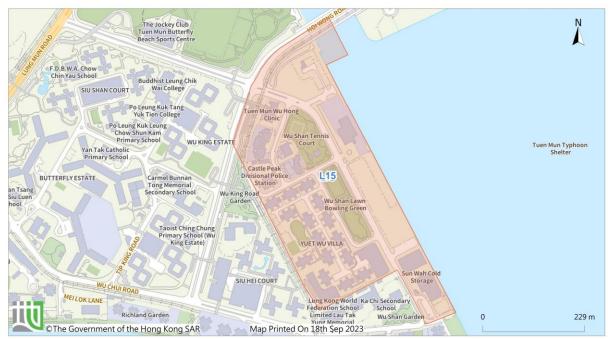
#### **Information on Sub-district Care Teams**

District: Tuen Mun

Sub-district: Yuet Wu [Sub-district boundary map attached]



L15 Yuet Wu



Powered by GeoInfo Map: https://www.map.gov.hk

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation: Society Powers 2002

Partnering organisation(s): /

#### Communication Channels of the Care Team:

Telephone:	5313 6716
Email:	Yuetwu71@gmail.com
Whatsapp:	5313 6716
WeChat:	Wxid_w2r41s18slnb22

#### **List of Care Team members:**

Captain:	Mr Cheung Hang Fai
Vice-captain:	Mr Tsang Tze Wah

Members:	Mr Wong Kim Hung
	Ms Lai Kuen
	Ms Tong Hung
	Ms Cheung Hon Yu
	Ms Ran Jia Li
	Ms Cui Heng Zhen
	Ms Li Kit Fong

# Summary of Services for the Sub-district:

# A. Mandatory Services

# 1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 18% of the households of the sub-district.

Serv	vice Requirement	Key Performance Indicator (KPI)
(d)	Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 200 elderly households.
(e)	Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 500 households in need.
(f)	Depending on the circumstances of the sub- district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, "Share and Care" activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 140 times of services to those in need.

# 2. Assistance in Emergencies

Serv	vice Requirement	Key Performance Indicator (KPI)
(a)	When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 8 times as required by the Government.
(b)	When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c)	Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

#### B. Add-on Services

Service Requirement		Key Performance Indicator (KPI)
(a)	Set up health service kiosk	50 times in two years
(b)	Organise activities to promote national education.	Twice in two years

Serv	vice Requirement	Key Performance Indicator (KPI)
(c)	Organise activities in celebration of Hong Kong's return to the motherland and the National Day.	3 times in two years
(d)	Organise festive celebration events.	<ol> <li>Tuen Ng Festival Celebration         Twice in two years</li> <li>Mid-Autumn Festival Celebration         Once in two years</li> <li>Carnival         Twice in two years</li> <li>New Year one-day tour         4 times in two years</li> <li>Mother's Day and Father's Day tea gatherings</li> </ol>
(e)	Provide ID photo taking services.	4 times in two years  Twice in two years
(f)	Organise major dance events in Tuen Mun.	Twice in two years