

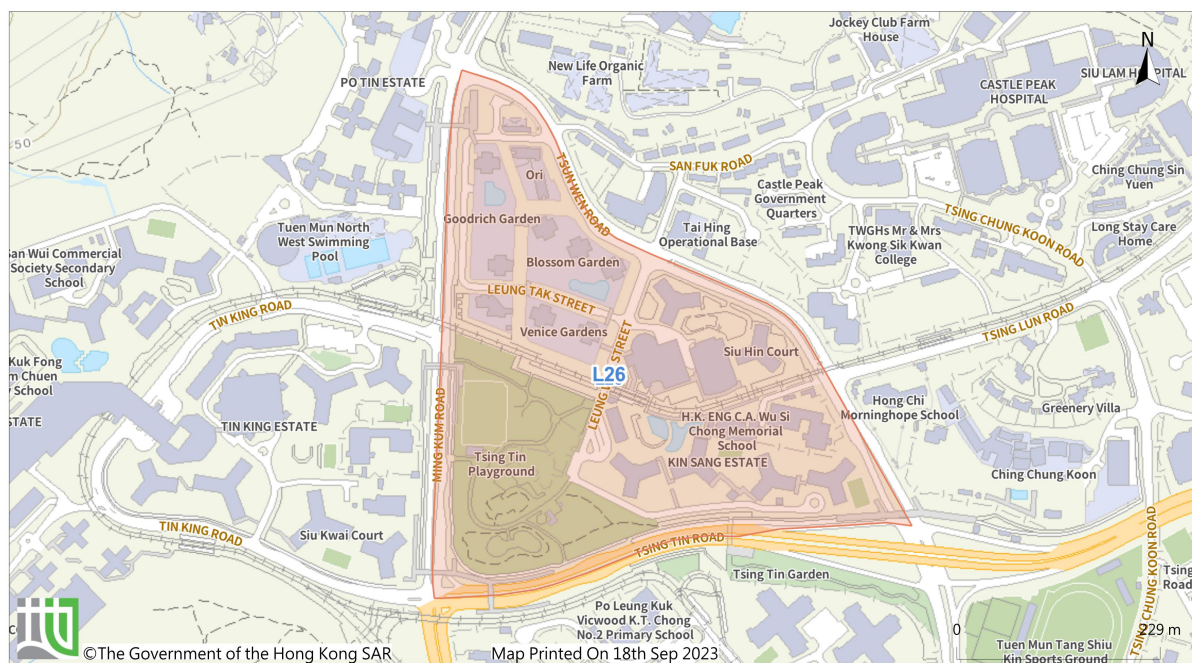
Information on Sub-district Care Teams

District : Tuen Mun

Sub-district : Kin Sang [Sub-district boundary map attached]



L26 Kin Sang



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Operating organisation : Tuen Mun Resident Service Society

Partnering organisation(s) : Hong Kong GuangXi New Territories North West Service Center

Communication Channels of the Care Team :

Telephone:	5480 0515
Whatsapp:	5480 0542

List of Care Team members :

Captain :	Mr Chan Man Wah
Vice-captain :	Mr Ho Wing Fai

Members :	Ms Chan Chau King Ms Lee Ka Man Mr Lam Kai Yuen Mr Wong Dun King Mr Cheung Man Fung Ms Chu Siu Fong Mr Ng Sze Ming Mr Chan Wai Ming Ms Li Yim Miu Ms Lam Kam Lan
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.	Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 15% of the households of the sub-district.
(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.	Provide information/services to at least 400 elderly households.
(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral	Provide information/services to at least 500 households in need.

Service Requirement	Key Performance Indicator (KPI)
to relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 300 times of home cleaning services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Organise festive celebration events for the sub-district to share the joy of festivals and pass on Chinese tradition.	<ol style="list-style-type: none">1. Celebration of Hong Kong's return to the motherland, Mother's Day and Father's Day Twice in two years2. Tuen Ng Festival Rice dumplings distribution event Twice in two years3. Mid-Autumn Festival reunion Once in two years
(b) Organise health related activities for residents.	<ol style="list-style-type: none">1. Influenza vaccination services Twice in two years2. Blood pressure measuring service kiosks 96 times in two years
(c) Organise activities to promote national education, such as sharing sessions through tea gatherings.	8 times in two years
(d) Organise community caring activities.	Potted plant distribution event Twice in two years
(e) Organise local tours.	Twice in two years
(f) Organise fun days in celebration of Hong Kong's return to the motherland and the National Day.	Twice in two years