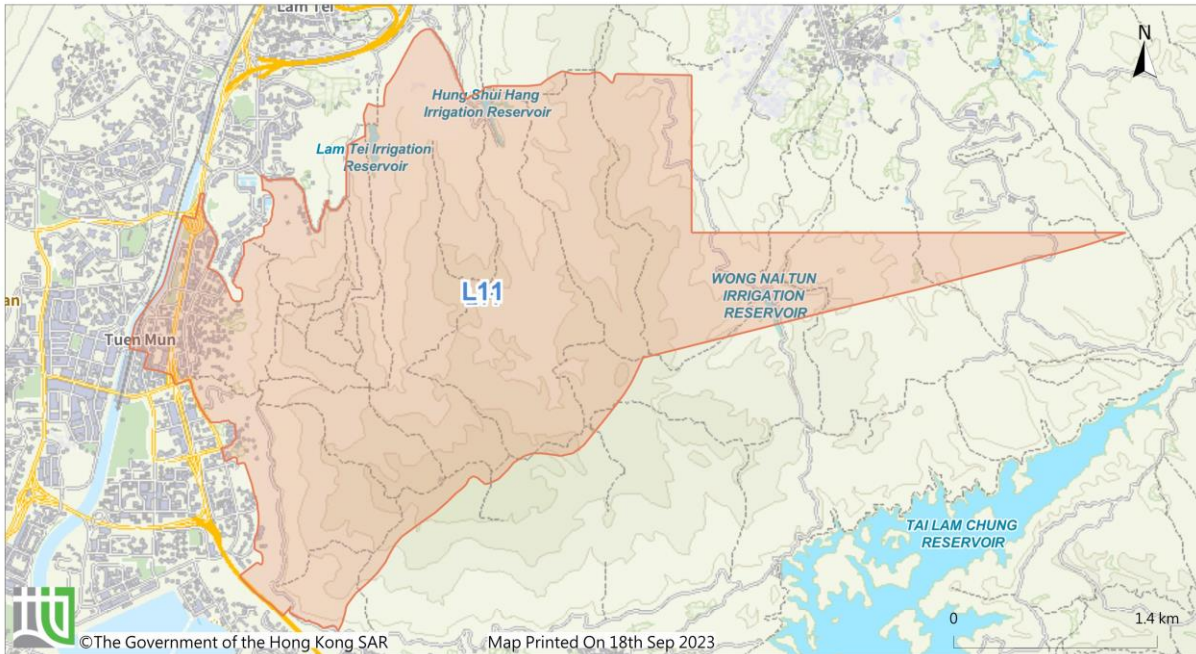


## Information on Sub-district Care Teams

**District :** Tuen Mun

**Sub-district :** San Hui [Sub-district boundary map attached]

 **GEOINFO MAP** L11 San Hui  
地理資訊地圖



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** Ning Wang Society

**Partnering organisation(s) :** Hong Kong Community & Construction Association  
Sun Club

### **Communication Channels of the Care Team :**

Telephone:	6936 7978 / 6212 0089
Email:	Careteamssanhui@gmail.com
Whatsapp:	6936 7978
WeChat:	6212 0089
Facebook:	屯門新墟關愛隊

**List of Care Team members :**

Captain :	Mr Wong King
Vice-captain :	Mr Tang Chun Keung
Members :	Mr Li Pan Mr Mok Sui Sum Mr Cho Wing Sing Mr Cheung Yu Ming Mr Mui Hon Keung Ms Tang Yu Yuen Mr Yeung Yung Mr Tang Chi Hung Mr Wong E Way

**Summary of Services for the Sub-district :****A. Mandatory Services****1. Community Care**

Service requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 16% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 400 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to</p>	<p>Provide information/services to at least 500 households in need.</p>

Service requirement	Key Performance Indicator (KPI)
relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 150 times of home or other support services to those in need.
(g) Visit the "three-nil" buildings and old buildings where the owners' corporations are not operating effectively/without hiring a management company to understand the management, safety and sanitary conditions of the buildings concerned, and compile the relevant information for the reference of the District Office. Depending on the situation of the building and the needs of the residents, make referrals to relevant departments or organisations for assistance, including applying to the District Office for provision of one-off cleaning services for the common areas of the building.	Visit every year at least 9 "three-nil" buildings or old buildings where the owners' corporations are not operating effectively/without hiring a management company, and compile information about the management, safety and sanitary conditions of the buildings.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise neighbourhood social activities.  Organise social activities for residents of the sub-district to foster a greater sense of neighbourhood.	Local tours 4 times in two years
(b) Organise festive celebration events.  Share the joy with residents in celebrating festivals.	<ol style="list-style-type: none"> <li>1. Mother's Day Celebration Twice in two years</li> <li>2. Tuen Ng Festival Celebration Twice in two years</li> <li>3. Mid-Autumn Festival Celebration Twice in two years</li> <li>4. Celebration of Hong Kong's return to the motherland Twice in two years</li> <li>5. National Day Celebration Twice in two years</li> <li>6. Chinese New Year Celebration Twice in two years</li> </ol>

Service Requirement	Key Performance Indicator (KPI)
(c) Organise volunteer training programme.	8 times in two years
(d) Organise health talks.	4 times in two years
(e) Organise tea gatherings.	4 times in two years
(f) Organise parent-child carnivals.	Twice in two years