Information on Sub-district Care Teams

District : Tuen Mun

Sub-district : Tsui Hing [Sub-district boundary map attached]

OSECINFO MAP L07 Tsui Hing 地理資訊地圖



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Operating organisation : Tuen Mun Stay Goal

Partnering organisation(s): /

Communication Channels of the Care Team :

Telephone:	5313 7410						
Email:	enmunstaygoal@yahoo.com						
Whatsapp:	5313 7480						
Facebook:	屯門區翠興關愛隊						

List of Care Team members :

Captain:	Ms Lau Sau Ying			
Vice-captain:	Mr Ma Hing Shun Philip			

Members :	Ms Chan Chau Yuk Cheryl			
	Mr To Chung Ho			
	Mr Ma Hing Kin			
	Mr Tsang Hing Chung			
	Mr Lai Yat Chee			
	Mr Cheung Siu Ming			
	Mr Ho Chi Wai			
	Mr Lam Tsan Kwong			

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)		
 (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. 	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.		
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.		

Service Requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub- district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to	Provide information/services to at least 300 households in need.

Service Requirement	Key Performance Indicator (KPI)
relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 60 times of simple home cleaning services to those in need.

2. Assistance in Emergencies

Serv	vice Requir	ement					Key Perf	ormance	Indic	ator (KPI)	
(a)	When	there	is	а	suc	lden	Provide	services	up	to 4	times	as
	incident/e	emergency/	disaste	r in tl	he dist	trict,	required	l by the G	over	nmen	t.	
	care for th	ne needs of t	he affe	cted p	people	and						
	provide a	ppropriate a	assistan	ice, ar	nd forv	vard						
	importan	t informatio	on to t	he re	sident	s as						
	required l	by the Gove	rnment	t.								
(b)	Provide	emergency	supp	oort	for	new	Provide	services	up	to 4	times	as
	policies/s	ervices of	the C	Gover	nment	or	required	l by the G	over	nmen	t.	
	public org	ganisations,	such as	s assis	sting th	nose						
	in need	to make a	pplicat	ions	(espec	ially						
	online a	applications), ass	isting	in	the						
	distributio	on of materi	als or i	nform	nation,	etc.						

B. Add-on Services

Service Requirement						Key Performance Indicator (KPI)
(a)	(a) Provide health checks and health information services for the elderly.					Twice in two years
	Provide	basic boo	ly checks	and	organise	

Serv	<i>r</i> ice Requirement	Key Performance Indicator (KPI)
	health talks for the elderly in the sub-district.	
(b)	Organising carnivals promoting national education.	Twice in two years
	Through activities such as board displays, quizzes and booth games, members of the public can learn more about our national development in recent years, how Hong Kong is related to the development of the Greater Bay Area, and Hong Kong's role in national development.	
(c)	Organising festive activities to celebrate Hong Kong's return to the motherland.	Twice in two years
	Activities in celebration of the 27 th /28 th anniversary of Hong Kong's return to the motherland as well as Tuen Ng Festival.	
(d)	Organising festive activities to celebrate the National Day.	Twice in two years
	Activities in celebration of the 74 th /75 th National Day, and Mid-Autumn Festival carnivals with lanterns.	
(e)	Organising life education activities.	4 times in two years
	Learn about the life cycle of a butterfly to understand life and develop positive values.	
(f)	Organising parent-child tie-dye workshops	Twice in two years
	Promote family cohesion by enhancing the interaction between family members, helping them learn from each other and	

Serv	vice Requirement	Key Performance Indicator (KPI)
	understand the importance of teamwork.	
(g)	Care Team volunteer training. Organise trainings to identify potential volunteers through daily contact and activities, and to share experience among volunteers for mutual learning.	8 times in two years
(h)	Organising festive care activities. Organise gatherings for the elderly and their carers during Mother's Day and Father's Day to express appreciation and gratitude to parents and carers.	Gatherings for the elderly and carers Twice in two years
(i)	Organise health talks on Chinese medicine and provide basic health checks.	Twice in two years