#### Information on Sub-district Care Teams

#### District : Tuen Mun

#### Sub-district : Tin King [Sub-district boundary map attached]



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#### **Operating organisation :** Leung Tin Friends Society

### Partnering organisation(s): /

#### Communication Channels of the Care Team:

| Telephone: | 5100 4731 / 5100 7837    |  |  |  |  |
|------------|--------------------------|--|--|--|--|
| Email:     | TKcareteam2023@gmail.com |  |  |  |  |
| Whatsapp:  | 5100 4731                |  |  |  |  |
| Wechat:    | 5100 4731                |  |  |  |  |
| Facebook:  |                          |  |  |  |  |

#### List of Care Team members :

| Captain:      | Mr Lee Hung Sham Lothar |  |  |  |
|---------------|-------------------------|--|--|--|
| Vice-captain: | Mr Yeung Chi Ming       |  |  |  |

| Members : | Mr Lam Ming Wai           |  |  |  |
|-----------|---------------------------|--|--|--|
|           | Mr Lau Ka Keung           |  |  |  |
|           | Ms Chan Mang Yi           |  |  |  |
|           | Mr Tsui Ho Yin            |  |  |  |
|           | Mr Chua Yiu Yeung Stephen |  |  |  |
|           | Mr Kwok Sze Tsun          |  |  |  |
|           | Ms Law Man Ha             |  |  |  |
|           | Mr Leung Chi Ming         |  |  |  |
|           | Mr Leung Kwan Pok Ken     |  |  |  |
|           | Mr Kwan Chi Shing         |  |  |  |

# Summary of Services for the Sub-district:

# A. Mandatory Services

## 1. Community Care

| Serv | vice Requirement                          | Key Performance Indicator (KPI)         |  |  |  |  |
|------|---|---|--|--|--|--|
| (a)  | Set up communication channels of the Care | The relevant channels shall be          |  |  |  |  |
|      | Team with at least 2 channels, such as    | established within three weeks after    |  |  |  |  |
|      | telephone, email, social media, instant   | the funding agreement takes effect,     |  |  |  |  |
|      | messaging software, etc.                  | and shall be maintained until the end   |  |  |  |  |
|      |   | of the funding agreement.               |  |  |  |  |
|      |   |   |  |  |  |  |
| (b)  | Widely publicise the communication        | Publicise the communication channels    |  |  |  |  |
|      | channels and services of the Care Team to | and services of the Care Team in the    |  |  |  |  |
|      | the residents of the sub-district.        | sub-district, covering no less than 95% |  |  |  |  |
|      |   | of the residents of the sub-district    |  |  |  |  |
|      |   | within three months after the funding   |  |  |  |  |
|      |   | agreement takes effect.                 |  |  |  |  |
|      |   |   |  |  |  |  |

| Service Requirement   | Key Performance Indicator (KPI)   |
|---|---|
| (c) Establish a liaison network with the<br>residents of the sub-district, facilitating the<br>residents to contact the Care Team and<br>assisting the Government to deliver<br>information to the residents so as to<br>strengthen ties with the residents.  | Distribute in a timely manner the<br>important information provided by<br>the Government through the liaison<br>network between the Care Team and<br>the residents of the sub-district as<br>required by the Government or as<br>needed. Within one year after the<br>funding agreement takes effect, the<br>established liaison network shall cover<br>not less than 19% of the households<br>of the sub-district. |
| (d) Visit/contact elderly households in the<br>sub-district, establish contacts, and provide<br>basic services for the elderly, including<br>providing information on public/social<br>welfare/medical/other related services,<br>assisting in applying for or making<br>appointment for the above services,<br>providing basic information technology<br>assistance, and assisting in arranging the<br>elderly in need to receive home or other<br>support services in item (f) or referral to<br>relevant departments/organisations for<br>professional services. | Provide information/services to at<br>least 480 elderly households.   |
| (e) Visit/contact other households in need in<br>the sub-district, establish contacts, and<br>provide basic services for the households,<br>including providing information on<br>public/social welfare/medical/other related<br>services, assisting in applying for or making<br>appointment for the above services,<br>providing basic information technology<br>assistance, and assisting in arranging the<br>households in need to receive home or<br>other support services in item (f) or referral  | Provide information/services to at<br>least 600 households in need.   |

