

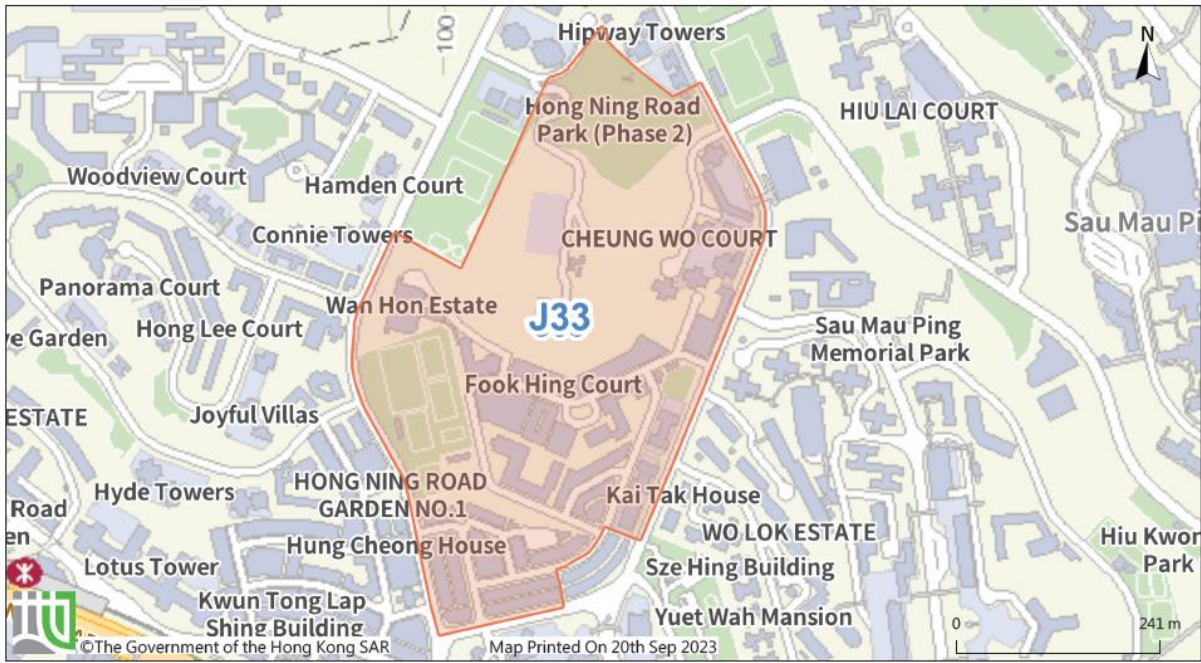
Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Hip Hong [Sub-district boundary map attached]



J33 – Hip Hong



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Operating organization : Cheung Wo Association

Partnering organisation(s) : 協和大廈業主立案法團
九龍社團聯會觀塘地區委員會

Communication Channels of the Care Team :

Telephone:	9711 1033
Email:	hiphongct@gmail.com
Whatsapp:	9711 1033

List of Care Team members :

Captain :	Ms TANG Oi
Vice-captain :	Mr FAN Chung-tung

Members :	<p>Ms SHEK Pik-sim</p> <p>Ms LIU Lai-sim</p> <p>Ms CHEUNG Ying-fung</p> <p>Ms CHEUNG Chor-wah</p> <p>Ms YIU Wai-ping</p> <p>Ms LO Yuk-sin</p> <p>Mr YEUNG Chi-ming</p> <p>Ms NG Yee-ki</p> <p>Ms WU Jiahui</p> <p>Mr GUAN Baohua</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

Service requirement	Key Performance Indicator (KPI)
<p>(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.</p>	<p>Visit every year at least 5 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
<p>(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.</p>	<p>Provide services up to 8 times as required by the Government.</p>
<p>(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.</p>	<p>Provide services up to 8 times as required by the Government.</p>

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Provide health information to the elderly/people in need in the district and organise various activities :</p> <ul style="list-style-type: none"> - Health talks - Vaccination service 	<ul style="list-style-type: none"> - Organise 6 health talks - Provide vaccination service twice
<p>(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness</p> <ul style="list-style-type: none"> - Exhibition to promote the Basic Law - National Security Day exhibition - Group visits (e.g. Legislative Council, police stations, fire stations) 	<ul style="list-style-type: none"> - Organise an exhibition to promote the Basic Law twice - Organise a National Security Day exhibition twice - Organise group visits for 4 times
<p>(c) Organise festive activities</p> <p>Organise various festive activities in the district, including :</p> <ul style="list-style-type: none"> - Carnival in celebration of Hong Kong's Reunification with the Motherland/Carnival in celebration of the National Day, to increase residents' sense of national identity - Festive celebrations to strengthen cohesion in the community 	<ul style="list-style-type: none"> - Organise a carnival in celebration of Hong Kong's Reunification with the Motherland/a carnival in celebration of the National Day (benefit 300 people per carnival), twice in total - Organise celebratory activities (benefit 400 people per activity) twice
<p>(d) Organise neighbourhood social activities</p> <p>Organise social activities to foster harmonious relationships in the neighbourhood, such as local tours and cultural, recreational and sports activities</p>	<ul style="list-style-type: none"> - Organise 4 local tours (100 people per tour) - Organise 2 movie appreciation sessions (400 people per session)
<p>(e) Enhance residents' awareness of improving the environment in the community, and organise activities to promote improving the environment and hygiene for residents in the sub-district</p> <ul style="list-style-type: none"> - Organise talks on environmental protection 	<ul style="list-style-type: none"> - Organise talks on environmental protection twice - Visit environmental organisations twice

Service requirement	Key Performance Indicator (KPI)
- Visit environmental organisations, such as EcoPark, WEEEPARK, Tpark, Fanling Environmental Resource Centre, Wan Chai Environmental Resource Centre	