

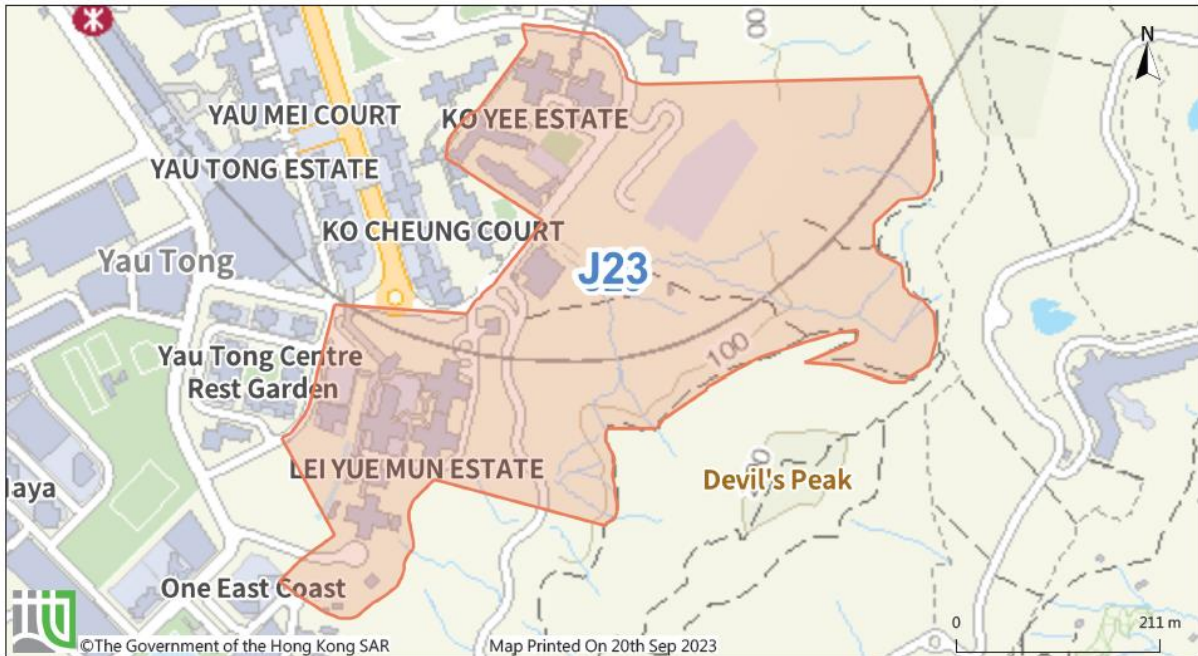
Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Yau Tong East [Sub-district boundary map attached]



J23 – Yau Tong East



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Operating organisation : Lei Yue Mun Estate Resident Union

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會
油塘東居民關愛社
油塘聚賢坊
香港中旅(集團)有限公司
港中旅慈善基金有限公司

Communication Channels of the Care Team :

Telephone:	6673 3880
Email:	lymeru2023@gmail.com
Whatsapp:	6673 3880
WeChat:	6673 3880

List of Care Team members :

Captain :	Mr MA Tao
Vice-captain :	Ms WONG Suk-wai

Members :	Mr CHEUNG Ki-tang Mr TAM Yiu-chuen Mr CHEN Xi Ms HSU Yu-ting Ms CHAN May-yee, Mavis Ms WONG Ping Mr CHEUNG Yiu-chung, Daniel Mr GUAN Rongwei
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Organise festive activities	Organise festive activities in the sub-district Organise a carnival in celebration of the National Day to enhance residents' sense of national belonging and identity. Number of times: 2 (once a year)
(b) Assist the delivery of daily necessities and meals for those who are unable to leave their homes due to emergency situations	Deliver daily necessities and meals Number of times: 200 in total
(c) Organise neighbourhood social activities	Organise activities for residents in the sub-district to foster harmonious relationships in the neighbourhood 1. Local tours

Service requirement	Key Performance Indicator (KPI)
	<p>Number of tours: 2 (once per year) Number of participants: 240 in total</p> <p>2. Movie appreciation Number of sessions: 4 (twice per year) Number of participants: 600 in total</p>
(d) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness	<p>Hold an exhibition to promote the Basic Law/National Security Day Number of times: 2 (once per year)</p>
(e) Support services for groups with specific or special needs, and designated activities	<p>1. Provide escort service for medical appointment for groups with special needs in the district Estimated number of service recipients: 30</p> <p>2. Passport photo-taking service Number of times: 2 (once per year)</p> <p>3. Name labels printing service Number of times: 2 (once per year)</p>
(f) Show Appreciation to Parents Community fun – Dragon Boat Festival Community fun – Mid-Autumn Festival	<p>1. Distribute flowers on Mother’s Day Number of times: 2 (once per year)</p> <p>2. Distribute rice dumplings during Dragon Boat Festival Number of times: 2 (once per year)</p> <p>3. Distribute mooncakes during Mid-Autumn Festival Number of times: 2 (once per year)</p>
(g) Organise happy aerobics classes and group dance classes to enrich the recreational life of residents and to keep them healthy	<p>1. Happy aerobics class: Ongoing classes, every Monday to Saturday, 7 a.m. to 9 a.m. (except special circumstances and special days) Number of classes: 550 in total, 2 hours</p>

Service requirement	Key Performance Indicator (KPI)
	<p>per class</p> <p>2. Group dance classes: Ongoing classes, every Monday, Wednesday and Friday, 9 a.m. to 11 a.m. (except special circumstances and special days) Number of classes: 280 in total, 2 hours per class</p>
(h) Conduct blood pressure measurement and blood sugar testing to allow residents to understand their health situation for prevention and early treatment	<p>1. Blood pressure measurement Number of times: 48 Number of participants: 2400 in total</p> <p>2. Blood sugar testing Number of times: 24 Number of participants: 1200 in total</p>
(i) Organise various activities to provide health information for the elderly/people in need in the sub-district	<p>Health talks Number of times: 2 (once a year)</p>