Information on Sub-district Care Teams

District: Tuen Mun

Sub-district: King Hing [Sub-district boundary map attached]



L09 King Hing



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Operating organisation: Tai Hing Friends Society

Partnering organisation(s): Hong Kong Chung Shan Lung Chan Clan Association

Hong Kong Conghua Fraternity Association

Communication Channels of the Care Team:

Telephone:	2465 5143				
Email:	mtaicc@gmail.com				
Whatsapp:	9499 1046				
WeChat:	9499 1046				
Facebook:	屯門景興關愛隊				

List of Care Team members:

Captain:	Mr Lao Keng Hou			
Vice-captain:	Mr Chan Yau Hoi			
Members:	Mr Chu Ka Wah			
	Ms Cheung King Chu			
	Ms Leung Wai Ling			
	Mr Pang Hiu Fung			
	Ms Wong Yuk Lin			
	Ms Leung Shuk Yin			
	Mr Wong Yun Lam			
	Ms Leung Wing Wei			
	Ms Mok Tsui Ha			
	Mr Cheuk Tak Kan Paul			

Summary of Services for the Sub-district:

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)			
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.			
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.			

Service Requirement

Key Performance Indicator (KPI)

(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.

Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.

(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.

Provide information/services to at least 500 elderly households.

(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral

Provide information/services to at least 600 households in need.

Service Requirement	Key Performance Indicator (KPI)		
to relevant departments/organisations for professional services.			
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share	Provide 20 times of free haircut services to about 660 elderly individuals in two years.		
and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	2. Provide 80 times of simple home cleaning services to the elderly or people in need (for example, singleton elderly, elderly couples /households in need) in the sub-district, including cleaning the kitchen, toilet, doors or windows.		
	3. Provide 80 times of home environment improvement services to singleton elderly, elderly couples/households in need (such as disposing domestic waste and collecting used clothes for donation or recycling), and cooperate with schools in the sub-district to encourage the youth to care for the community and encourage inter-generational harmony.		

2. Assistance in Emergencies

Service Requirement					Key Performance Indicator (KPI)					
(a)	care for and pro	there /emergency/ the needs ovide approprime important s as required	of the priate inform	affected assistan nation	d people ace, and to the		services by the Go	•		as
(b)	public or in need online	emergency services of ganisations, to make a applications ion of mater	the (such as applicat), ass	Governr s assisti ions (e isting	ment or ng those specially in the		services by the Go	•		as

B. Add-on Services

Service Requirement			Key Performance Indicator (KPI)		
(a)	Provide health information for the elderly	1.	Health service kiosk (measuring		
	and people in need and organise activities.		weight and blood pressure, etc.)		
			About 80 times in two years		
		2.	Blood glucose level checks		
			8 times in two years		
		3.	Vaccination day		
			Twice in two years		
		4.	Health talks		
		••	12 times in two years		

Serv	vice Requirement	Key Performance Indicator (KPI)			
(b)	Organise activities to promote the Basic Law, the National Security Law, the rule of law education and national awareness.	Talks on the Basic Law and National Security Education Day Twice in two years			
		Excursions on the rule of law education and national awareness 4 times in two years			
(c)	1. Organise festive activities	1. a. "I love you, mum" Mother's Day events			
	2. Organise activities to enhance residents' sense of national identity and their	Twice in two years			
	understanding of national cultures.	b. Safe and healthy Tuen Ng fun day events Once in two years			
		c. Mid-Autumn Festival reunion Twice in two years			
		d. King Hing fun day celebrating Hong Kong's return to the motherland: Twice in two years			
		e. National Day Celebration Twice in two years			
		f. Chinese New Year Celebration Twice in two years			
		2. Chinese culture experience day Once in two years			

Service Requirement		Key Performance Indicator (KPI)		
(d)	Organise neighbourhood social activities: Organise social activities for residents of the	1.	Local tour 6 times in two years	
	sub-district, e.g. local tours and recreational activities, to foster a greater sense of neighbourhood.		Classes 44 times in two years	
	0	a.	Singing class	
		b.	IT class	
		c.	Care Team volunteer training programme	
		d.	Dancing class, Tai Chi class or other interest classes	
(e)	Organise activities to promote and collect views on government policies, and disseminate the latest government information to the residents of the sub-district.	1.	Housing/public rental housing information and promotional talks 6 times in two years	
		2.	Government policy sharing sessions 4 times in two years	
(f)	Support services for groups with specific or special needs, and designated activities.	-	photos taking services mes in two years	