

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Pak Nga [Sub-district boundary map attached]



J21 – Pak Nga



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Operating organisation : Pak Wan Fans Club

Partnering organisation(s) : 香港婦女動力協會
工聯志願服務團
香港青年動力協會
工聯會工人醫療所
九龍社團聯會觀塘地區委員會
香港建造業總工會

Communication Channels of the Care Team :

Telephone:	9347 2794
Email:	pakwanfans@gmail.com
Whatsapp:	9347 2794

List of Care Team members :

Captain :	Ms CHING Hoi-yan
Vice-captain :	Ms LEE Mei-ling
Members :	Mr YIP Wing-kee, Ricky Mr TSANG Siu-ming Ms LI Minting Ms LIU Ka-lee Ms LAM Lai-sum Mr MOK Wing-cheung Ms POON Kam-yee Mr MA Sai-ying Ms ZHUANG Xuewen Ms WONG Po-lam

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for</p>	<p>Provide information/services to at least 200 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>professional services.</p>	
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 50 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 8 times as required by the Government.</p>

Service Requirement	Key Performance Indicator (KPI)
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 8 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Provide health and social information to the elderly</p> <p>Organise 2 seminars for the elderly in the sub-district with 150 participants each time, providing information on health and illnesses.</p> <p>Provide simple health checks regularly.</p> <p>Smartphone training class for the elderly Tutors will teach the elderly the daily use of smartphones.</p>	<p>Organise the activities 28 times.</p> <p>A total of 410 participants are expected.</p>
<p>(b) Organise activities to promote the National Security Law</p> <p>Civic education carnival Organise a civic education carnival to promote national education to residents in the district.</p> <p>Visit to civic education centres Organise at least 1 group visit to centres related to national education, such as the Legislative Council and the Hong Kong Patriotic Education Centre, to promote</p>	<p>Organise the activities concerned twice.</p> <p>A total of 620 participants are expected.</p>

Service requirement	Key Performance Indicator (KPI)
<p>national awareness among residents.</p>	
<p>(c) Organise festive activities</p> <p>Movie appreciation in celebration of the National Day Patriotic/inspirational movie appreciation sessions will be held to celebrate the 75th Anniversary of the Founding of the People's Republic of China.</p> <p>Fragrant sachet-making class for Dragon Boat Festival DIY workshop of insect-repelling scented sachets for gifting to the elderly in the district.</p>	<p>Organise the activities twice.</p> <p>Expected to benefit 450 people in total.</p>
<p>(d) Fostering parent-child relationship</p> <p>Organise 2 parent-child DIY lantern workshops on Mid-Autumn Festival.</p> <p>DIY workshop on Mother's Day</p>	<p>Organise the activities 3 times</p> <p>Expected to benefit 400 people in total.</p>
<p>(e) Caregiving in the community</p> <p>Haircut service for the elderly</p> <p>Discounted passport photo-taking service Provide passport photo-taking service for local residents at a discounted price.</p>	<p>Organise the activities 12 times</p> <p>Expected to benefit 550 people in total.</p>