

## Information on Sub-district Care Teams

**District :** Tuen Mun

**Sub-district :** Siu Hei [Sub-district boundary map attached]

 **GEOINFO MAP** L16 Siu Hei  
地理資訊地圖



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Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** Tuen Mun District Women's Association Limited

**Partnering organisation(s) :** Ngai Kwan Community

### **Communication Channels of the Care Team :**

Telephone:	6649 7753
Email:	tmdwatmsh@gmail.com
Whatsapp:	6649 7753
Facebook:	屯門區兆禧關愛隊

### **List of Care Team members :**

Captain :	Ms Chan Ka Ying Ivy
Vice-captain :	Mr Wong Mau Sum

Members :	Ms Kong Yin Ting Mr Tsoi Shing Hin Ms Tsang Yik Chi Ms Wong Kam Ying Mr Yau Tin Sang Ms Chung Wing Hung Mr Li Kam Man Ms Law Wai Lin
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**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 200 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to</p>	<p>Provide information/services to at least 300 households in need.</p>

Service Requirement	Key Performance Indicator (KPI)
relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 100 times of services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 8 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

**B. Add-on Services**

Service Requirement	Key Performance Indicator (KPI)
(a) Organise health promotion activities and services.	<ol style="list-style-type: none"><li>1. Health talks 8 times in two years</li><li>2. Blood pressure measurement services 48 times in two years</li><li>3. Healthy eating workshops 16 times in two years</li><li>4. Stretching exercises 12 times in two years</li><li>5. New Sports experiences 16 times in two years</li></ol>
(b) Organise activities to promote the rule of law awareness on the Basic Law and the National Security Law.	The Basic Law and the National Security Law quiz cum carnival fun day Twice in two years
(c) Organise environmental protection and sustainable development promotional activities.	24 times in two years
(d) Organise neighbourhood social activities.	6 times in two years
(e) Organise festive activities	Twice in two years
(f) Promote social inclusion.  Organise sports competitions in the sub-district to foster inter-generational harmony.	Twice in two years