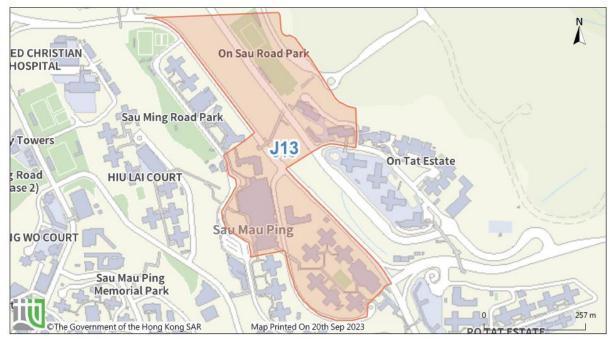
Information on Sub-district Care Teams

District: Kwun Tong

Sub-district: Sau Mau Ping Central [Sub-district boundary map attached]



J13 – Sau Mau Ping Central



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Sau Mau Ping District Resident Union Partnering organisation(s): 九龍社團聯會觀塘地區委員會

九龍九龍社團聯會觀塘秀茂坪社區服務中心

安達居民協會

Communication Channels of the Care Team:

Telephone:	6730 2231
Email:	ktj13careteam@yahoo.com
Whatsapp:	6730 2231

List of Care Team members:

Captain:	Ms TSUI Shi-ling
Vice-captain:	Ms TAI Yin-fan

Members:	Mr CHEUNG Pui-kong
	Ms TSE Lai-wa
	Ms YIP Wai-chun
	Ms SIU Miu-wan
	Ms NG May-ling
	Mr YAU Kwan-ping
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Summary of Services for the Sub-district \div

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the	The relevant channels shall be opened within
Care Team with at least 2 channels, such	three weeks after the funding agreement
as telephone, email, social media, instant	takes effect, and shall be maintained until
messaging software, etc.	the end of the funding agreement.
(b) Widely publicise the communication	Publicise the communication channels and
channels and services of the Care Team to	services of the Care Team in the sub-district,
the residents of the sub-district.	covering no less than 90% of the residents of
	the sub-district within three months after
	the funding agreement takes effect.
(c) Establish a liaison network with the	Distribute in a timely manner the important
residents of the sub-district, facilitating	information provided by the Government
the residents to contact the Care Team	through the liaison network between the
and assisting the Government to deliver	Care Team and the residents of the sub-
information to the residents so as to	district as required by the Government or as
strengthen ties with the residents.	needed. Within one year after the funding
	agreement takes effect, the established
	liaison network shall cover not less than 15%
	of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden	Provide services up to 8 times as required by
incident/emergency/disaster in the	the Government.
district, care for the needs of the affected	
people and provide appropriate	
assistance, and forward important	
information to the residents as required	
by the Government.	
(b) Provide emergency support for new	Provide services up to 8 times as required by
policies/services of the Government or	the Government.
public organisations, such as assisting	
those in need to make applications	
(especially online applications), assisting	
in the distribution of materials or	
information, etc.	

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide health information to the	Organise the following health activities:
elderly/people in need in the district and	1. Health service kiosk, about 50 times in
organise various activities	two years
Health service kiosk	2. Vaccination Day, twice in two years
2. Vaccination Day	
(b) Organise activities to promote the Basic	Organise the following activities:
Law, the National Security Law, education	1. Promote the Basic Law/National Security
on the rule of law and national	Day twice
awareness:	2. Organise group visits with the theme of
1. Promote the Basic Law/National	education on the rule of law and national
Security Day	awareness twice
2. Organise group visits with the theme	
of education on the rule of law and	
national awareness, such as visiting:	
police stations/fire stations/PLA Hong	
Kong Garrison barracks/Legislative	
Council/Office of the Commissioner	

Service requirement	Key Performance Indicator (KPI)
of the Chinese Ministry of Foreign	
Affairs	
(c) Organise festive activities	Organise the following activities:
Organise various festive activities in the	Festive activities
sub-district	a. Organise Dragon Boast Festival activities
1. Hold festive activities and distribute	twice
gifts, including:	b. Organise Mid-Autumn Festival
a. Dragon Boat Festival activities	celebrations twice
b. Mid-Autumn Festival celebrations	c. Organise Hong Kong's Reunification with
c. Celebration of Hong Kong's	the Motherland Fun Day twice
reunification with the Motherland	