

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Laguna City [Sub-district boundary map attached]



J27 – Laguna City



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Operating organisation : Laguna City Residents' Association

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會
東九龍可持續發展協會
麗港城麗賢社
觀塘民聯會
青年新世界

Communication Channels of the Care Team :

Telephone:	9149 0441
Email:	lagunacity520@gmail.com
Whatsapp:	9149 0441

List of Care Team members :

Captain :	Mr NG Chun-wai
Vice-captain :	Mr TANG Wing-chun

Members :	<p>Mr HO Ping-yan Ms LO Wai-lin Ms KWAN Lai-sum Ms CHEUNG Lok-lam Mr LAM Kwo Ms SO Kit-ling Ms YUEN Ying</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 100 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in</p>	<p>Provide at least 50 times of services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
need, etc.).	

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Provide simple body checks to the elderly/people in need in the district and organise various activities 1. Health checks 2. Influenza vaccination service	Organise the following activities: 1. Health checks (e.g. blood pressure and weight measurement) 12 times in two years, 4 hours each time 2. Influenza vaccination service, twice in 2 years

Service requirement	Key Performance Indicator (KPI)
<p>(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness</p>	<p>Organise the following activities:</p> <ol style="list-style-type: none"> 1.Publicity street counters Around twice in 2 years, with 4 volunteers each time
<p>(c) Organise large-scale district festive activities Organise various festive activities in the sub-district</p> <ol style="list-style-type: none"> 1. Festive activities on Mother’s and Father’s Day 2. Festive activities during Dragon Boat Festival 3. Festive activities during Mid-Autumn Festival 	<p>Organise the following activities:</p> <ol style="list-style-type: none"> 1.Festive activities on Mother’s and Father’s Day, twice in two years 2.Festive activities during Dragon Boat Festival, twice in 2 years 3.Festive activities during Mid-Autumn Festival, twice in 2 years
<p>(d) Organise neighbourhood social activities Organise activities for residents in the sub-district to foster harmonious relationships in the neighbourhood, such as local tours and cultural, recreational and sports activities</p> <ol style="list-style-type: none"> 1. Local in-depth cultural tours 2. Halloween celebrations 	<p>Organise the following activities:</p> <ol style="list-style-type: none"> 1. Local in-depth cultural tours, around twice in 2 years 2. Halloween celebrations, twice in 2 years
<p>(e) Support services for groups with specific or special needs, and designated activities</p> <ol style="list-style-type: none"> 1. Passport photo-taking service 2. Name labels printing service 	<p>Organise the following activities:</p> <ol style="list-style-type: none"> 1. Passport photo-taking service, twice in two years 2. Name labels printing service, 4 times in two years