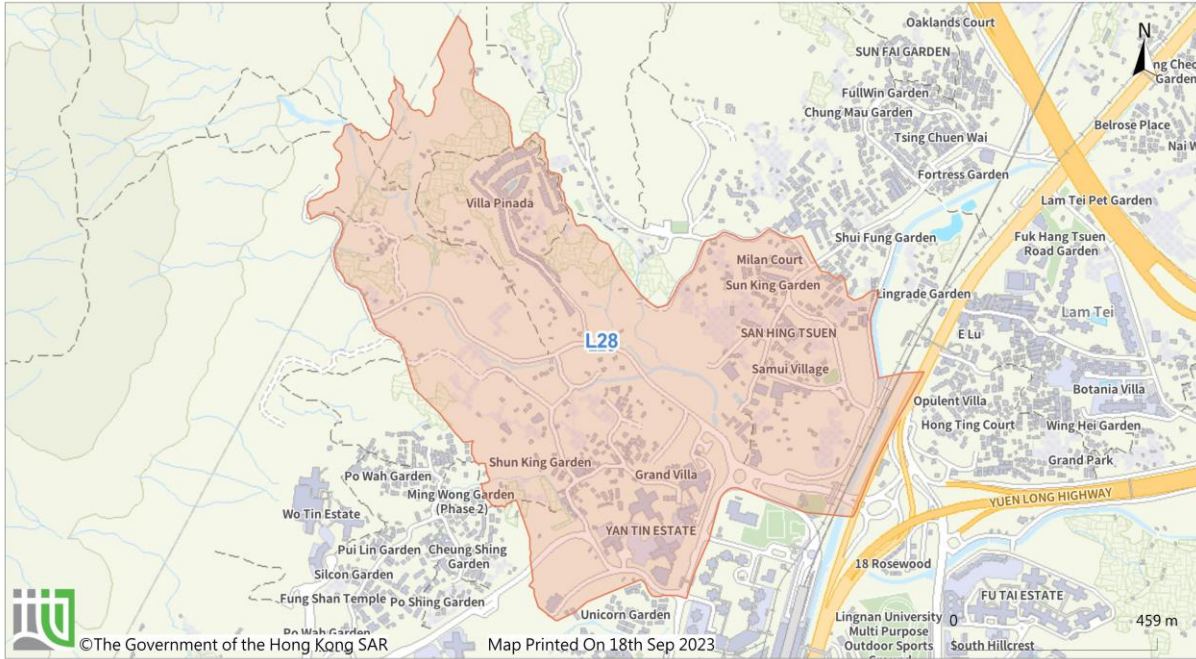


Information on Sub-district Care Teams

District : Tuen Mun

Sub-district : Yan Tin [Sub-district boundary map attached]

 **GEOINFO MAP** L28 Yan Tin
地理資訊地圖



Powered by GeoInfo Map: <https://www.map.gov.hk>

Note: The use of this map is subject to the Terms and Conditions and the IP Rights Notice of GeoInfo Map.

Operating organisation : New Territories West Power

Partnering organisation(s) : Yan's Family

Communication Channels of the Care Team :

Telephone:	5228 6310
Email:	ntwp.yantin@gmail.com
Whatsapp:	5228 6310

List of Care Team members :

Captain :	Ms Lai Ka Man
Vice-captain :	Ms Tse Yuk Ling

Members :	Ms Cheng Ka Po Shirley Mr Chow Shek Hei David Ms Yik Hiu Ching Nicole Mr Wong Cheuk Ngai Mr Yip Wai Yee Wharlee Mr The Cheung Wing Mr Lung Wilho Mr Leung Fai Ming Mr Yuen Kwok Ming
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Summary of Services for the Sub-district :

A. Mandatory Services

1. Community Care

Service Requirement	Key Performance Indicator (KPI)
(a) Set up communication channels of the Care Team with at least 2 channels, such as telephone, email, social media, instant messaging software, etc.	The relevant channels shall be established within three weeks after the funding agreement takes effect, and shall be maintained until the end of the funding agreement.
(b) Widely publicise the communication channels and services of the Care Team to the residents of the sub-district.	Publicise the communication channels and services of the Care Team in the sub-district, covering no less than 95% of the residents of the sub-district within three months after the funding agreement takes effect.

