

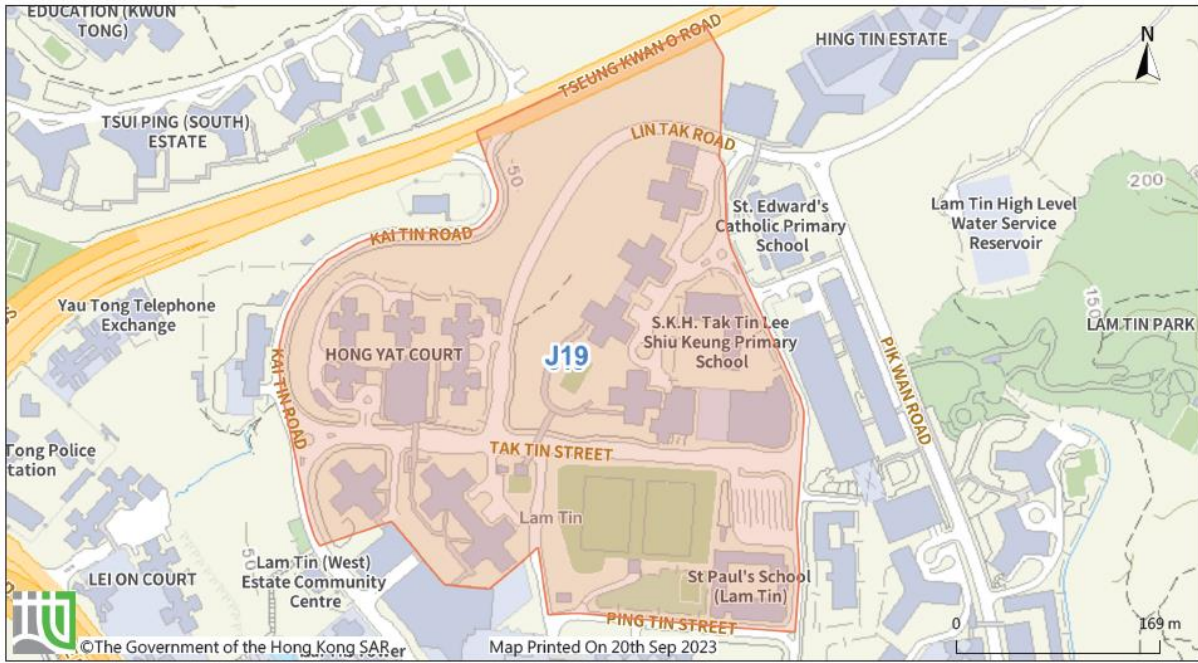
## Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Lam Tin [Sub-district boundary map attached]



J19 – Lam Tin



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**Operating organisation :** Lam Tin Friend's Association

**Partnering organisation(s) :** 鍾聲慈善社

香港建造業總工會

香港青年動力協會

工聯會工人醫療所

香港越秀各界聯合會

九龍社團聯會觀塘地區委員會

### Communication Channels of the Care Team :

Telephone:	9345 3276
Email:	careteamlamtin@gmail.com
Whatsapp:	9345 3276

**List of Care Team members :**

Captain :	Ms KAN Kit-yee
Vice-captain :	Mr LI On-tung
Members :	Mr KAN Ming-tung Ms WONG Wai-yee Ms TSANG Siu-king Ms LEUNG Lai-har Mr HO Wai-fai Ms SO Kam-lan Ms LI Tufang Ms AO IEONG Ut-leng Ms LEUNG Yuk-hing Mr CHAN Chan-piu

### Summary of Services for the Sub-district :

#### A. Mandatory Services

##### 1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for</p>	<p>Provide information/services to at least 400 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 8 times as required by the Government.</p>

### B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Provide health and social information to the public</p> <p>Organise community gatherings and health activities 4 times in the sub-district, including health talks with around 100 participants per talk (depending on the capacity of the community centre) to provide different health information, various health checks, or nursing instructions.</p> <p>Smartphone training class for the elderly Organise a smartphone training class twice for the elderly in the sub-district. 20 volunteers will be recruited. Each volunteer will teach 2 elderly participants, serving 40 participants each time. Participants will learn how to use smartphone so as to facilitate better access of online information provided by the Government and the daily use of mobile technologies.</p>	<p>Organise the activities 6 times.</p> <p>A total of 480 participants are expected.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(b) Organise activities related to national awareness and education on the rule of law</p> <p>Civic education, visits to government departments, organise promotional activities for students in the sub-district and organise 2 group visits during the agreement period, with around 96 students per visit. For example, Legislative Council members will be invited to explain to students the operation of the Legislative Council. Strengthen students' and young people's sense of national identity.</p>	<p>Organise the activities twice.</p> <p>A total of 192 participants are expected.</p>
<p>(c) Organise festive activities</p> <p>2 patriotic/inspirational movie appreciation sessions will be held free of charge to celebrate the 74th and 75th Anniversary of the Founding of the People's Republic of China respectively. Families living in sub-divided flats or low income families will be invited to participate.</p> <p>Carnival in celebration of Hong Kong's reunification with the motherland</p> <p>Organise a carnival in celebration of Hong Kong's reunification with the Motherland once, to allow residents to experience the joy of the Reunification Day in their sub-district. The carnival will be open to all residents, with an estimation of 600 participants.</p>	<p>Organise the activities 3 times.</p> <p>A total of 900 participants are expected.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(d) Organise neighbourhood social activities</p> <p>Women/parent and child healthy sports class</p> <p>Organise healthy sports class twice to allow residents in the sub-district (such as women, parents and child) to socialise, with an estimation of 30 participants each time.</p> <p>Youth Taekwondo trial class</p> <p>Organise Taekwondo trial classes for the grass-roots youths in the sub-district to allow them to experience the fun of Taekwondo for free. The participants will learn discipline and socialise with youths, new arrivals and ethnic minorities in the sub-district. 40 participants are expected.</p>	<p>Organise the activities 4 times</p> <p>A total of 100 participants are expected.</p>