

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Ping Tin [Sub-district boundary map attached]



J20 – Ping Tin



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Operating organisation : Ping Tin Estate Community Affairs Organization

Partnering organisation(s) : 安田社區促進會

九龍社團聯會觀塘地區委員會

Communication Channels of the Care Team :

Telephone:	6155 7397
Email:	pingtin43@gmail.com
Whatsapp:	6155 7397
WeChat:	Pingtin43

List of Care Team members :

Captain :	Mr LAM Wing-chun
Vice-captain :	Mr CHEN Huai-pin

Members :	<p>Mr CHOW Chun-wa</p> <p>Ms CHAN Yin-kuen</p> <p>Ms NGAI Kin-pik</p> <p>Ms NG Mei-na</p> <p>Ms LI Kit-ping</p> <p>Mr FUNG Kai-ping</p> <p>Ms LAM Tan-ha</p> <p>Mr CHEN Ying-kei</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 500 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 600 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 170 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 8 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide various information seminars to the elderly/people in need in the district and organise various activities - talks - regular health checks	Organise 6 health talks (50 participants each time) 90 times of regular health checks (expected to benefit 12000 people)
(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness - National Security Education Day street counters	Set up street counters to promote national security to 800 people

Service requirement	Key Performance Indicator (KPI)
<p>(c) Organise festive activities</p> <p>Organise various festive activities in the sub-district, including:</p> <ul style="list-style-type: none"> - Carnival in celebration of Hong Kong's reunification with the Motherland to enhance residents' sense of national identity - Carnival in celebration of the National Day to enhance residents' sense of national belonging and identity - Special festive activities 	<p>Organise a carnival in celebration of Hong Kong's reunification with the Motherland twice (benefit 500 people each time)</p> <p>Organise a carnival in celebration of the National Day twice (benefit 500 people each time)</p> <p>Organise festive activities 4 times (benefit 500 people each time)</p>
<p>(d) Organise neighbourhood social activities</p> <p>Organise social activities for residents in the sub-district to foster harmonious relationships in the neighbourhood, such as local tours and cultural, recreational and sports activities</p>	<p>Organise local tours twice with 100 participants per tour</p> <p>Organise 2 movie appreciation sessions with 400 participants per session</p>