

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Po Lok [Sub-district boundary map attached]



J31 – Po Lok



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Operating organisation : Kwun Tong Resident Association

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會

翠屏 Sun Day

樂趣寶居民會

翠屏青年力量

長沙同鄉會

大灣區扶輪社

港台青年創意聯會

觀塘區家長教師會聯會

Communication Channels of the Care Team :

Telephone:	6061 1145
Email:	Ktra.pl2.careteam@gmail.com
Whatsapp:	6061 1145
WeChat:	6061 1145

List of Care Team members :

Captain :	Mr CHEUNG Chung-min
Vice-captain :	Mr WONG Kit-ming
Members :	Mr LAU Ting-on Ms CHAN Wai-ching, Deyond Mr NG Ting-fung Mr HUI Chin-pang Ms DENG Hong Mr CHAN Hing-po

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Caregiving in Po Lok – Show Appreciation to Parents/Dragon Boat Festival Celebration/Mid-Autumn Festival Celebration	<ol style="list-style-type: none"> 1. Organise celebratory activities on Mother's Day or Father's Day, twice in two years 2. Distribute gift packs during Dragon Boat Festival, twice in two years 3. Distribute gift packs during Mid-Autumn Festival, twice in two years
(b) Large-scale district festive activities	<p>Organise one of the following festive activities in Po Lok :</p> <ul style="list-style-type: none"> - Carnival in celebration of Hong Kong's reunification with the Motherland - Carnival in celebration of the National Day <p>Organise festive activities twice in two years</p>

Service requirement	Key Performance Indicator (KPI)
(c) Organise caregiving activities in the neighbourhood Movie appreciation	Organise caregiving activities in Po Lok to foster harmonious relationships in the neighbourhood - Movie appreciation 8 times in two years
(d) Organise activities to publicise and educate the public on government policies and promote the Basic Law/the National Security Law or education on the rule of law and national awareness	Hold an exhibition to promote the Basic Law/National Security Day Twice in 2 years
(e) Care for Health in Po Lok	Provide regular blood pressure measurement services for residents in need in Po Lok 96 times in two years
(f) Organise caregiving activities in the neighbourhood Passport photo-taking service	Provide regular passport photo-taking service for people in need in Po Lok 4 times in two years
(g) Organise caregiving activities in the neighbourhood Local tours	Provide regular local tours for people in need in Po Lok Twice in two years