

## Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Tsui Ping [Sub-district boundary map attached]



J29 – Tsui Ping



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**Operating organisation :** Tsui Ping Women Association

**Partnering organisation(s) :** 翠屏 Sun Day

九龍社團聯會觀塘地區委員會

天主教佑華小學

### Communication Channels of the Care Team :

Telephone:	6239 5936
Email:	Tpwoman007@gmail.com
Whatsapp:	6239 5936
WeChat:	J29KTCareTeam

### List of Care Team members :

Captain :	Ms FUNG Mei-wan
Vice-captain :	Ms LEE Shuk-woon, Sophia

Members :	Ms KAN Yin-ping Ms CHEN Jiansong Ms SZE Hung Mr CHENG Keung-fung Ms HO Ching-yin Mr LAM Kin, Clarence Ms LEW Wai-man Mr CHUNG Hoi-tim Mr TSUI King-shing Mr TSANG Cheung-fu
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

## B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Caregiving in Tsui Ping – Show Appreciation to Parents/Dragon Boat Festival Celebration and Mid-Autumn Festival Celebration	<ol style="list-style-type: none"> <li>1. Organise celebratory activities on Mother's Day or Father's Day, twice in two years</li> <li>2. Distribute gift packs during Dragon Boat Festival, twice in two years</li> <li>3. Distribute gift packs during Mid-Autumn Festival, twice in two years</li> </ol>
(b) Large-scale district festive activities	<p>Organise one of the following festive activities in Tsui Ping :</p> <ul style="list-style-type: none"> <li>- Carnival in celebration of Hong Kong's reunification with the Motherland</li> <li>- Carnival in celebration of the National Day</li> </ul> <p>Organise 2 festive activities in two years</p>

Service requirement	Key Performance Indicator (KPI)
(c) Organise caregiving activities in the neighbourhood Movie appreciation	Organise caregiving activities in Tsui Ping to foster harmonious relationships in the neighbourhood - Movie appreciation 4 times in two years
(d) Organise activities to publicise and educate the public on government policies and promote the Basic Law/the National Security Law or education on the rule of law and national awareness	Hold an exhibition to promote the Basic Law/National Security Day Twice in two years
(e) Caregiving aerobics class	Provide free aerobics classes provided by professional tutors. The classes will be held in District Office's venues as far as possible. 130 classes in two years
(f) Care for health in Tsui Ping	Provide regular blood pressure measurement services for residents in need in Tsui Ping 96 times in two years