Service Requirement	Key Performance Indicator (KPI)
<p>(c) Establish a liaison network with the residents of the sub-district, facilitating the residents to contact the Care Team and assisting the Government to deliver information to the residents so as to strengthen ties with the residents.</p>	<p>Distribute in a timely manner the important information provided by the Government through the liaison network between the Care Team and the residents of the sub-district as required by the Government or as needed. Within one year after the funding agreement takes effect, the established liaison network shall cover not less than 20% of the households of the sub-district.</p>
<p>(d) Visit/contact elderly households in the sub-district, establish contacts, and provide basic services for the elderly, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the elderly in need to receive home or other support services in item (f) or referral to relevant departments/organisations for professional services.</p>	<p>Provide information/services to at least 700 elderly households.</p>
<p>(e) Visit/contact other households in need in the sub-district, establish contacts, and provide basic services for the households, including providing information on public/social welfare/medical/other related services, assisting in applying for or making appointment for the above services, providing basic information technology assistance, and assisting in arranging the households in need to receive home or other support services in item (f) or referral</p>	<p>Provide information/services to at least 800 households in need.</p>

Service Requirement	Key Performance Indicator (KPI)
to relevant departments/organisations for professional services.	
(f) Depending on the circumstances of the sub-district, provide home or other support services to those in need (such as simple home repairs/cleaning, health talks, “Share and Care” activities like collection of old clothes for donation, recruiting and training residents to be volunteers to serve other people in need, etc.).	Provide at least 200 times of services to those in need.

2. Assistance in Emergencies

Service Requirement	Key Performance Indicator (KPI)
(a) When there is a sudden incident/emergency/disaster in the district, care for the needs of the affected people and provide appropriate assistance, and forward important information to the residents as required by the Government.	Provide services up to 4 times as required by the Government.
(b) Provide emergency support for new policies/services of the Government or public organisations, such as assisting those in need to make applications (especially online applications), assisting in the distribution of materials or information, etc.	Provide services up to 4 times as required by the Government.

B. Add-on Services

Service Requirement	Key Performance Indicator (KPI)
(a) Provide vaccination service for the elderly people/people in need in the sub-district.	Vaccination day Twice in two years

Service Requirement	Key Performance Indicator (KPI)
(b) Care Team volunteer training programme.	Twice in two years
(c) Quiz competition in celebration of Hong Kong's return to the motherland.	Twice in two years
(d) Basic Law and the National Security Education Day Promotion Exhibition.	Twice in two years
(e) Organising festive celebration events.	<ol style="list-style-type: none"> 1. Mother's day: a celebration of love and gratitude Twice in two years 2. Tuen Ng Festival celebration Twice in two years 3. Filled with love at Mid-Autumn Festival Once in two years 4. Chinese New Year Festive rice cakes distribution Twice in two years 5. "Made with love" Easter handicrafts for the elderly Twice in two years 6. One-day tour in celebration of the National Day Twice in two years
(f) Organise social activities	<ol style="list-style-type: none"> 1. Singing and playing guitar 12 times in two years 2. Housewarming anniversary Twice in two years 3. DIY workshops on recycling

Service Requirement	Key Performance Indicator (KPI)
	<p>Twice in two years</p> <p>4. Calligraphy class 36 times in two years</p> <p>5. Youth growth and training programme Once in two years</p> <p>6. Ceramics class for parents and children Once in two years</p> <p>7. Everyday English course 36 times in two years</p>
(g) Support services for residents of different groups in the sub-district.	<p>ID photo taking services Twice in two years</p>