

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : On Tat [Sub-district boundary map attached]



J14 – On Tat



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Operating organisation : On Tat Residents' Association

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會
秀茂坪居民聯會
安泰居民會
香港陽江工商聯合會
寶達社區事務促進會
香港株洲聯誼會

Communication Channels of the Care Team :

Telephone:	9712 0001 / 9712 2297
Email:	ontatcareteam@gmail.com
Whatsapp:	9712 0001 / 9712 2297
WeChat:	OT97120001 / OT97122297

List of Care Team members :

Captain :	Mr SUEN Chak-man
Vice-captain :	Ms CHIU Mei
Members :	Ms YE Meixian Mr HSU Yau-wai Ms TSANG Lai-hing Ms LAM So-ling Ms LI Hanyu Mr WONG Ho-tat Daniel Mr KHYBAR ZAMAN Mr NGAI Cheung-mong

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 600 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 170 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness	Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and sense of national identity - Organise the National Security Day Exhibition twice in 2 years
(b) Activities for traditional festivals – enhance the understanding of traditional festivals among residents in On Tat and send blessings to them on festive occasions	Organise activities during traditional festivals, such as distribute flowers on Mother's Day, distribute gold coins and write Fai Chuns during Chinese New Year, distribute gift packs during Mid-Autumn Festival and distribute rice dumplings during Dragon Boat Festival (1) Distribute flowers on Mother's Day twice (2) Distribute gift packs during Mid-Autumn Festival twice (3) Distribute rice dumplings during Dragon

Service requirement	Key Performance Indicator (KPI)
	Boat Festival twice
(c) Movie appreciation – foster harmonious relationships in the neighbourhood	Organise social activities for residents in On Tat to foster harmonious relationships in the neighbourhood - Movie appreciation, twice in 2 years
(d) Organise festive activities Organise various festive activities in the sub-district, including: - Carnival in celebration of Hong Kong's reunification with the Motherland to enhance residents' sense of national identity - Carnival in celebration of the National Day to enhance residents' sense of national belonging and identity	- Organise a carnival in celebration of Hong Kong's reunification with the Motherland once - Organise a carnival in celebration of the National Day once
(e) Health day for the elderly Organise a health day for the elderly in On Tat area with the theme of new sports, promote the concept of health management and raise the awareness of elderly health by leading the elderly to play new sports	Organise the activities twice
(f) Organise social activities for residents in the sub-district to foster harmonious relationships in the neighbourhood - Local tours	One tour per year, 2 tours in two years 100 participants per tour Target participants: priority will be given to the elderly and low-income families
(g) Parent-child mooncake workshop	2 workshops, 10 groups of parent and child per class

Service requirement	Key Performance Indicator (KPI)
(h) Making student name labels	<p>Make name labels for students in the sub-district for free</p> <p>Twice a year, with a quota of 500 people each time</p> <p>4 times in two years, with a total quota of 2000 people</p>