| Ser | vice Requirement                              | Key Performance Indicator (KPI)      |
|-----|---|--------------------------------------|
|     | to relevant departments/organisations for     |                                      |
|     | professional services.                        |                                      |
|     |   |                                      |
| (f) | Depending on the circumstances of the         | Provide at least 150 times of simple |
|     | sub-district, provide home or other support   | home repair/cleaning services to     |
|     | services to those in need (such as simple     | those in need.                       |
|     | home repairs/cleaning, health talks, "Share   |                                      |
|     | and Care" activities like collection of old   |                                      |
|     | clothes for donation, recruiting and training |                                      |
|     | residents to be volunteers to serve other     |                                      |
|     | people in need, etc.).                        |                                      |
|     |   |                                      |

# 2. Assistance in Emergencies

| Serv | Service Requirement             |  |  |   |   | Key Performance Indicator (KPI) |                         |   |  |  |    |
|------|---------------------------------|--|--|---|---|---------------------------------|-------------------------|---|--|--|----|
| (a)  | care for<br>and prov<br>forward | there<br>emergency/<br>the needs<br>vide approp<br>important<br>as required          | of the a<br>priate a<br>inform           | affected<br>assistar<br>nation            | e district,<br>d people<br>nce, and<br>to the |                                 | services<br>l by the Go | • |  |  | as |
| (b)  | public or<br>in need<br>online  | emergency<br>services of<br>ganisations,<br>to make a<br>applications<br>on of mater | the G<br>such as<br>applicati<br>), assi | Governr<br>5 assisti<br>ions (e<br>isting | ment or<br>ng those<br>specially<br>in the    |                                 | services<br>l by the Go | • |  |  | as |

#### B. Add-on Services

| Son | vice Requirement  | Koy Porformanco Indicator (KPI)  |  |  |  |  |
|-----|---|--|--|--|--|--|
|     | •   | Key Performance Indicator (KPI)  |  |  |  |  |
| (a) | Provide health information to the elderly/people in need and organise various activities.   | <ol> <li>Elderly health day<br/>4 times in two years</li> <li>Blood pressure measuring<br/>service<br/>Once a month</li> <li>Vaccination day<br/>Twice in two years</li> </ol>   |  |  |  |  |
| (b) | Organise activities to promote the Basic<br>Law, the National Security Law, rule of law<br>education and national awareness.<br>Organise activities in the sub-district,<br>including exhibitions and quiz games. | Twice in two years   |  |  |  |  |
| (c) | Organise neighbourhood social activities.<br>Organise social activities for residents of the<br>sub-district to foster a greater sense of<br>neighbourhood.   | Local tour<br>4 times in two years   |  |  |  |  |
| (d) | Organise festive celebration events.  | <ol> <li>Chinese New Year Fai Chun<br/>distribution event<br/>Twice in two years</li> <li>Mother's Day celebration<br/>Twice in two years</li> <li>Tuen Ng Festival Rice dumplings<br/>distribution to the elderly<br/>Twice in two years</li> </ol> |  |  |  |  |
|     |   | <ol> <li>Carnival in celebration of Hong<br/>Kong's return to the motherland</li> </ol>  |  |  |  |  |

| Service Requirement  | Key Performance Indicator (KPI)   |  |  |
|--|---|--|--|
|  | Twice in two years  |  |  |
|  | 5. Mid-Autumn Festival celebration<br>Twice in two years                    |  |  |
|  | <ol> <li>National Day Quiz</li> <li>Twice in two years</li> </ol>           |  |  |
| (e) Provide support services to residents of the sub-district. | <ol> <li>ID photo taking service<br/>Twice in two years</li> </ol>          |  |  |
|  | <ol> <li>Smartphone training class</li> <li>4 times in two years</li> </ol> |  |  |