

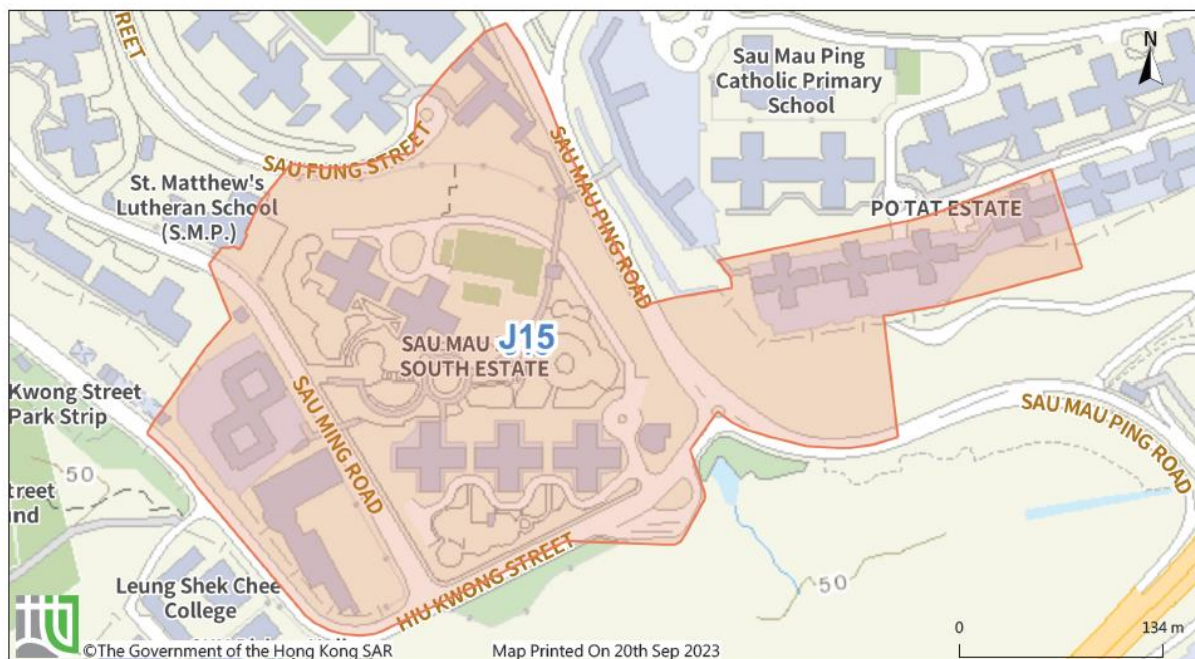
Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Sau Mau Ping South [Sub-district boundary map attached]



J15 – Sau Mau Ping South



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Operating organisation : Sau Mau Ping Kai Fong Welfare Association

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會
九龍東區各界聯會
觀塘敬愛會
秀寶社區事務促進會

Communication Channels of the Care Team :

Telephone:	6066 0765
Email:	careteam.smps@gmail.com
Whatsapp:	6066 0765
WeChat:	6066 0765
Facebook:	觀塘區秀茂坪南關愛隊

List of Care Team members :

Captain :	Mr SHIE Wai-nin, William
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Vice-captain :	Ms ZHANG Fengchang
Members :	Mr CHAN Yiu-hung, Jimmy Mr TSANG Cheung-yue Mr WU Wai-chung Mr CHEUNG Fai-kit Ms FONG Wing-wa Ms BUT Yee Mr LAM Tak-suen, Ringo

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 households in need.
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) 1: Organise a health day for the elderly once a year to provide health information to the elderly. Organise elderly health day for residents in the sub-district, such as free Chinese medicine consultation, Chinese medicine talks, health care, dental care talks, outreaching physiotherapy assessments for the elderly (home visits). A total of 2 talks. 100 participants are expected for each talk, serving a total of 200 participants.	Organise the activities 4 times Serve a total of 200 people
2: Provide influenza vaccination service for the elderly every year for a total of 2 times, with an estimation of 100 participants each time.	Serve a total of 200 people

Service requirement	Key Performance Indicator (KPI)
<p>(b) Organise activities once a year to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.</p> <p>Organise publicity activities in the sub-district, including exhibitions, talk and quizzes.</p> <p>1: Organise a visit to the Legislative Council for 60 participants each year to enhance the education on and promotion of the Basic Law. Twice in total.</p>	<p>Organise the activities for a total of 4 times</p> <p>Serve a total of 120 people</p>
<p>(c) Organise festive activities</p> <p>Organise various festive activities in the sub-district, including flag raising ceremony in celebration of Hong Kong's reunification with the Motherland (e.g. holding flag raising ceremony at schools to enhance students' national awareness and residents' sense of national identity); National Day celebrations (e.g. holding a clansmen cultural carnival to introduce different clansmen cultures with a view to enhancing people's sense of national belonging and identity).</p> <p>1: Distribute festive gifts during festivals every year, such as Mother's Day, Dragon Boat Festival and Mid-Autumn Festival, with an estimation of 100 participants each time.</p> <p>2: Organise joint-district carnival and flag raising ceremony in celebration of Hong Kong's reunification with the Motherland every year, twice in total.</p> <p>3: Organise joint-district carnival in celebration of the National Day once a</p>	<p>Organise the activities 10 times</p> <p>Serve a total of 600 people</p>

Service requirement	Key Performance Indicator (KPI)
year, twice in total.	
<p>(d) Organise social activities for residents in the sub-district to foster harmonious relationships in the neighbourhood.</p> <p>Organise a tour once per year, twice in total.</p> <p>Organise 1 movie appreciation session per year, twice in total.</p> <p>Organise a green carnival every year, twice in total.</p>	<p>Organise the activities 6 times in total.</p> <p>Serve a total of 120 people.</p> <p>Serve a total of 100 people.</p> <p>Serve a total of 100 people.</p>
<p>(e) Support services for groups with specific or special needs, and designated activities.</p> <p>1. Provide escort service for medical appointment for groups with special needs for a total of 8 times in 2 years, serving an estimated 30 people.</p> <p>2. Provide passport photo-taking service for residents in the district for a total of 4 times in 2 years, serving an estimated 300 people.</p> <p>3. Organise seminars on further studies in the Greater Bay Area to attract young people to participate in the promotion of Greater Bay Area and to pursue further studies, with an estimation of 100 participants each time, serving an estimated 200 participants in total.</p>	<p>Organise the activities 12 times.</p> <p>Serve a total of 30 people.</p> <p>Serve a total of 300 people.</p> <p>Serve a total of 200 people.</p>