

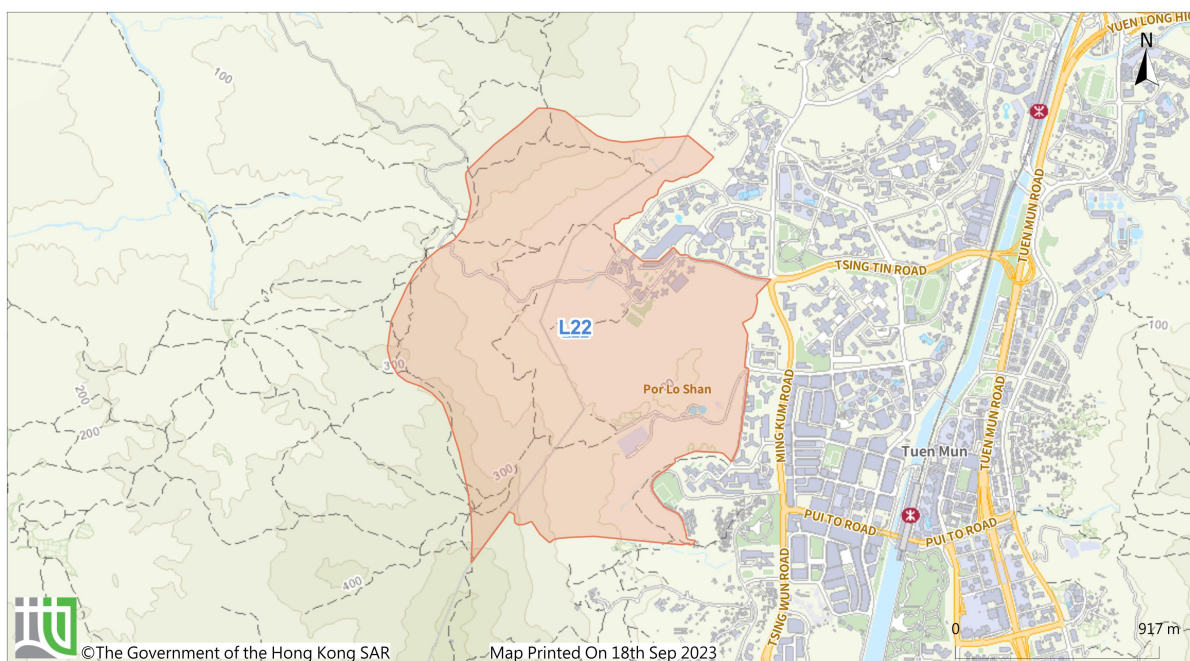
## Information on Sub-district Care Teams

**District :** Tuen Mun

**Sub-district :** San King [Sub-district boundary map attached]



L22 San King



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**Operating organisation :** San King New Power

**Partnering organisation(s) :** Leung King Neighborhood Care Community Association

### **Communication Channels of the Care Team :**

Whatsapp:	9603 2490/ 9790 5412
Facebook:	屯門區新景關愛隊

### **List of Care Team members :**

Captain :	Mr Chan Tsim Heng
Vice-captain :	Ms Cheng Ah Ling

Members :	Ms Lee Fung Sim Mr Lee Cheuk Hing Ms Yu Lan Ching Cindy Ms Yeung Oi Kuen Mr Lam Tim Fai Ms Chow Pui Ling Ms Kong Fung Lin Ms Liu Sau Ping Ms Law Pik Shan
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### **Summary of Services for the Sub-district :**

#### **A. Mandatory Services**

##### **1. Community Care**

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within two weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral	Provide information/services to at least 500 households in need.

Service Requirement	Key Performance Indicator (KPI)
to relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 150 times of simple home repair services to those in need.

## 2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

## B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise activities to promote national education, the Constitution, the Basic Law, the National Security Law, and national awareness.	1. National education talk Twice in two years

Service Requirement	Key Performance Indicator (KPI)
	2. Learn more about Greater Bay Area tour 6 times in two years
(b) Provide health information to residents of the sub-district.	1. Blood pressure measuring service kiosk Once a week  2. Health talk 6 times in two years
(c) Organise festival celebration events.	1. Tea gathering in celebration of Hong Kong's return to the motherland Twice in two years  2. National Day Tea gathering Twice in two years  3. Chinese New Year Tea gathering Twice in two years  4. Family portrait taking services on Mother's Day and Father's Day Twice in two years
(d) Organise training sessions for volunteers.	Care Team volunteer experience day Twice in two years
(e) Organise activities to promote green living.	Potted plant distribution event Twice in two years