### Information on Sub-district Care Teams

### District : Tuen Mun

Sub-district : Siu Chi [Sub-district boundary map attached]



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# Operating organisation : Tuen Mun District (S&E) Commercial Association

Partnering organisation(s) : Siu Chi Residents Association

### Hong Kong New Territories Manufacturers' Association

# Telephone:5100 6950Email:tmdseca.siuchi@gmail.comWhatsapp:5100 6950WeChat:Tmdseca\_siuchiFacebook:屯門兆置關愛隊

### Communication Channels of the Care Team :

### List of Care Team members :

Captain:	Mr Lai Bo Wing
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Vice-captain :	Mr Lam Tik Fai
Members :	Mr Leung Lap Yan
	Mr Lau Sai Chong
	Mr Wong Wan Ping
	Mr Choi Yuk Tim
	Mr Pang Yuen Ching
	Ms Li Siu Hing
	Mr Ng Pun Sheung
	Ms Shum Kwok Ling
	Mr Yuen Tat Tong

# Summary of Services for the Sub-district :

# A. Mandatory Services

# 1. Community Care

Service Requirement		Key Performance Indicator (KPI)
Team with at least	n channels of the Care 2 channels, such as social media, instant etc.	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise channels and service the residents of the s	the communication s of the Care Team to ub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral	Provide information/services to at least 300 households in need.

Ser	vice Requirement	Key Performance Indicator (KPI)
	to relevant departments/organisations for	
	professional services.	
(f)	Depending on the circumstances of the	Provide at least 70 times of services to
	sub-district, provide home or other support	those in need.
	services to those in need (such as simple	
	home repairs/cleaning, health talks, "Share	
	and Care" activities like collection of old	
	clothes for donation, recruiting and training	
	residents to be volunteers to serve other	
	people in need, etc.).	

# 2. Assistance in Emergencies

Serv	ice Requi	rement				Key Performance Indicator (KPI)
(a)	care for and pro forward	there 'emergency/ the needs vide appro important s as required	of the priate inforr	affecte assista nation	ed people ince, and to the	Provide services up to 4 times as required by the Government.
(b)	public or in need online	emergency services of ganisations, to make a applications on of mater	the such a applicat s), ass	Govern s assist ions ( sisting	iment or ting those especially in the	Provide services up to 4 times as required by the Government.

### B. Add-on Services

Serv	vice Requirement	Key Performance Indicator (KPI)
(a)	Organise influenza vaccination day.	Twice in two years

Serv	vice Requirement	Key Performance Indicator (KPI)
(b)	Provide ID photo taking services.	Twice in two years
(c)	Organise one-day tours for residents of the sub-district to promote community harmony and national awareness.	<ol> <li>One-day tour in celebration of Hong Kong's return to the motherland Twice in two years</li> </ol>
		<ol> <li>One-day tour in celebration of the National Day Twice in two years</li> </ol>
(d)	Organise quizzes to promote the Basic Law and national security.	Twice in two years
(e)	Organise festive celebration activities.	<ol> <li>Mid-Autumn Festival celebration activity Twice in two years</li> <li>Tuen Ng Festival celebration activity Twice in two years</li> </ol>
		<ol> <li>Chinese New Year celebration activity with distribution of Fai Chuns and festive rice cakes Twice in two years</li> </ol>
(f)	Organise various chess activities to promote relationships among residents.	Chess fun day Twice in two years
(g)	Organise Pets fun days to strengthen community cohesion and promote caring for animal.	Pets fun day Twice in two years