

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Yau Chui [Sub-district boundary map attached]



J24 – Yau Chui



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Operating organisation : New Home Association Limited

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會
油麗邨居民聯會

Communication Channels of the Care Team :

| | |
|------------|-----------------------|
| Telephone: | 9355 0800 / 5464 4119 |
| Whatsapp: | 9355 0800 / 5464 4119 |

List of Care Team members :

| | |
|----------------|--------------------|
| Captain : | Ms LAM Yuk-wan |
| Vice-captain : | Mr WONG Yen-cheung |

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| Members : | <p>Mr PANG Chi-sang</p> <p>Ms CHAN Shuk-yee</p> <p>Ms CHU Lai-ping</p> <p>Ms LAU Kwai-chu</p> <p>Mr SUEN Shi-man</p> <p>Mr CHENG Wah-tung, Francis</p> <p>Mr NG Wing-cheong</p> <p>Ms LIU Yingqi</p> |
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. | The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement. |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district. | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect. |
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district. |

| Service requirement | Key Performance Indicator (KPI) |
|--|---|
| <p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 300 elderly households.</p> |
| <p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 400 households in need.</p> |
| <p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p> | <p>Provide at least 110 times of services to those in need.</p> |

2. Assistance in Emergencies

| Service Requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government. | Provide services up to 8 times as required by the Government. |
| (b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 8 times as required by the Government. |

B. Add-on Services

| Service requirement | Key Performance Indicator (KPI) |
|---|---------------------------------|
| <p>(a) National Security Adventure Day Camps</p> <p>Plan to arrange thematic activities in the form of day camps for grass-roots children, the youth and other interested parties in the sub-district to enhance their physical and mental health, resilience, and ability to face adversities. National security knowledge will be integrated into the activities to deepen public understanding of the Basic Law and the National Security Law.</p> | Organise the activities 4 times |

| Service requirement | Key Performance Indicator (KPI) |
|---|--|
| <p>(b) Caregiving in Yau Chui-Mid-Autumn/Lunar New Year Workshop</p> <p>Organise festive workshops in the sub-district. With the theme of traditional Chinese festivals such as the Mid-Autumn Festival or Lunar New Year, traditional cultural activities will be organised to enhance the national awareness and sense of national identity among residents in the community, as well as to enhance their sense of national belonging and identity.</p> | <p>Organise the activities twice</p> |
| <p>(c) Caregiving in Yau Chui-Carnival in Celebration of Hong Kong's Reunification with the Motherland/the National Day</p> <p>Organise celebratory activities in the sub-district in celebration of Hong Kong's reunification with the Motherland/the National Day, and celebrate with residents in the community in the form of a carnival to enhance residents' sense of national identity and belonging.</p> | <p>Organise the activities 4 times</p> |
| <p>(d) Exploration of the historical culture of Hong Kong</p> <p>Lead residents in the community to explore the unique culture of Hong Kong, enhance their interest in and understanding of the historical culture of Hong Kong and China to enhance their sense of national identity and national pride.</p> | <p>Organise the activities 4 times</p> |

| Service requirement | Key Performance Indicator (KPI) |
|--|--|
| <p data-bbox="204 257 715 293">(e) Sports and arts training programme</p> <p data-bbox="244 353 786 674">The objective is to enrich the cultural resources of the community, so that the members of the community can pay attention and appreciate their surroundings, and cultivate different types of interests, so as to learn to enjoy life and enhance the quality of leisure life.</p> | <p data-bbox="810 257 1294 293">Organise 72 sessions of the activities</p> |