

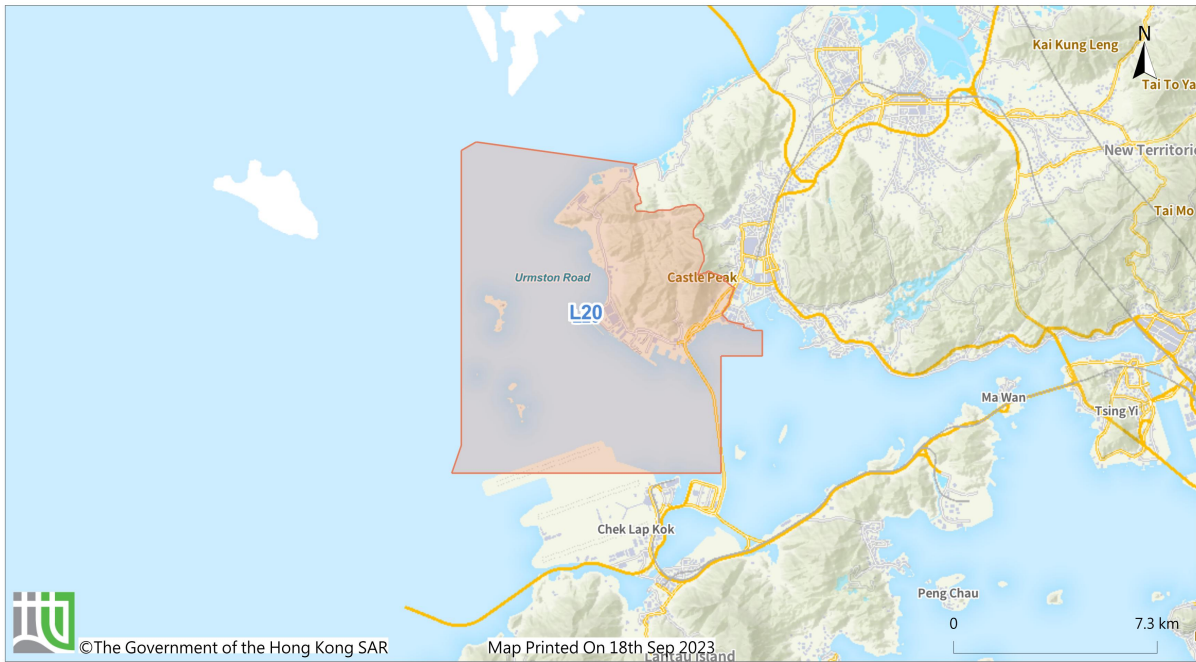
## Information on Sub-district Care Teams

**District :** Tuen Mun

**Sub-district :** Lok Tsui [Sub-district boundary map attached]



L20 Lok Tsui



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

**Operating organisation :** Butterfliers Association Limited

**Partnering organisation(s) :** /

### **Communication Channels of the Care Team :**

Telephone:	6333 6839
Email:	l20cct@gmail.com
Whatsapp:	6333 6839
WeChat:	l20cct
Facebook:	屯門區樂翠關愛隊

### **List of Care Team members :**

Captain :	Mr Chu Wai Ming
Vice-captain :	Ms Mak Mei Yee Pamela

Members :	Mr Lau Tak Ming Mr Chiu Chor Ki Keith Mr Pan Jinyang Mr Ng Ngai Wing Mr Chan Tat Wah Mr Cheng Shu Shing Raymond Mr Chan Shui Kwan Ms Au Corona Ching Mei Mr Wan Kin Chung Mr Lui Hung Yen
-----------	--

**Summary of Services for the Sub-district :**

**A. Mandatory Services**

**1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 450 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral to</p>	<p>Provide information/services to at least 600 households in need.</p>

Service Requirement	Key Performance Indicator (KPI)
relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	<ol style="list-style-type: none"> <li>1. Provide at least 150 times of simple home repair and cleaning services to those in need.</li> <li>2. Organise health talk Twice in two years</li> </ol>

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When the heat/cold/temporary shelter is in operation, care about the needs of those who use/stay in the shelter and provide appropriate assistance.	Provide services up to 8 times as required by the Government.
(b) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(c) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
<p>(a) Providing health information for the elderly.</p> <p>Vaccination day.</p>	<p>Twice in two years</p>
<p>(b) Organise activities to promote the Constitutional, the Basic Law, the National Security Law, the rule of law education and national awareness.</p>	<p>Promote the Basic Law, the National Security Education Day and the Constitution Day</p> <p>4 times in two years</p>
<p>(c) Promoting environmental protection and sustainable development.</p> <p>Organise plastic bottle recycling activities to enhance residents' awareness of environmental protection.</p>	<p>4 times in two years</p>
<p>(d) Organising neighbourhood social activities.</p> <p>Organise social activities for residents of the sub-district, e.g. local tours and recreational activities, to foster a greater sense of neighbourhood.</p>	<ol style="list-style-type: none"> <li>1. Local tour 4 times in two years</li> <li>2. Classes               <ol style="list-style-type: none"> <li>a. Painting and calligraphy class Twice in two years</li> <li>b. Smartphone Essentials class Twice in two years</li> </ol> </li> </ol>
<p>(e) Organise festive activities</p>	<ol style="list-style-type: none"> <li>1. One-day tour in celebration of Hong Kong's return to the motherland Twice in two years</li> <li>2. Mothers' Day and Father's Day activities Twice in two years</li> </ol>

Service Requirement	Key Performance Indicator (KPI)
	<p>3. Safe and healthy Tuen Ng Festival gathering Twice in two years</p> <p>4. Mid-Autumn Festival reunion Twice in two years</p> <p>5. Lok Tsui carnival in celebration of Hong Kong's return to the motherland Twice in two years</p> <p>6. Chinese New Year Celebration with festive rice cakes Twice in 2 years</p>
(f) Promote inclusive culture	Youth exchange and integration BBQ Twice in two years