hiu-tung
Vice-captain:	Mr GENG Guoha
Members:	Ms FUNG Tung
	Mr CHAU Lin-kin
	Mr LI Qingyu
	Ms SUN Hoi-fong
	Mr LEUNG Ki-sum
	Ms ZHAN Baoyu

## Summary of Services for the Sub-district:

# **A.** Mandatory Services

## 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the subdistrict as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of services to those in need.

# 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 8 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 8 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

#### **B.** Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Caregiving in Shun Tin – Show	1. Organise celebrations on Mother's or
Appreciation to Parents/Dragon Boat	Father's Day twice in two years
Festival Celebration/Mid-Autumn Festival	2. Distribute gift packs during Dragon Boat
Celebration/Chinese New Year	Festival twice in two years
Celebration	3. Distribute gift packs during Mid-Autumn
	Festival twice in two years
	4. Distribute gift packs during Chinese New
	Year twice in two years
(b) Large-scale district festive activities	Organise one of the following festive
	activities in Shun Tin:
	- A carnival in celebration of Hong Kong's
	reunification with the Motherland
	- A carnival in celebration of the National Day
	Oganise festive activities twice in two years
(c) Organise caregiving activities in the	Organise caregiving activities for residents in
neighbourhood – movie appreciation	Shun Tin to foster harmonious relationships
	in the neighbourhood

Service requirement	Key Performance Indicator (KPI)
	- Hold 6 movie appreciation sessions in
	two years
(d) Organise activities to publicise	Hold an exhibition to promote the Basic
government policies and promote the	Law/National Security Day twice in two years
Basic Law/the National Security Law or	
education on the rule of law and national	
awareness	
(e)1. Organise caregiving activities in the	Provide passport photo-taking service for
neighbourhood	people in need in Shun Tin on a regular basis,
2. Passport photo-taking service	4 times in two years