

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : On Lee [Sub-district boundary map attached]



J10 – On Lee



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Operating organisation : Kowloon East Chaoren Association Limited

Partnering organisation(s) : 香港金平聯誼會
安利居民會

Communication Channels of the Care Team :

Telephone:	9600 2640
Email:	j10onleecareteam@gmail.com
Whatsapp:	9600 2640
WeChat:	Wxid_Itvidybsdxdx822

List of Care Team members :

Captain :	Mr NG Kwong-lam, Stephen
Vice-captain :	Mr CAI Mandan

Members :	<p>Mr HUANG Dongzhou</p> <p>Ms LAM Suet-wan</p> <p>Ms YIU Kit-lam</p> <p>Ms CHAN Pui-fong</p> <p>Ms FUNG Wai-chun</p> <p>Mr TSANG Wing-fai</p> <p>Ms HUANG Lijun</p> <p>Mr SZETO Kwok-foo</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities to promote the Constitution of the People's Republic of China, the Basic Law, the National Security Law, education on the rule of law and national awareness	Hold an exhibition for local residents to promote the Basic Law/National Security Education Day twice in two years, with an estimation of over 1000 participants.
(b) Support services for groups with specific or special needs, and designated activities	Provide escort service for medical appointment for groups with special needs in the sub-district 8 times in two years, serving an estimated 30 people.
(c) Community fun activities	Father's/Mother's Day activities (twice in two years) Dragon Boast Festival community fun activities (twice in two years) Mid-Autumn Festival community fun activities (twice in two years) The activities will be held 10 times in total

Service requirement	Key Performance Indicator (KPI)
	and are expected to benefit 6000 people during the agreement period.
(d) Organise festive activities	A carnival in celebration of Hong Kong's reunification with the Motherland to enhance a sense of national identity. The carnival is expected to benefit 3000 people.
(e) Organise festive activities	A carnival in celebration of the National Day to enhance a sense of national belonging and identity. The carnival is expected to benefit 3000 people.
(f) Health talks	Provide health information for the elderly/people in need in the sub-district. The health talk is expected to benefit 400 people.
(g) Organise festive activities	Lunar New Year celebrations will be held to enhance the festive atmosphere and foster harmonious relationships in the neighbourhood. The activities are expected to benefit 3000 people.