

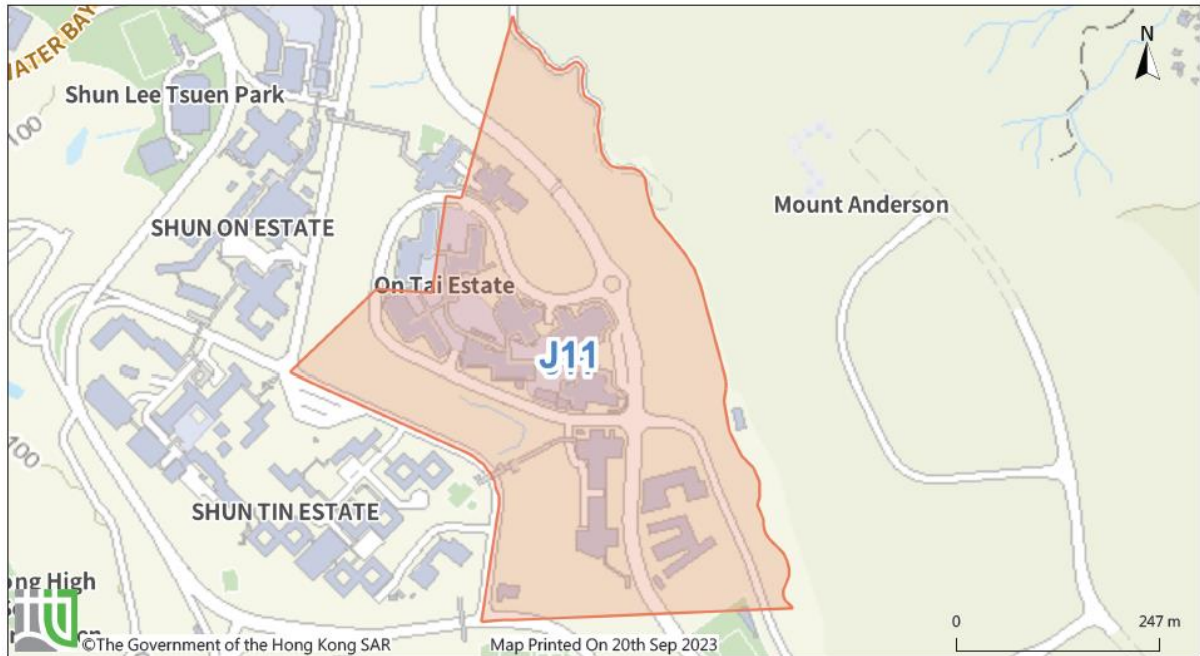
## Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Kwun Tong On Tai [Sub-district boundary map attached]



J11 – Kwun Tong On Tai



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**Operating organisation :** On Tai Residents Club

**Partnering organisation(s) :** 九龍社團聯會觀塘地區委員會  
香港陽江工商聯合會

### Communication Channels of the Care Team :

Telephone:	9799 4601
Email:	ontaiact@gmail.com
Whatsapp:	9799 4601
WeChat:	9799 4601

### List of Care Team members :

Captain :	Mr LEUNG Shing-fai
Vice-captain :	Ms LING Yunxia

Members :	<p>Mr LAM Wai</p> <p>Ms PANG Tung-mui</p> <p>Mr LAI Wing-chun</p> <p>Mr CHAN Kai-cheung</p> <p>Mr TAM Bik-fai David</p> <p>Mr YUEN Hap-kwong</p> <p>Ms YEUNG Sze-wa</p> <p>Ms CONG Meihong</p> <p>Ms YIP A-ying</p>
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### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 170 times of services to those in need.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness 1. Promote the Basic Law/National Security Day	Organise the following activities: 1. Set up publicity street counters twice in two years, with 20 volunteers each time
(b) Caregiving activities on traditional festivals for housing estate residents	Organise activities on traditional festivals, such as distributing flowers on Father's and Mother's Day, gift packs during Mid-Autumn Festival and rice dumplings during Dragon Boat Festival, as well as holding Christmas Fun Day  (1) Distribute flowers on Father's and Mother's Day twice (2) Distribute rice dumplings during Dragon Boat Festival twice (3) Distribute gift packs during Mid-Autumn Festival twice

Service requirement	Key Performance Indicator (KPI)
	<p>(4) Organise Christmas Fun Day twice The activities are intended to facilitate interaction among residents, enhance community cohesion and foster community harmony, and expected to serve at least 4000 people in the sub-district.</p>
<p>(c) Movie appreciation – foster harmonious relationships in the neighbourhood</p>	<p>Organise social activities for residents in the Kwun Tong On Tai sub-district to foster harmonious relationships in the neighbourhood – movie appreciation, including at least 1 movie to promote patriotism, which will be held 4 times in two years</p>
<p>(d) A carnival in celebration of the founding of the People’s Republic of China and Hong Kong’s reunification with the Motherland</p>	<p>Organise festive activities: Organise various festive activities in the sub-district, including: A carnival in celebration of Hong Kong’s reunification with the Motherland and the display of national and regional flags to enhance a sense of national identity among residents. Display of national and regional flags in celebration of the National Day to enhance a sense of national belonging and identity among residents - Organise a carnival to celebrate Hong Kong’s reunification with the Motherland once - Organise the display of national and regional flags twice in celebration of Hong Kong’s reunification with the Motherland in On Tai - Organise the display of national and regional flags twice in celebration of the National Day in On Tai</p>
<p>(e) Organise neighbourhood social fun tours Organise social activities for residents in</p>	<p>Organise the following activities: Local tours</p>

Service requirement	Key Performance Indicator (KPI)
<p>the sub-district to foster harmonious relationships in the neighbourhood, such as local tours and cultural, recreational and sports activities</p> <p>1. Local cultural tours</p>	<p>One tour per year and 2 tours in total, with 100 participants per tour</p> <p>Target: residents in On Tai (priority will be given to low-income families)</p>
<p>(f) Provide health information and vaccination service for the elderly/people in need in the sub-district</p> <p>- COVID-19 and Influenza Vaccination Day</p>	<p>Organise the following health activities:</p> <p>Organise a vaccination day to provide COVID-19 or influenza or pneumococcal vaccination service for groups in need</p> <p>Twice in two years, serving an estimated 100 people each time and a total of 200 people in two years</p> <p>Provide appropriate subsidies for the youth and adults who are not eligible for free vaccination</p>
<p>(g) Activities to promote awareness of environmental protection in the sub-district</p> <p>1. On Tai FREE barter fair</p>	<p>On Tai FREE barter fair street counter:</p> <p>About once every two months and 12 times in two years, with about 6 volunteers each time</p> <p>Provide a free barter platform for 120 residents in the district</p>
<p>(h) Provide life planning support to students and the youth</p> <p>1. Passport photo-taking service</p>	<p>Provide passport photo-taking service for students, the youth or people in need</p> <p>Twice in two years, with about 6 volunteers each time, serving 120 residents in the district</p>