

Information on Sub-district Care Teams

District : Kwun Tong

Sub-district : Ting On [Sub-district boundary map attached]



J37 – Ting On



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Operating organisation : Garden Estate Caring Group

Partnering organisation(s) : 九龍社團聯會觀塘地區委員會
灣區莞港菁英薈
香港張家港聯誼會

Communication Channels of the Care Team :

Telephone:	5223 0260
Whatsapp:	5223 0260
WeChat:	5223 0260

List of Care Team members :

Captain :	Mr CHEUNG Ka-wa
Vice-captain :	Mr TSE Wai-yuen

Members :	<p>Ms KAM Kin</p> <p>Mr LEE Hung-san</p> <p>Mr LIU Man-lok</p> <p>Ms LAI Zing-chi</p> <p>Ms LIU Chui-har</p> <p>Mrs DAVID, KRISTINE CORAZON G.</p> <p>Mr TSE Ka-lok</p> <p>Ms CHEUNG Wing-kam</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be opened within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 110 times of services to those in need.</p>

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 8 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 8 times as required by the Government.

B. Add-on Services

Service requirement	Key Performance Indicator (KPI)
(a) Escort service for medical appointment	Provide escort service for medical appointment for groups with special needs in the district, serving an estimated 30 people in two years
(b) Organise group visits to museums	Organise visits or tours to different museums in Hong Kong, to explore the city's rich cultural history, and enjoy various fascinating and diversified exhibitions to enrich the public's lives. Organise the activities for a total of 4 times in two years.
(c) Organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness	To organise activities to promote the Basic Law, the National Security Law, education on the rule of law and national awareness through exhibitions, quizzes and setting up street counters. To deepen the public's national awareness and the impact of

Service requirement	Key Performance Indicator (KPI)
	national security education. Safeguarding national security is the basic responsibility of every Hong Kong resident.
<p>(d) (1) Joyful Chinese New Year Celebration (2) Expressing Gratitude and Showing Appreciation to Mothers (3) Dragon Boat Festival Celebration (4) Mid-Autumn Festival Celebration</p>	<p>(1) Sharing joy in the community by distributing gifts during Chinese New Year, twice in two years (2) Sharing joy in the community by distributing gifts on Mother’s Day, twice in two years (3) Sharing joy in the community by distributing gifts during Dragon Boat Festival, twice in two years (4) Sharing joy in the community by distributing gifts during Mid-Autumn Festival, twice in two years</p>
<p>(e) Organise festive activities</p>	<p>Organise festive activities i.e. a carnival in celebration of the National Day (1 October), once per year in the sub-district to enhance the public’s affection for the country</p>
<p>(f) Organise parent-child movie appreciation during the summer holiday</p>	<p>Organising parent-child movie appreciation can foster harmonious relationships in the neighbourhood and improve interpersonal relationships. Parents and children can enjoy movies together to enhance parent-child relationships, and gain new perspectives on life and appreciate life. Organise the activity twice in two years.</p>
<p>(g) Passport photo-taking service</p>	<p>Provide passport photo-taking service once per year, twice in two years.</p>

Service requirement	Key Performance Indicator (KPI)
(h) Provide health information to the elderly/people in need in the district, and provide health checks	Organise health/anti-epidemic talks to enhance residents' health awareness A total of 24 times in two years
(i) Organise neighbourhood social activities and local tours	Visit the natural attractions of Hong Kong and explore the city's rich cultural and historical heritage. One visit per year and a total of 2 visits in two years. The visits would enable residents to understand each other better and foster harmonious relationships.