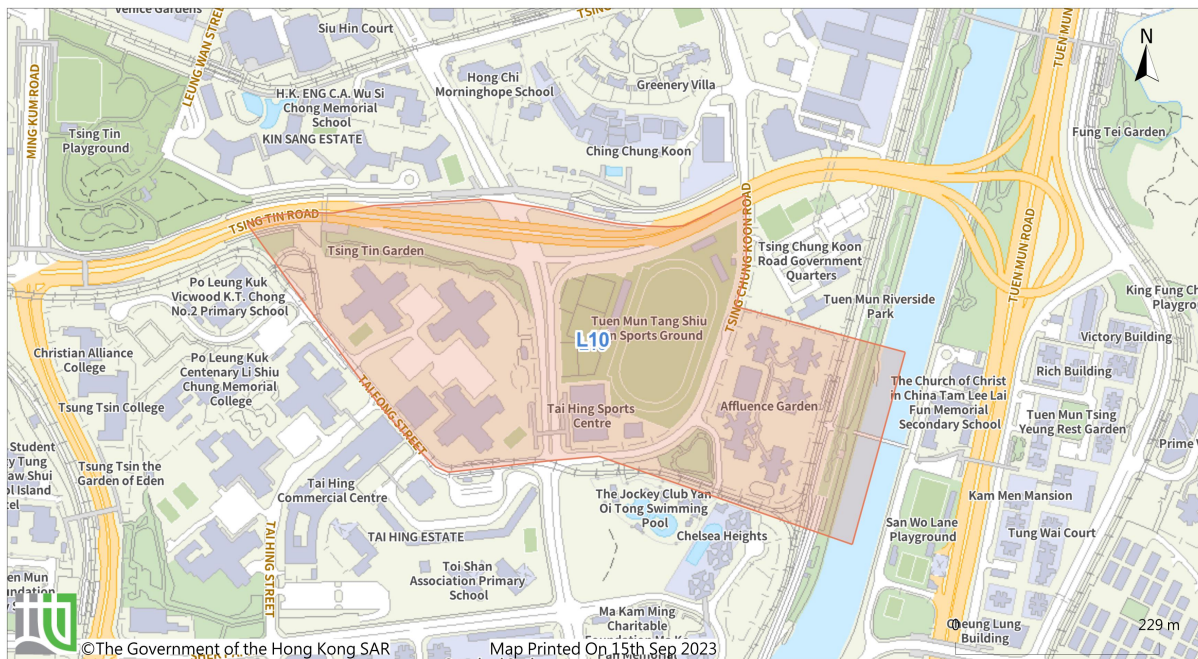


Information on Sub-district Care Teams

District : Tuen Mun

Sub-district : Hing Tsak [Sub-district boundary map attached]

 **GEOINFO MAP** L10 Hing Tsak
地理資訊地圖



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : Affluence Resident Association

Partnering organisation(s) : Hong Kong Chung Shan Lung Chan Clan Association

Hong Kong Conghua Fraternity Association

Communication Channels of the Care Team :

| | |
|------------|-------------------|
| Telephone: | 2465 5143 |
| Email: | tmtaicc@gmail.com |
| Whatsapp: | 9289 4043 |
| WeChat: | 9289 4043 |
| Facebook: | 屯門興澤關愛隊 |

List of Care Team members :

| | |
|----------------|--|
| Captain : | Mr Lin Wan Tsang |
| Vice-captain : | Mr Tsui Fan |
| Members : | Ms Yau Sze Yan Ms Chan Hip Kwan Mr Kwan Chun Wing Mr Kwong Hon Man Ms Chung Wing Ping Ms Yu Mei Yuk Mr Wong Cheuk Yin Ms Tang Man Lee Ms Li Sau Lan Ms Li Kau Kor |

Summary of Services for the Sub-district :**A. Mandatory Services****1. Community Care**

| Service requirement | Key Performance Indicator (KPI) |
|---|--|
| (a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc. | The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement. |
| (b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district. | Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect. |

| Service requirement | Key Performance Indicator (KPI) |
|---|---|
| (c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents. | Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district. |
| (d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services. | Provide information/services to at least 500 elderly households. |
| (e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral | Provide information/services to at least 600 households in need. |

| Service requirement | Key Performance Indicator (KPI) |
|--|--|
| to relevant departments/organisations for professional services. | |
| (f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.). | <ol style="list-style-type: none"> 1. Provide 20 times of free haircut services to about 660 elderly individuals in two years. 2. Provide 80 times of simple home cleaning services to the elderly or people in need (for example, singleton elderly, elderly couples /households in need) in the sub-district, including cleaning the kitchen, toilet, doors or windows. 3. Provide 80 times of home environment improvement services to singleton elderly, elderly couples/households in need (such as disposing domestic waste and collecting used clothes for donation or recycling), and cooperate with schools in the sub-district to encourage the youth to care for the community and encourage inter-generational harmony. |

2. Assistance in Emergencies

| Service Requirement | Key Performance Indicator (KPI) |
|---|---|
| (a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government. | Provide services up to 4 times as required by the Government. |
| (b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc. | Provide services up to 4 times as required by the Government. |

B. Add-on Services

| Service Requirement | Key Performance Indicator (KPI) |
|--|--|
| (a) Provide health information for the elderly and people in need and organise activities. | <ol style="list-style-type: none">1. Health service kiosk (measuring weight and blood pressure, etc.) About 80 times in two years2. Blood glucose level checks 8 times in two years3. Vaccination day Twice in two years4. Health talks 12 times in two years |

| Service Requirement | Key Performance Indicator (KPI) |
|--|---|
| (b) Organise activities to promote the Basic Law, the National Security Law, the rule of law education and national awareness. | 1. Talks on the Basic Law and National Security Education Day Twice in two years 2. Excursions on the rule of law education and national awareness 4 times in two years |
| (c) 1. Organise festive activities. 2. Organise activities to enhance residents' sense of national identity and their understanding of national cultures. | 1. a. "I love you, mum" Mother's Day events Twice in two years b. Safe and healthy Tuen Ng fun day events Once in two years c. Mid-Autumn Festival reunion Twice in two years d. Hing Tsak fun day celebrating Hong Kong's return to the motherland Twice in two years e. National Day Celebration Twice in two years f. Lunar New Year Celebration Twice in two years 2. Chinese culture experience day Once in two years |

| Service Requirement | Key Performance Indicator (KPI) |
|--|---|
| <p>(d) Organise neighbourhood social activities</p> <p>Organise social activities for residents of the sub-district, e.g. local tours and recreational activities, to foster a greater sense of neighbourhood.</p> | <ol style="list-style-type: none"> 1. Local tour 6 times in two years 2. Classes 44 times in two years <ol style="list-style-type: none"> a. Singing class b. IT class c. Care Team volunteer training programme d. Dancing class, Tai Chi class or other interest classes |
| <p>(e) Organise activities to promote and collect views on government policies, and disseminate the latest government information to the residents of the sub-district.</p> | <ol style="list-style-type: none"> 1. Housing/public rental housing information and promotional talks 6 times in two years 2. Government policy sharing sessions 4 times in two years |
| <p>(f) Support services for groups with specific or special needs, and designated activities.</p> | <p>ID photos taking services 4 times in two years</p> |