

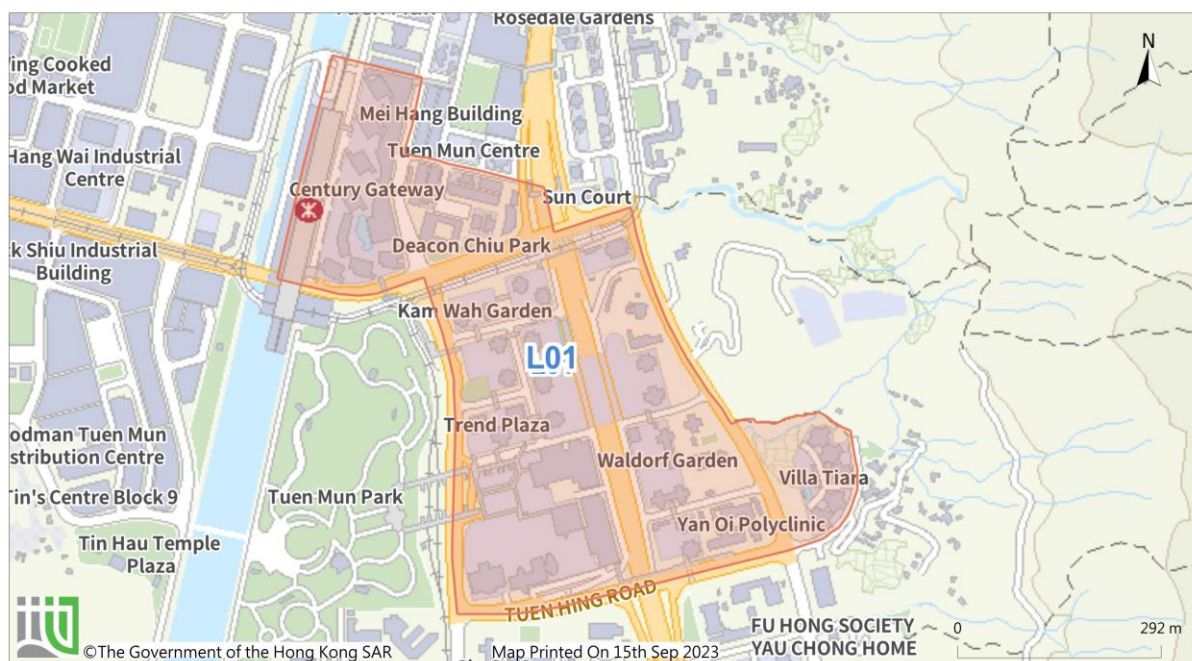
Information on Sub-district Care Teams

District : Tuen Mun

Sub-district : Tuen Mun Town Centre [Sub-district boundary map attached]



L01 Tuen Mun Town Centre



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Operating organisation : Yung Pin Association

Partnering organisation(s) : Hong Kong Federation of Huichow Associations Limited

Communication Channels of the Care Team :

Telephone:	5398 6878
Email:	tmc.caringteam@gmail.com
Whatsapp:	5398 6878
WeChat:	屯門區市中心關愛隊
Facebook:	屯門區市中心關愛隊

List of Care Team members :

Captain :	Mr Lau San Chak Owen
Vice-captain :	Ms Yip Hiu Yi

Members :	Mr Wong Kam Hang Mr Cheng Chi Him Mr Chan Pak Hong Ms Liu Sau Kan Ms Xia Cailing Mr Lai Chun Kit
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

Service Requirement	Key Performance Indicator (KPI)
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<ol style="list-style-type: none"> 1. Provide information/services to at least 200 elderly households, by setting up street registration service counters. 2. Provide information/services to at least 100 elderly households, primarily through conducting home visits (4 times in two years) and distributing fortune bags (4 times in two years).
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 300 households in need.</p>
<p>(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).</p>	<p>Provide at least 100 times of simple home repair and cleaning services to those in need.</p>

Service Requirement	Key Performance Indicator (KPI)
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 1 "three-nil" building or old building where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide health information for the elderly.	<ol style="list-style-type: none">1. Basic health checkups 100 times in two years2. Free haircut services 8 times in two years3. Elderly health talks and vaccination day services 4 times in two years
(b) Organise activities to promote the Basic Law, the National Security Law and national awareness.	<ol style="list-style-type: none">1. Street exhibitions for promoting the Basic Law education and national awareness Twice in two years2. Activities for promoting National Security Education and national awareness Twice in two years
(c) Distribute fortune bags in the sub-district to celebrate festive occasions every year, to foster a sustainable culture of community care and integration.	Organise 4 activities for distributing fortune bags to celebrate festive occasions 8 times in two years
(d) Organise neighbourhood social activities to build a caring community.	<ol style="list-style-type: none">1. Neighbourhood social activities Twice in two years2. Family caring and inclusive activities Twice in two years
(e) Introduce government policies through street exhibition panels and relay district views to the Government.	Twice in two years

Service Requirement	Key Performance Indicator (KPI)
(f) Organise activities to promote environmental protection.	Twice in two years