

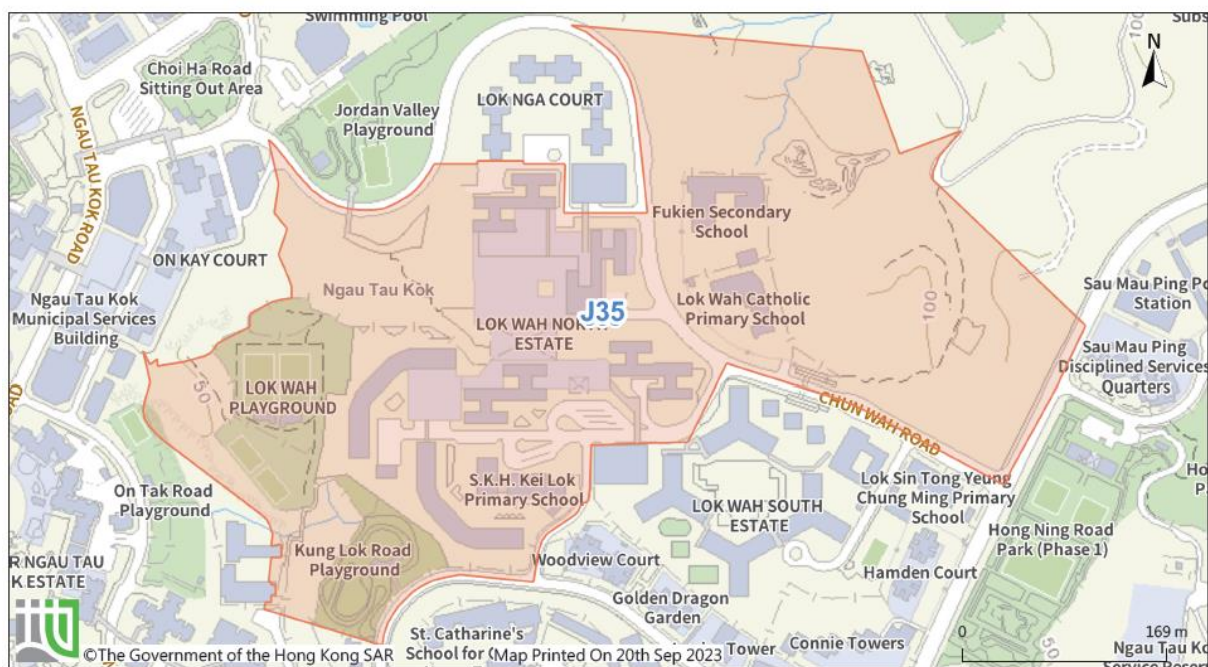
Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Lok Wah North [Sub-district boundary map attached]



J35 – Lok Wah North



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Operating organisation : Kowloon East Delighting Elders Association

Partnering organisation(s) : 香港青年動力協會
九龍社團聯會觀塘地區委員會
香港婦女動力協會
工聯會康齡服務社
樂群社會服務社
工聯志願服務團
香港公共事業工會聯合會
香港五邑總會有限公司
香港建造業總工會

Communication Channels of the Care Team :

Telephone:	9585 1541
Email:	kledeakt@gmail.com
Whatsapp:	9585 1541

List of Care Team members :

Captain :	Ms HOU Wenting
Vice-captain :	Ms NG Shui-chu, Mandy
Members :	Ms KWOK Hau-ying Mr LAM Sing-fai Mr LI Bailin Ms WONG Siu-yuk Ms LI QiuHong Ms LI Wing-fong Ms CHEUNG Chung-ching Ms HOU Aiqin Ms PANG Hang-ching

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 300 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for	Provide information/services to at least 400 households in need.

Service requirement	Key Performance Indicator (KPI)
professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 110 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
<p>(a) Provide health and social information to the elderly</p> <p>Health talks for the elderly Organise health talks twice in the sub-district with 200 participants each time, to provide information on health and illnesses and simple health checks to the elderly.</p>	Organise the activities at least twice.
<p>(b) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness.</p> <p>Civic Education Carnival Organise National Security Education Carnival in the community to promote national security education to residents.</p>	Organise the activities twice.
<p>(c) Organise festive activities</p> <p>Parent-child movie appreciation in celebration of Hong Kong's reunification with the Motherland and the National Day</p>	Organise the activities twice.

Service requirement	Key Performance Indicator (KPI)
<p>2 patriotic/inspirational movie appreciation sessions will be held free of charge to celebrate the 74th and 75th Anniversary of the Founding of the People's Republic of China respectively. Families in the district will be invited to participate.</p>	
<p>(d) Interest classes for youths in the community</p> <p>1. Community drawing classes Organise drawing classes in the sub-district to allow residents to socialise, and enhance the art and drawing skills of youths and children in the district.</p> <p>2. Community basketball classes Organise basketball classes in the sub-district to allow residents in the sub-district, such as youths, new arrivals and ethnic minorities, to socialise.</p>	<p>Organise the classes to provide various arts and sports classes to the youths in the district, so as to provide diversified classes for the youths in need in the district.</p>