

Information on Sub-district Care Teams

District : Tuen Mun

Sub-district : Hanford [Sub-district boundary map attached]

 **GEOINFO MAP** L14 Hanford
地理資訊地圖



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Operating organisation : Leung Tin Women's Center Nga Yin Community

Partnering organisation(s) : Tuen Mun Community Development Association Limited

Communication Channels of the Care Team :

Telephone:	5100 4514 / 5100 9174
Email:	hanfordsct@gmail.com
Whatsapp:	5100 4514
Facebook:	屯門恆福關愛隊

List of Care Team members :

Captain :	Ms Cheng Wai Yin
Vice-captain :	Ms Fong Shun Yan

Members :	<p>Ms Leung Lai Kuen</p> <p>Mr Ng Wing Tak</p> <p>Mr Wong Chun Ho Franky</p> <p>Mr Lai Man Chun Anthony</p> <p>Ms Yu Sau King</p> <p>Mr Mok Kin Hei</p> <p>Mr Chan Wai Tat</p> <p>Ms Hsiung Joanna Kai Chau</p> <p>Ms Tsui Po Ling</p>
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 90% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to</p>	<p>Provide information/services to at least 300 households in need.</p>

Service Requirement	Key Performance Indicator (KPI)
relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> <li data-bbox="884 405 1394 539">1. Provide health risk assessments to the elderly/people in need 24 times in two years <li data-bbox="884 595 1394 674">2. Organise talks for carers in Hanford 8 times in two years <li data-bbox="884 730 1394 864">3. Provide health checks for residents in Hanford 8 times in two years <li data-bbox="884 920 1394 1099">4. Recruit ambassadors and volunteers to serve Hanford and organise training sessions 24 times in two years <li data-bbox="884 1155 1394 1290">5. Collect used items in Hanford for re-use and recycling 24 times in two years

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.

Service Requirement	Key Performance Indicator (KPI)
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 10 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide primary healthcare services.	<ol style="list-style-type: none"> 1. Self-health management talks 8 times in two years 2. Primary health risk assessments 8 times in two years 3. Free Chinese medicine services 8 times in two years
(b) Organise activities to promote the Constitution, the Basic Law, the National Security Law, the rule of law education and national awareness.	<ol style="list-style-type: none"> 1. Basic Law education <ol style="list-style-type: none"> a. Mobile information counter promoting the Basic Law 6 times in two years b. Basic Law online quiz game Twice in two years 2. National Security Law education <ol style="list-style-type: none"> a. Mobile information counter promoting the National Security Law 6 times in two years b. National Security Law online quiz game

Service Requirement	Key Performance Indicator (KPI)
	<p>Twice in two years</p> <p>3. Constitution education</p> <p>a. Mobile information counter promoting the Constitution 6 times in two years</p> <p>b. Constitution online quiz game Twice in two years</p>
(c) Promote environmental protection and sustainable development.	<p>1. Environmental workshop for green living 8 times in two years</p> <p>2. Green tour 4 times in two years</p>
(d) Organise neighbourhood social activities.	<p>1. Mother's Day and Father's Day Tea gatherings Twice in two years</p> <p>2. Tuen Ng Festival rice dumplings distribution event Twice in two years</p> <p>3. Mid-Autumn Festival mooncakes distribution Once in two years</p>
(e) Organise festive celebration events.	<p>1. In-depth tour in celebration of Hong Kong's return to the motherland One-day in-depth tour to the Chinese People's Liberation Army Hong Kong Garrison Exhibition Center as well as heritage and</p>

Service Requirement	Key Performance Indicator (KPI)
	<p>cultural sites in Hong Kong Twice in two years</p> <p>2. In-depth tour in celebration of the National Day One-day in-depth tour to learn about the history of the establishment of the People's Republic of China and Hong Kong's resistance against Japanese aggression Twice in two years</p>