Information on Sub-district Care Teams

District：Kwun Tong

Sub-district：Chun Cheung   [Sub-district boundary map attached]

Operating organisation：   **Yau Tong Homeland**

Partnering organisation(s)：九龍社團聯會觀塘地區委員會
工聯志願服務團
香港婦女動力協會
香港青年動力協會
工聯會職業再訓練中心有限公司
工聯會康齡服務社
香港工會聯合會工人醫療所
香港公共事業工會聯合會
樂群社會服務處
香港建造業總工會

Communication Channels of the Care Team：

Telephone:	9603 5487
Email:	yautonghomeland2022@gmail.com
Whatsapp:	9603 5487

List of Care Team members：

Captain：	Ms LIU Tao
Vice-captain：	Mr YEUNG Lin-pik
Members：	Mr WONG Kai-san Ms LO Yuk-chun Ms MAK Man-lai, Carman Ms KUK To-hung Ms CHAN Hau-yip Ms DENG Wanling Mr CHAN Chung-yin Mr JI Pengfei

Summary of Services for the Sub-district：

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for	Provide information/services to at least 400 households in need.

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Variety show celebrating Hong Kong's reunification with the Motherland Organise variety shows at Yau Tong Community Hall and invite local organisations and groups to perform. Free tickets will be distributed to local residents to celebrate Hong Kong's reunification with the Motherland through singing, dancing and a variety of performances.	Organise the activities twice in two years with an estimation of 280 participants each time.
(b) Movie Appreciation in Celebration of the National Day Two patriotic/inspirational movie appreciation sessions will be held free of charge to celebrate the 74th and 75th Anniversary of the Founding of the People's Republic of China. Grassroots families in the district will be invited to participate.	Organise the activities 4 times in two years with an estimation of 150 participants each time.

Service requirement	Key Performance Indicator (KPI)
(c) Mid-Autumn Festival Evening Gala Organise a Mid-Autumn Festival evening gala once per year. There will be lantern DIY workshops, lantern riddle-guessing activity, game booths and photo-taking zones, etc. The activities will be open to all residents in the sub-district free of charge to celebrate the festival together.	Organise a Mid-Autumn Festival evening gala twice in 2 years with an estimation of 600 participants each time.