

Information on Sub-district Care Teams

District : Tuen Mun

Sub-district : Siu Tsui [Sub-district boundary map attached]

 **GEOINFO MAP** L04 Siu Tsui
地理資訊地圖



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Operating organisation : The Owner's Concern of Tsui Ning Garden

Partnering organisation(s) : China Resources (Holdings) Company Limited

China Resources Enterprise Limited

Communication Channels of the Care Team :

| | |
|------------|------------------------|
| Telephone: | 6738 0898 |
| Email: | tmstcareteam@gmail.com |
| Whatsapp: | 6738 0898 |
| WeChat: | 6738 0898 |
| Facebook: | 屯門區兆翠關愛隊 |

List of Care Team members :

| | |
|-----------|----------------|
| Captain : | Mr Yip Man Pan |
|-----------|----------------|

| | |
|----------------|---|
| Vice-captain : | Ms Liang Lihong |
| Members : | Mr Leung Man Ki Mr Tong Chor Hin Toby Mr Hui Siu Kee Aaron Mr Tang Tsz Wing Mr Lo Tat Wai Mr Chan Lap Man Ms Chan Suk Fan Mr Lau Chun Kong |

Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

| Service Requirement | Key Performance Indicator (KPI) |
|---|--|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. | The relevant channels shall be established within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement. |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district. | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect. |

| Service Requirement | Key Performance Indicator (KPI) |
|--|--|
| <p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p> | <p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 17% of the households of the sub-district.</p> |
| <p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p> | <p>Provide information/services to at least 200 elderly households.</p> |
| <p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral</p> | <p>Provide information/services to at least 300 households in need.</p> |

| Service Requirement | Key Performance Indicator (KPI) |
|--|--|
| to relevant departments/organisations for professional services. | |
| (f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.). | Provide at least 100 times of services to those in need. |

2. Assistance in Emergencies

| Service Requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government. | Provide services up to 4 times as required by the Government. |
| (b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 4 times as required by the Government. |

B. Add-on Services

| Service Requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) Organise elderly health day in the sub-district and provide simple health checks for the elderly. | Blood pressure measuring service kiosk Once a week |

| Service Requirement | Key Performance Indicator (KPI) |
|---|---|
| (b) Organise activities to promote the Basic Law, the rule of law education and national awareness, including exhibitions, talks and quizzes. | 2 times in two years |
| (c) Set up mobile recycling stations to promote environmental protection and environmental education. | 24 times in two years |
| (d) Organise neighbourhood social activities. | One-day local tour 8 times in two years |
| (e) Organise festive celebration events. | <ol style="list-style-type: none"> <li data-bbox="866 842 1378 976">1. Celebration of Hong Kong's return to the motherland Twice in two years <li data-bbox="866 1032 1378 1211">2. Distribution of mooncakes in celebration of Mid-Autumn Festival Once in two years <li data-bbox="866 1267 1378 1402">3. Distribution of rice dumplings in celebration of Tuen Ng Festival Twice in two years |
| (f) Organise neighbourhood social activities to foster a greater sense of neighbourhood. | <ol style="list-style-type: none"> <li data-bbox="866 1464 1378 1554">1. Film screenings 8 times in two years <li data-bbox="866 1610 1378 1700">2. Tea gathering 8 times in two years |